Natural Gas Supplier

Enhanced Printing Solution for
Liquified Natural Gas Supplier

Company Overview:

A liquid natural gas (LNG) supplier operating in the oil and gas industry, providing essential products and services. With a work-force of 2,500 employees, efficient internal processes are crucial for maintaining productivity and operational excellence.

Project Background:

The LNG supplier embarked on a digital transformation journey by implementing SAP® Public Cloud solutions. However, they encountered a challenge with their existing printing infrastructure. The company relied on the Xerox® workplace suite for secure printing. While trying to integrate this solution with the SAP Public Cloud using the standard SAPCPrint (SAP Cloud Print), they encountered compatibility issues. The metadata sent from SAP did not include the necessary business user information thus hindering the printing process.

Alignment with IT Topic:

This project aligns with the theme of Application Transformation. As the LNG supplier adopted SAP Public Cloud solutions, the need for seamless integration with existing systems became critical for efficient business operations.

Why LRS?

Facing the printing integration challenge, the company sought assistance from Pinnacle, a Xerox reseller. Recognizing the complexity of the issue, Pinnacle engaged LRS for their expertise in print management solutions.

Solution Implementation:

LRS proposed the deployment of VPSX/OutputManager® Cloud in conjunction with cloud-based print queues named after users' domain names to address the printing challenge. The installation process was simple and quick, taking under a day, and the solution worked seamlessly upon implementation.

Key components of the solution included:

- Utilization of VPSX/LPR printer definitions to connect to the shared Xerox workplace suite printer definition.
- Leveraging the Windows® LPD service for addressing the printer definitions.
- Achieving High Availability by utilizing the existing environment for Follow You as a backup print server.

Customization Requirements:

The minimal customization required for the solution was setting the printer owner to the printer name prefixed by the domain name. This ensured efficient management and organization within the company's printing environment.

Outcome:

The VPSX/OutputManager Cloud solution resolved the printing integration challenge for the LNG supplier, enabling seamless printing from SAP Public Cloud to Xerox workplace suite, boosting productivity.

AT A GLANCE

The Company
The customer is a liquid natural gas supplier operating in the oil and gas industry with a workforce of 2,500 employees.

The Industry
Liquid natural gas supplier providing essential products and services

The Requirements
A digital transformation project requiring Xerox to integrate with SAP Public Cloud, needed seamless integration to get the necessary metadata sent from SAP

The Solution
- VPSX/OutputManager Cloud

The Benefit
The VPSX/OutputManager Cloud resolved printing integration challenges allowing employees to print from SAP Public Cloud to the existing Xerox workplace solution.

LRS®
OUTPUT MANAGEMENT

Benefits of the Enhanced Printing Solution:

Overall, the enhanced printing solution not only addresses immediate printing needs but also sets the stage for streamlined operations, cost savings, and future scalability for the LNG supplier. Through collaboration with LRS, the company successfully navigates its digital transformation journey, laying a foundation for continued success in the oil and gas industry.

Seamless Workflow: The implemented solution seamlessly integrates SAP Public Cloud with the existing Xerox workplace suite, ensuring uninterrupted printing capabilities for all employees.

Efficiency Boost: The LNG supplier experiences improved efficiency in its internal processes so employees can now print from SAP Public Cloud without delays or errors, optimizing operational workflows and saving valuable time.

Cost Savings: The quick implementation of the VPSX/OutputManager Cloud solution and minimal downtime and disruptions, the company avoids potential revenue losses associated with printing inefficiencies.

Enhanced Security: This enhanced security provides peace of mind for the LNG supplier, safeguarding critical information from unauthorized access.

Future Scalability: Whether expanding operations or integrating additional systems, the flexible printing infrastructure can adapt seamlessly, ensuring long-term sustainability and cost-effectiveness.

Streamlined Operations: With minimal customization requirements and efficient management of printing environments, the LNG supplier experiences streamlined operations.

Conclusion:

Through collaboration with LRS, the LNG supplier successfully overcame a critical challenge in their digital transformation journey. The integration of SAP Public Cloud with the Xerox workplace suite solution not only addressed immediate printing needs but also laid a foundation for streamlined operations and future scalability.

Learn how LRS solutions can improve printing in your SAP environment.

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