

Important Notice: LRS Mission Control

Trend Data Ingestion and Schedule of Changes



Customer Product Update Notice | June 2026

The legacy Azure Monitor HTTP Data Collector API currently used by LRS Mission Control has been deprecated by Microsoft and will be completely retired on September 14, 2026. LRS Mission Control is transitioning to the new Azure Monitor Log Ingestion API as described in Migrate from the HTTP Data Collector API to the Log ingestion API.

LRS Mission Control uses Log Analytics to store and analyze 30 days of telemetry event and metric data for connected EOM environments. For customer hosted environments connected to LRS Mission Control, this data is accessible via the Trends section of the LRS Mission Control portal. As a result of the changes in APIs, customer-hosted LRS/Gateway instances that are connected to LRS Mission Control must be updated to avoid loss of trend data.

As described in further detail below, customers should update their connected LRS/Gateway instances by no later than August 11, 2026 to avoid any partial loss of trend data. Customers must update by September 11, 2026 to avoid complete loss of all trend data.

Note that these changes also impact LRS Mission Control hosted environments for products such as VPSX/DirectPrint Cloud and MFPsecure/Print Cloud. However, these environments will be updated automatically. No customer action is required for LRS Mission Control hosted environments.

Impact of Delays in LRS/Gateway Upgrades



Warning- No Update by August 11, 2026

Potential Partial Trend Data Loss

Failure to upgrade to LRS/Gateway V1R4.0.024 (or newer) by August 11, 2026 will result in a loss of older trend data.

By upgrading prior to this date, LRS Mission Control will have a full 30 days of trend data ingested via the new API before the scheduled deprecation of the legacy API.



Caution - No Update by September 11, 2026

Potential Full Trend Data Loss and LRS/Gateway Errors -

Any customer who wishes to continue sending trend data to LRS Mission Control must upgrade to LRS/Gateway V1R4.0.024 (or newer) no later than Friday, September 11, 2026.

Failure to upgrade will result in permanent loss of trend data and potentially repeated error log entries in LRS/Gateway.