

**Section 1194.21 Software Applications and Operating Systems - Detail
Voluntary Product Accessibility PageCenterX**

Criteria	Level of Support & Supporting Features	Remarks and explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Supports	Keyboard equivalents for all actions are provided. All web pages may be navigated using the keyboard, mouse, or other pointing device individually. One method is not dependant on the other.
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Supports	The product does not disrupt or disable activated features of other products that are identified as accessibility features. The product does not interfere with keyboard accessibility features built into the operating system.
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Supports	A visual focus indicator that moves among interactive objects as the input focus changes is provided. The focus indicator is programmatically exposed to assistive technology.
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by	Supports	Alternative text is provided for images or links used to navigate through the web pages. The alternative text shall be descriptive and aid the user in navigating through the site.

the image must also be available in text.		
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Supports	The alternative text for bitmap images that are used to identify controls, status indicators, or other programmatic elements will be consistent throughout the application.
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Supports	Text is displayed through standard system function calls, which supports interaction with assistive technology. The software uses the browser application functionality to display textual information.
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Supports	Product does not override or change user selected contrast, color selections or other individual display attributes. It does allow the user to customize colors to enhance the functionality within the PCX Web Access application.
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Not Applicable	Animation is not used.
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supports	Color-coding is not used without supporting text.
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Supports	When color customization is supported, the product allows customization of a variety of color selections.
(k) Software shall not use flashing or blinking text, objects, or other elements	Supports	The flashing or blinking of text, objects, or other elements is not

having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.		used.
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Not Applicable	Electronic Forms are not used

**Section 1194.22 Web-based Internet information and applications - Detail
Voluntary Product Accessibility PageCenterX**

Criteria	Level of Support & Supporting Features	Remarks and explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Supported	Non-text elements are provided with an "alt" or longdesc
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Not Applicable	Multimedia presentation not used
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Supports with Exception	Where feasible, textual information is conveyed without color. Alternative is access to the data as a text only file without color.
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Not Applicable	Style sheet not used for Document Viewing
(e) Redundant text links shall be provided for each active region of a server-side image map.	Not Applicable	Server-side image maps not used on Web Pages.
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an	Not Applicable	Client-side image maps not used on Web Pages.

available geometric shape.		
(g) Row and column headers shall be identified for data tables.	Not Applicable	Data Tables not presented
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Not Applicable	Data Tables not presented
(i) Frames shall be titled with text that facilitates frame identification and navigation	Supported	All web pages are titled.
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Supported	Pages are not designed to cause screen flicker or flashing.
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	Not Applicable	Graphical without textual representation is not used on web pages
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	Supported	All information displayed on the interface is identified with functional text.
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with	Not Applicable	Web-based Applets and Plug-ins are not used to interpret page content.

1194.21(a) through (l).		
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Not Applicable	Electronic Forms are not used
(o) A method shall be provided that permits users to skip repetitive navigation links.	Supported	Functionality exists to skip repetitive navigation.
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Not Applicable	No timed responses required

Section 1194.31 Functional Performance Criteria - Detail Voluntary Product Accessibility PageCenterX

Criteria	Level of Support & Supporting Features	Remarks and explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Supported	Assistive Technology used by the blind or visually impaired fully functional as tested.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supported	Assistive Technology used to enlarge and/or aid audibly fully functional as tested

(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	Supported	No features require user hearing as sole means to identify.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Not applicable	Audio information not an important use of product.
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Not applicable	User speech not required to perform any functionality.
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supported	Assistive Technology functionality supported

Section 1194.41 Information, Documentation and Support - Detail Voluntary Product Accessibility PageCenterX

Criteria	Level of Support & Supporting Features	Remarks and explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Supported	Documentation provided electronically in PDF format. On request it is supplied in hardcopy or as Microsoft Word document. In addition Help files are available on each screen in text.
(b) End-users shall have access to a	Supported	Supplied at no additional charge

description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.		as a Microsoft Word document via email, hardcopy or supplied over the phone.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supported	Support Services are provided via telephone, e-mail and internet web site.