

LRS
USER GROUP
Hamburg 2025



AGENDA

09:30 - 09:45	Registrierung, Kaffee & Networking	
09:45 - 10:00	Begrüßung	Leo Kaltenhauser
10:00 - 10:45	Industrietrends	Mark Ladd & Joachim Lang
10:45 - 11:00	Kaffee & Networking	
11:00 - 12:00	Produkt Update & Roadmap	
12:00 - 12:30	Porr AG	Tom Lüthjens
12:30 - 14:00	Mittagessen	
14:00 - 14:20	Document Composition for SAP	Mark Ladd & Joachim Lang
14:20 - 15:00	Robert Bosch GmbH	Armand Njonga
15:00 - 15:15	Kaffee & Networking	
15:15 - 15:45	Customer Stories	Mark Ladd & Joachim Lang
15:45 - 16:00	Q&A, Zusammenfassung	All LRS

Industry Trends

Modern Print

The world as we know it is changing

Microsoft Modern Print Platform

- “Modern print is Windows' preferred means of communicating to printers, including the Internet Printing Protocol (IPP), eSCL scanning, and Universal Print”
- "Driverless printing architecture built into Windows"
- Replacing the traditional driver-dependent print stack with a more secure, simplified, and consistent solution across all Windows devices"

Collection of features for Microsoft's vision of printing

Microsoft Modern Print Platform

- Key Terms:
- Mopria
- Windows protected print mode (WPP)
 - Direct Print requiring line of sight
- Print support applications (PSA's)
- Universal Print
 - A way to reduce the need for an intranet with limitations
- WPP, PWG IPP, Mopria, Driverless, PSA's, Wi-Fi-Direct, WSD...

Mopria



- Formed in 2013 by Canon, HP, Samsung, and Xerox
- Created to standardize mobile printing
- Provides specs and certification tools for device-printer communication
- Supports local and internet-based printing
- Uses IPP, PWG, WSD, mDNS, Wi-Fi Direct, eSCL, IPP FAX
- Standards managed by multiple working groups
- LRS is an Executive Member of the Mopria Alliance

Mopria Initiatives

- Technical working group
- Cloud Working group
 - Cloud Tiger team
- Enterprise Working Group
 - Enterprise Tiger Team
- LRS will continue to monitor and influence

Board Members

Canon



Executive Members

Adobe

brother
at your side

DEX
imaging

EPSON

FUJIFILM

KYOCERA

Lexmark™

LRS
OUTPUT MANAGEMENT

Microsoft

PANTUM
The New Era for Printing

PRIMAX

RICOH

SAMSUNG

TOSHIBA

XEROX™

Y-SOFT

Adopters



KATUN™

OKI
Open up your dreams

vivo

Software Supporters

ALPS ALPINE



PaperCut.™

Qualcomm



TUNGSTEN
AUTOMATION



Windows Protected Print (WPP)

- Disables all print drivers except for the built in Microsoft IPP class driver
- Disables PrintUI and other connection mechanisms
- Enforces printing to Mopria certified devices only using Microsoft's drivers
- Windows verifies printer compatibility and abilities using IPP communications (if it can find the right device.)
- May be enabled by GPO, but currently no way to prevent accidental activation by an inquisitive end user

Windows Protected Print (WPP)

- Generates PDF's
- Finishing options via IPP Attributes
- Supports Universal Print
 - User must be authorized in Entra ID



Are you sure you want to use Windows protected print mode?

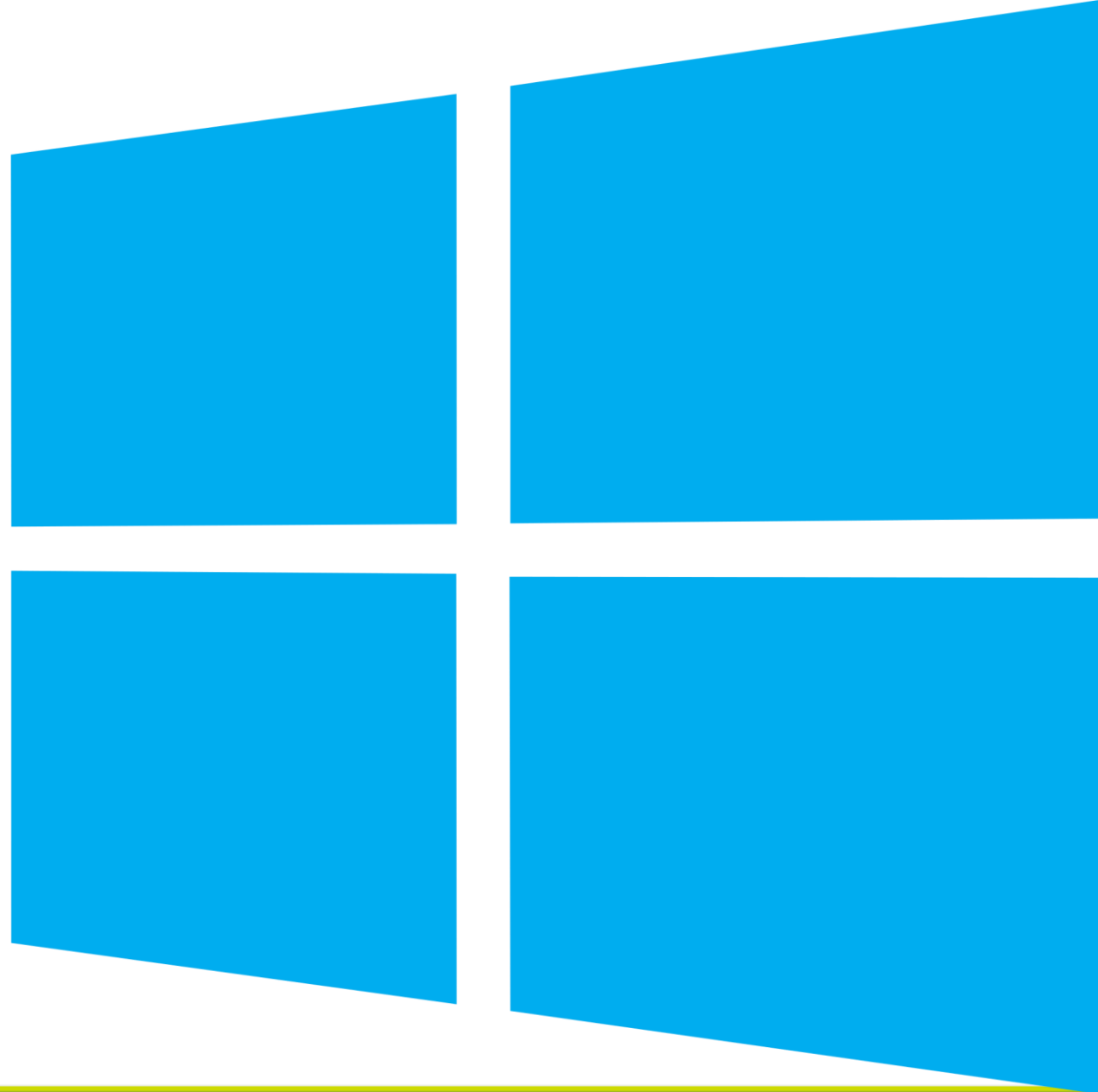
This will remove printers that are not compatible with Windows protected print mode from your devices.

Yes, continue

Cancel

Microsoft Future

- Eliminate Windows Print Servers
- Everyone just prints locally or via universal print
- Focusing on end user generated print (Front-end printing)



Windows Protected Print (WPP)

The screenshot shows the Windows Settings application, specifically the 'Printers & scanners' page. A blue confirmation dialog is overlaid on the right side of the screen, asking 'Are you sure you want to use Windows protected print mode?'. The dialog explains that this will remove printers not compatible with Windows protected print mode. Below the dialog, the 'Printers & scanners' settings are visible. Under the 'Printer preferences' section, the 'Windows protected print mode' toggle is highlighted with a red rectangle. It is currently turned off, and a 'Turn Off' button is visible. Below this, there are two other toggles: 'Allow Windows to manage my default printer' and 'Download drivers and device software over metered connections', both of which are also turned off. At the bottom, under 'Related settings', there is a link to 'Print server properties'.

Bluetooth & devices > Printers & scanners

Add a printer or scanner

LRS - Infrastructure
Default

Printer preferences

Windows protected print mode
This feature helps ensure the latest security standard for printer software. Turning this on may limit the availability of some printers using an older default security standard. [Learn more.](#) Turn Off

Allow Windows to manage my default printer Off

Download drivers and device software over metered connections
Data charges may apply Off

Related settings

Print server properties

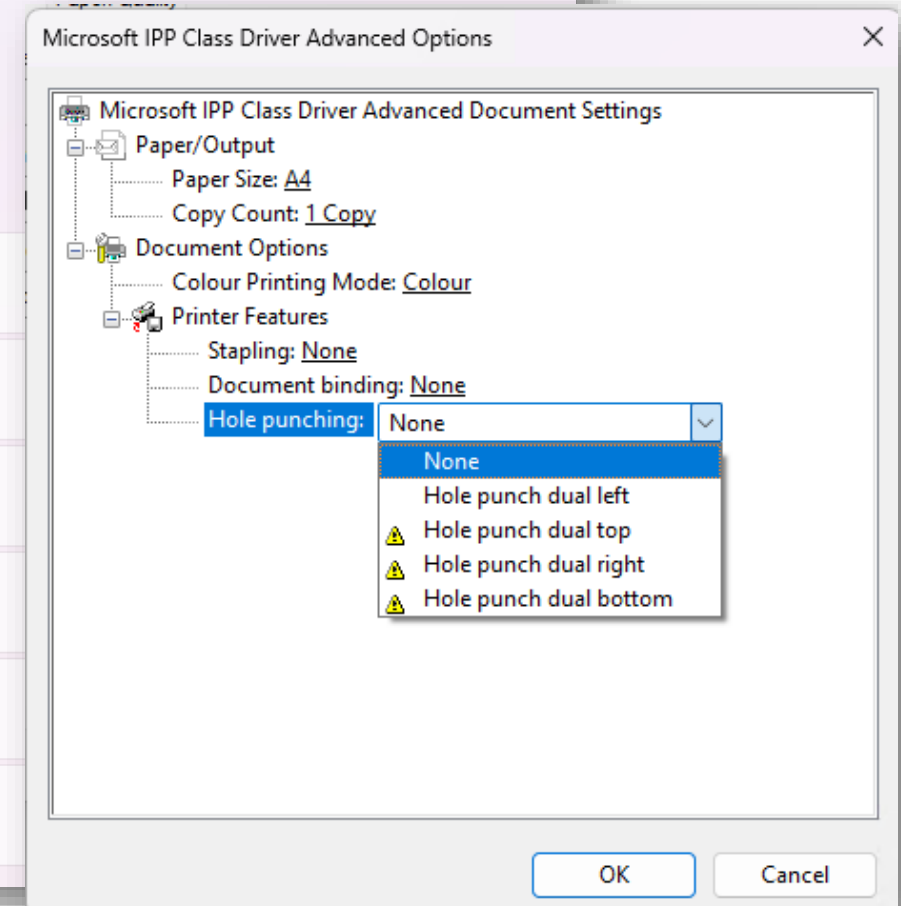
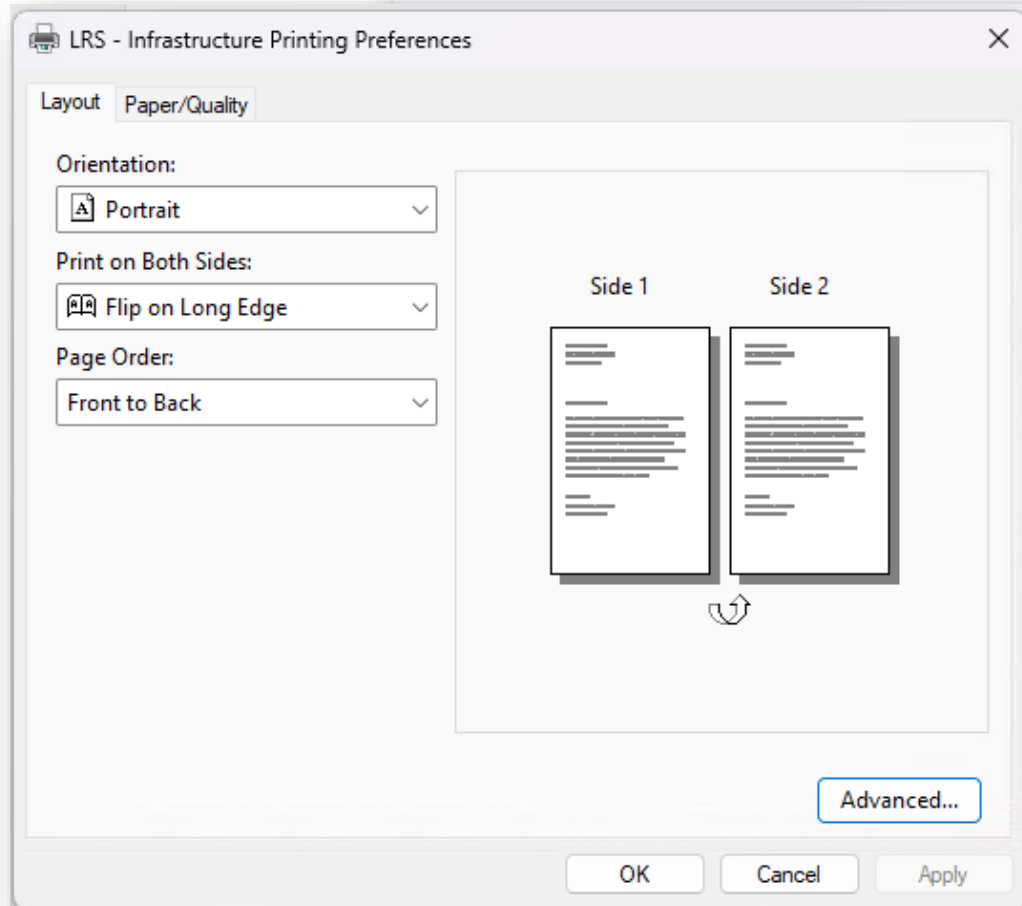
Are you sure you want to use Windows protected print mode?

This will remove printers that are not compatible with Windows protected print mode from your devices.

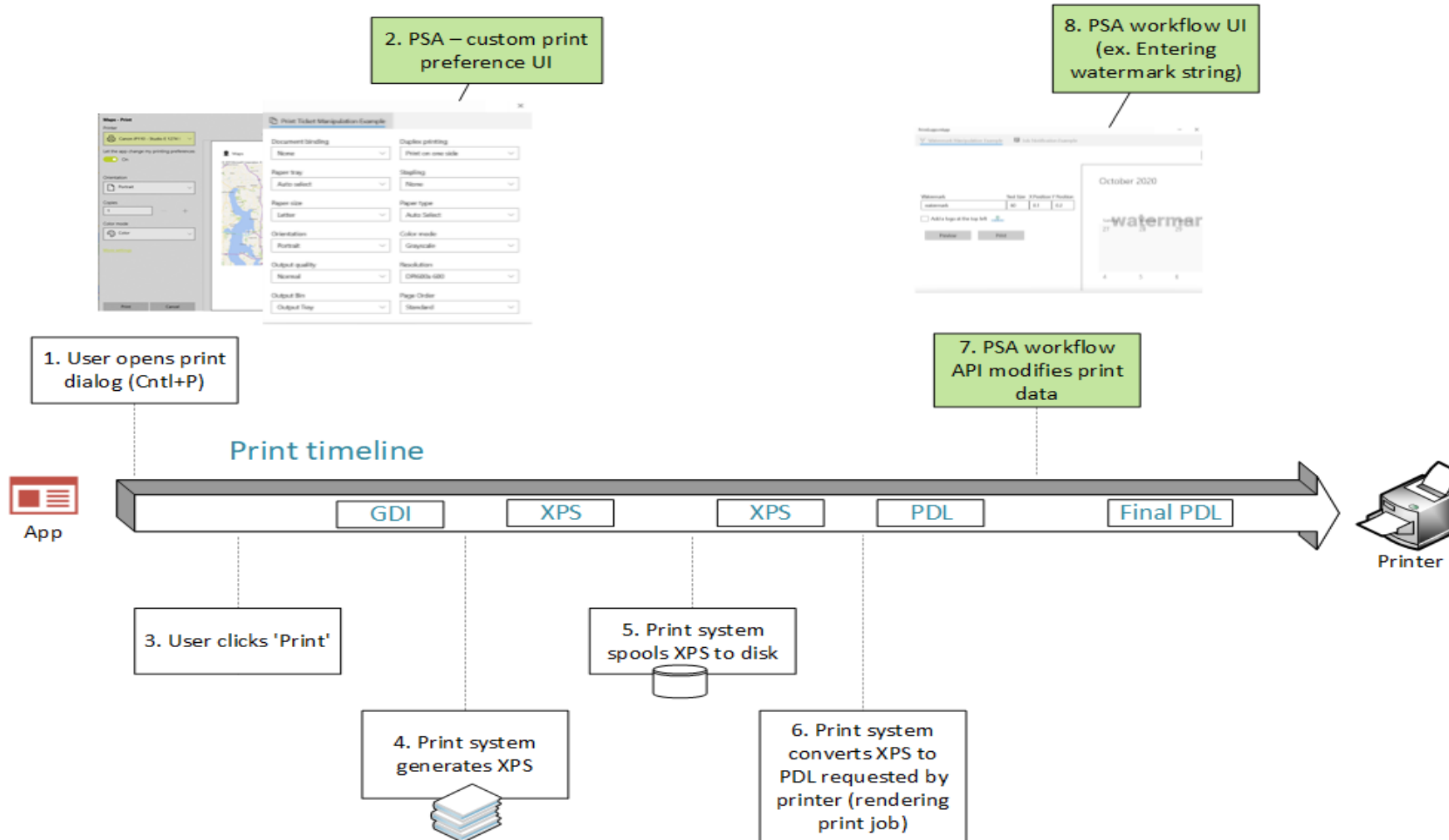
Yes, continue Cancel

Windows Protected Print (WPP)

Bluetooth & devices > Printers & scanners > LRS - Infrastructure



Printer Support Apps



Third Party tools which allow for customisation of the printing process.

Strategies for the new world

IPPS

Internet Printing Protocol

HTTPS over the open
internet



Mopria Cloud



Pull print only

All of these things struggle with backend
and label print

LRS Response

LRS will continue to handle:

- Printer installation
- Security via encryption
 - At rest
 - In motion
- Data stream conversion
- Policy enforcement
- Access control
- Specialized print applications

- LRS is actively developing a robust WPP Mopria-compatible solution that allows your organization to work as it always has

Cloud Strategies

Cloud first, Cloud all?

Here are three of the most common and compelling reasons companies shift their IT operations to the cloud:

1. Cost Efficiency

- Reduces capital expenditure on hardware and infrastructure.
- Converts fixed costs into variable ones—pay only for what you use.
- Minimizes maintenance and upgrade expenses by outsourcing to cloud providers.

2. Scalability and Flexibility

- Easily scale resources up or down based on demand.
- Supports rapid growth without the need for physical infrastructure changes.
- Enables global access and collaboration across distributed teams.

3. Improved Security and Reliability

- Cloud providers invest heavily in cybersecurity and compliance.
- Data backups, disaster recovery, and redundancy are built-in.
- Systems are monitored 24/7, reducing downtime and ensuring business continuity.

Why are 80% of companies repatriating?

1. Escalating Cloud Costs

- Cloud pricing can balloon over time, especially with storage-heavy or legacy workloads.
- Companies like 37signals reported saving millions by exiting AWS.
- Subscription fees, data transfer costs, and unpredictable billing models often outweigh initial savings.

2. Compliance and Data Sovereignty

- Industries like healthcare and finance face strict regulations (e.g., HIPAA, GDPR, DORA, NIS2).
- Keeping sensitive data in-house helps meet legal and internal policy requirements.
- Some organizations prefer direct control over where and how data is stored.

3. Performance and Architectural Control

- Repatriation allows for tailored infrastructure optimized for specific workloads.
- GEICO found cloud reliability issues and architectural limitations that hindered performance.
- On-prem setups can offer better latency, customization, and integration with legacy systems.

Hybrid Cloud Trends

Cloud as a Platform

The cloud is a powerful platform—ideal for certain workloads, but not a one-size-fits-all solution.

Print as an IoT Solution

Print services align more with IoT than SaaS. It's not just about browser access—it's about connected devices and smart infrastructure.

Cloud Economics

Transitioning to the cloud doesn't necessarily cut costs at the enterprise level—it redistributes capital across different operational areas.

Networks and Architecture



The old world | but that didn't work

Cyber Attacks

- Increasing exponentially
 - Largely more attacks rather than more complex attacks
 - State funded, affiliated and inspired hacking groups
 - HAAS, RAAS, AI tools, dark web tools & manuals
 - Attacks increasing directed to Critical National Infrastructure, including supply chains
 - October 2035 – *‘the average time for a cyber adversary to move laterally across a victim’s network is at an all time low of 48 minutes, the fastest recorded is 51 seconds’*



So what are companies doing?

- Zero trust networking
- Working to eliminate attack vectors (WPS, VPNs, etc)
- Workstations on the open internet
- Printers either on the open internet (less common)
- Printers on an isolated subnet
 - So how do I print?

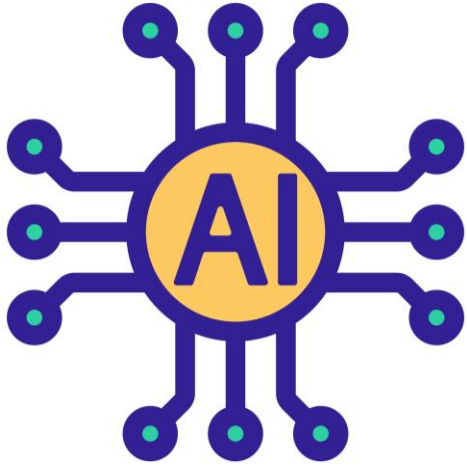


AI

Is this real or is this another buzz word?

- Many LRS customers are actively using or planning to use AI tools
 - Gemini, Co-Pilot, ChatGPT etc. as general productivity tools
 - Agentic AI to automate or semi-automate business processes
- Some LRS customers are passing print and scan documents from LRS products to in-house AI tools
- Some use cases:
 - Document classification
 - Data loss prevention and analysis
 - Security risk identification and audit
 - Security labelling
- Many of these functions can be achieved using existing LRS tools

AI



LRS research ongoing for:

- Data loss detection/prevention
- Data classification
- Document intelligence
 - Detect missing data, automate data entry, extract key information, redaction, routing, data validation etc.
 - Create structured data from unstructured

How else might it fit into our product suite?

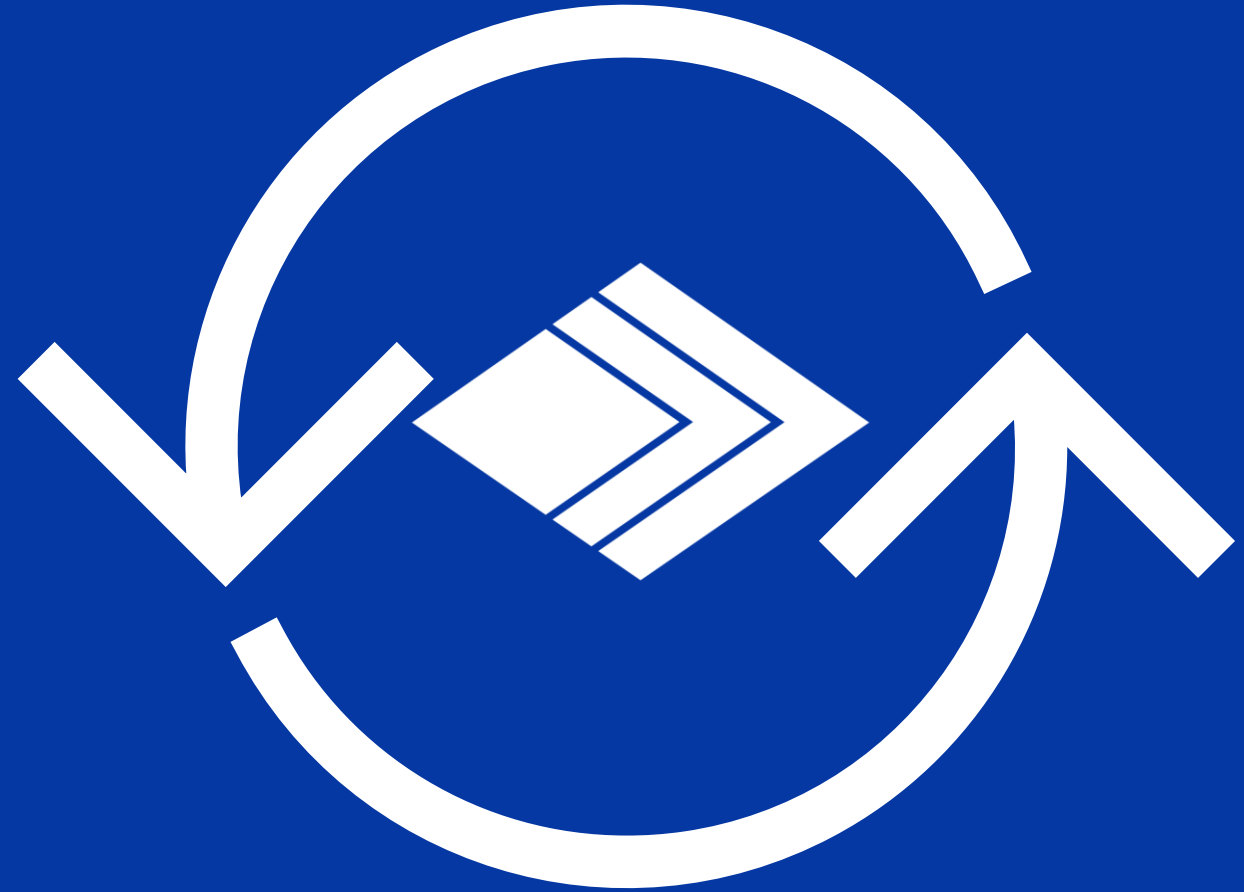
- Support site / Knowledgebase integration
- Configuration chat-bot
- Fraud prevention
- Alerting of incipient problems via log analysis, network information, etc
- Innovate Audit / I/A Cloud prompt service
 - “Show me all the jobs user A has printed in the last month in the Springfield location that has a page count larger than 20 pages”

Kaffee & Networking

10:45 - 11:00

Product Update and Roadmap

Product Update



VPSX, LRS/Gateway

VPSX family - Quota

- What is Quota?
- Why, after all this time?
- How might it be used?

The screenshot shows the 'Security' sidebar with 'Apps' selected. The main panel displays the 'Quota' policy configuration. The policy name is 'You put in your 2 weeks' and the description is 'You cannot print anymore.' The policy status is 'Policy is active'. The policy conditions are set to 'All of the following conditions are true' with one condition 'Enforce Quota' selected.

The screenshot shows the 'Users' management console. It includes a search bar, 'Add', 'Modify', and 'Delete' buttons, and a table of users. The table has columns for 'User', 'Limit Used', and 'Quota Limit'. The user 'william.lindsey@lrs.com' is listed with a limit used of 0 and a quota limit of 6.

User	Limit Used	Quota Limit
william.lindsey@lrs.com	0	6

VPSX, LRS/Gateway

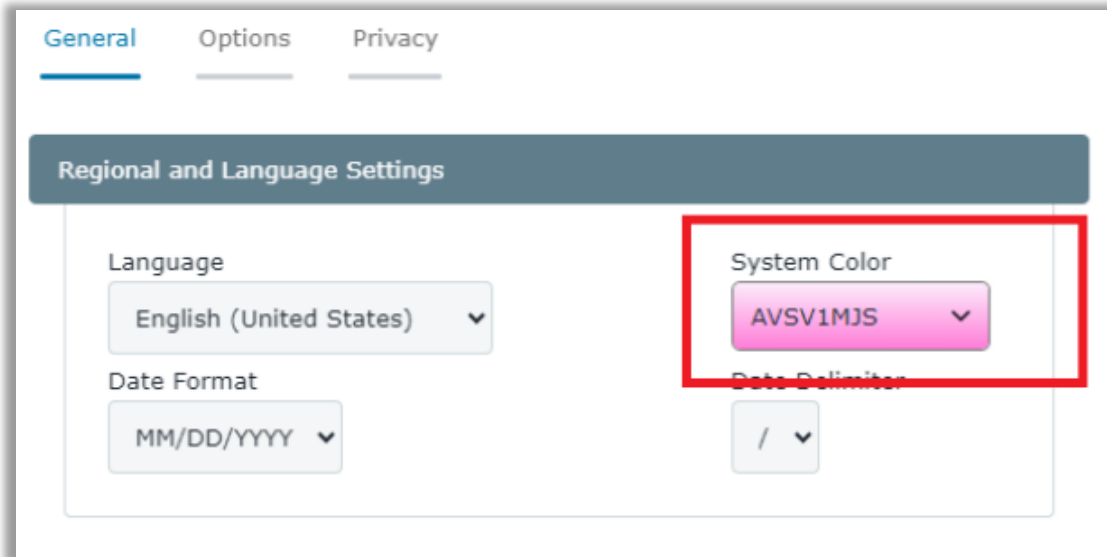
- Masking VPSX log entries

The screenshot displays the LRS Gateway web interface. On the left is a dark blue sidebar with navigation links: Printers, PersonalQs, MFPsecure, Mobile Connector, Innovate/Audit, Print Server (highlighted with an orange bar and warning icon), VPS1MJS1 (highlighted with a purple bar and green dot), Dashboard, Statistics, and Configure. The main area is titled 'Log' and shows a table of log entries. Above the table are controls for search, sorting, and a 'Masking' toggle (checked). A 'Filter' dialog box is open, showing 'Message Types' with 'Error' selected and highlighted by a red box. An 'Ok' button is also highlighted with a red box. The log entries table has columns for date, time, ID, and message. The messages are partially masked with '\$\$'.

Date	Time	ID	Message
15 Aug 2024	09:04:06	VPSX8041E	<\$M
15 Aug 2024	09:04:07	VPSX8041E	<\$M
15 Aug 2024	09:04:07	VPSX8041E	<\$E
15 Aug 2024	09:04:09	VPSX8100E	<\$S
15 Aug 2024	09:04:09	VPSX8148E	<\$S
15 Aug 2024	09:04:11	VPSX8068E	<\$E
15 Aug 2024	09:04:11	VPSX8041E	<\$E
15 Aug 2024	09:04:12	VPSX0102E	<\$E
15 Aug 2024	09:04:12	VPSX8068E	<\$E
15 Aug 2024	09:04:16	VPSX8101E	<\$S
15 Aug 2024	09:04:16	VPSX8101E	<\$S
15 Aug 2024	09:04:16	VPSX8101E	<\$S
15 Aug 2024	09:04:19	VPSX8101E	<\$S
15 Aug 2024	09:04:22	VPSX8101E	<\$S
15 Aug 2024	09:04:25	VPSX8101E	<\$SNMPS
15 Aug 2024	09:04:27	VPSX8101E	<\$SNMP\$

VPSX, LRS/Gateway

- Optionally allow log files to be written in UTC time
- A new user preference option has been added to set the system color to help distinguish different environments



General Options Privacy

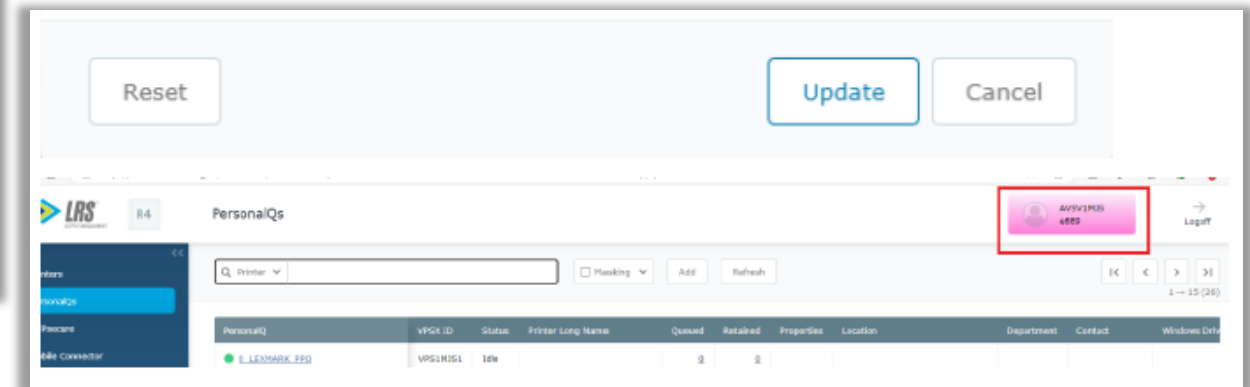
Regional and Language Settings

Language
English (United States) ▼

Date Format
MM/DD/YYYY ▼

System Color
AVSV1MJS ▼

Date Delimiter
/ ▼



Reset Update Cancel

LRS R4 PersonalQs

Q Printer ▼ Masking ▼ Add Refresh

1 - 15 (24)

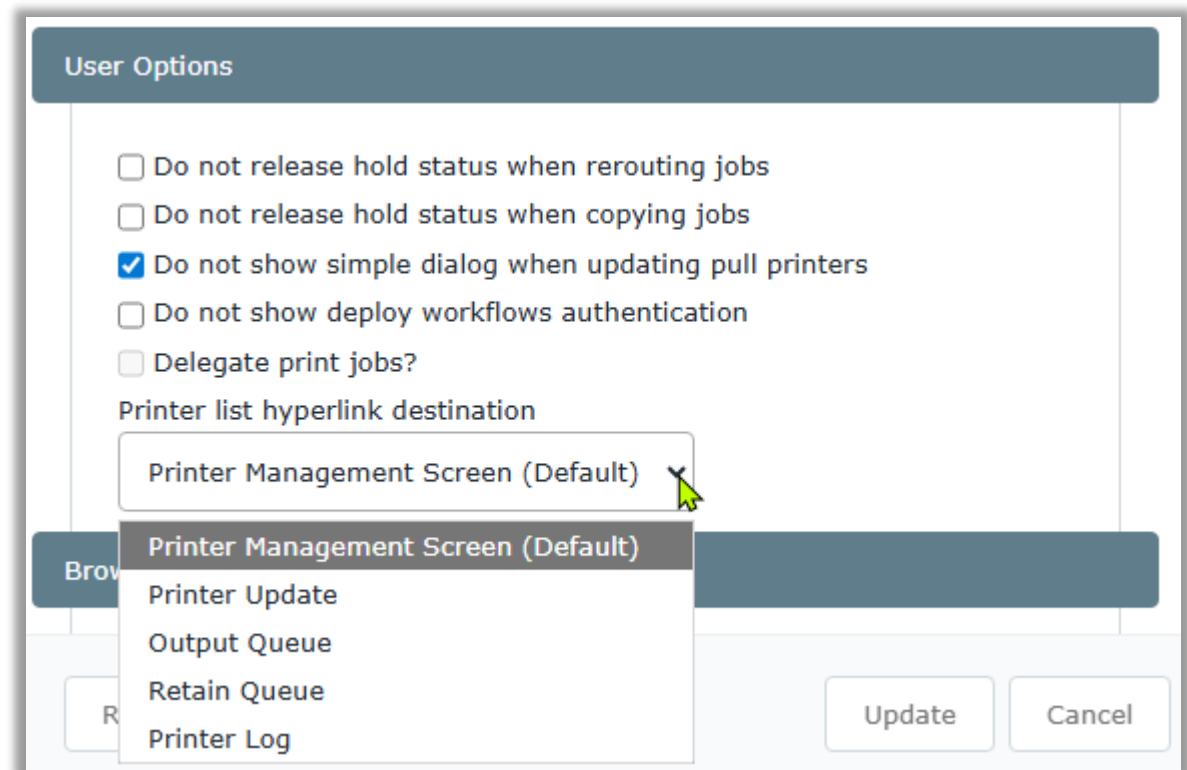
PersonalID	VPSX ID	Status	Printer Long Name	Queued	Retained	Properties	Location	Department	Contact	Windows Def
6 LEXMARK_ZPD	VPS1HSL	Idle		0	0					

AVSV1MJS
User

Logout

VPSX, LRS/Gateway

- New user preference option added to change the behavior of the printer list hyperlink



The screenshot shows a 'User Options' dialog box with a list of checkboxes and a dropdown menu. The checkboxes are:

- ☐ Do not release hold status when rerouting jobs
- ☐ Do not release hold status when copying jobs
- ☒ Do not show simple dialog when updating pull printers
- ☐ Do not show deploy workflows authentication
- ☐ Delegate print jobs?

Below the checkboxes is the 'Printer list hyperlink destination' section, which contains a dropdown menu. The dropdown is open, showing the following options:

- Printer Management Screen (Default) (highlighted by a mouse cursor)
- Printer Update
- Output Queue
- Retain Queue
- Printer Log

At the bottom of the dialog box are 'Update' and 'Cancel' buttons.

VPSX, LRS/Gateway

- Print Server Configuration now includes the option to enable administrative change logging in a separate log file

The screenshot displays the VPSX configuration interface. On the left is a sidebar with navigation links: Print Server, VPS1 (selected), Dashboard, Statistics, Configure, Log, Licenses, SAP Servers, and Windows Drivers. The main content area is divided into two sections. The top section, titled 'Logging Parameters', contains the following settings: 'Logging' is checked, 'Log UTC' is unchecked, 'Log Expiration' is set to 48, 'System Logging *' is unchecked, and 'Log Size' is set to 7. The bottom section, titled 'Log', features a search bar, a dropdown arrow, an up arrow, a 'Masking' checkbox with a dropdown, 'Download', 'Refresh', 'Log Type' (with an up arrow), and 'Log List' (with a dropdown). A dropdown menu is open under 'Log Type', showing 'Primary Log' and 'Administrative Log'. A yellow cursor is pointing at the 'Log Type' button.

MFPsecure/Print&Scan

MFPsecure/Print updates



Secure Print

- Agents are always being improved
 - Underlying infrastructure and security
- Language additions and adjustments
- I printed it to my personal print queue, but I did it wrong. Now what?
 - Some agents allow for adjustment at release time now
- Brother agent now available
- Canon i-SENSYS and ImageCLASS models

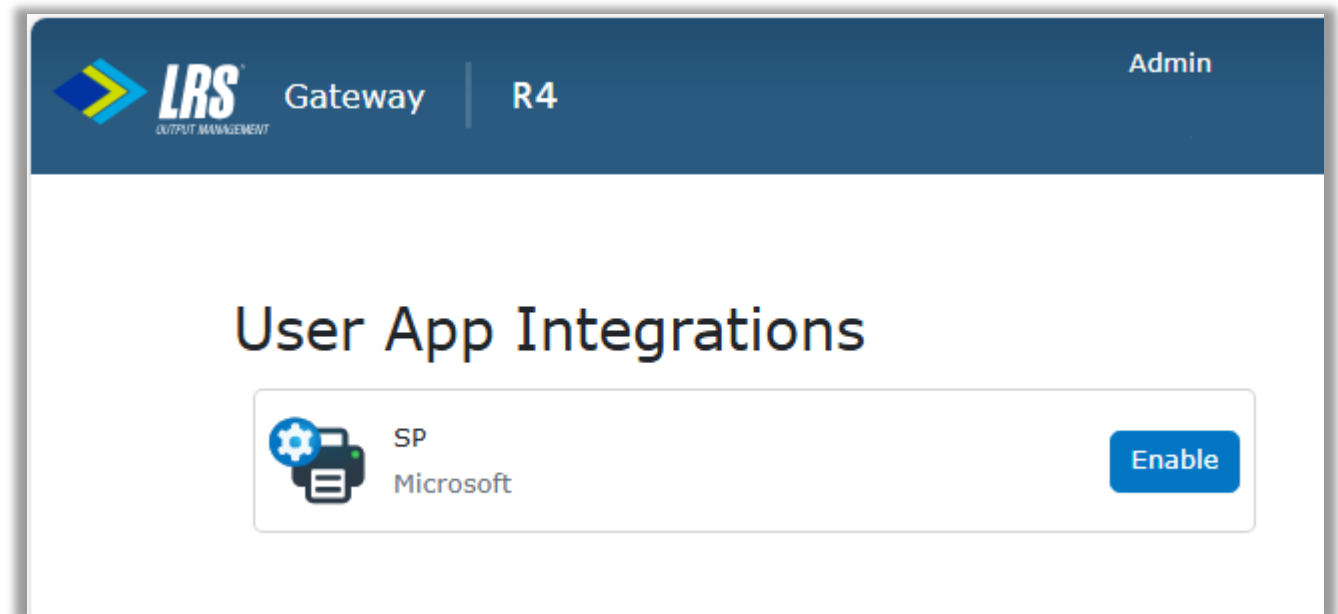
MFPsecure/Scan



- Web UI – Changes in the Web and legacy UIs
 - Google Drive, Google Mail, FTP
- Devices are always changing
 - HP Hi Res screens
- Real time adjustments at the MFD
 - Allow Density/Darken/Exposure and Orientation settings to be changeable at the MFP panel
 - Allow Scan Preview and Paper Size options to be shown/hidden on panel by vendor/profile
- Language adjustments to OCR
- New job processor
- Numerous customer enhancements

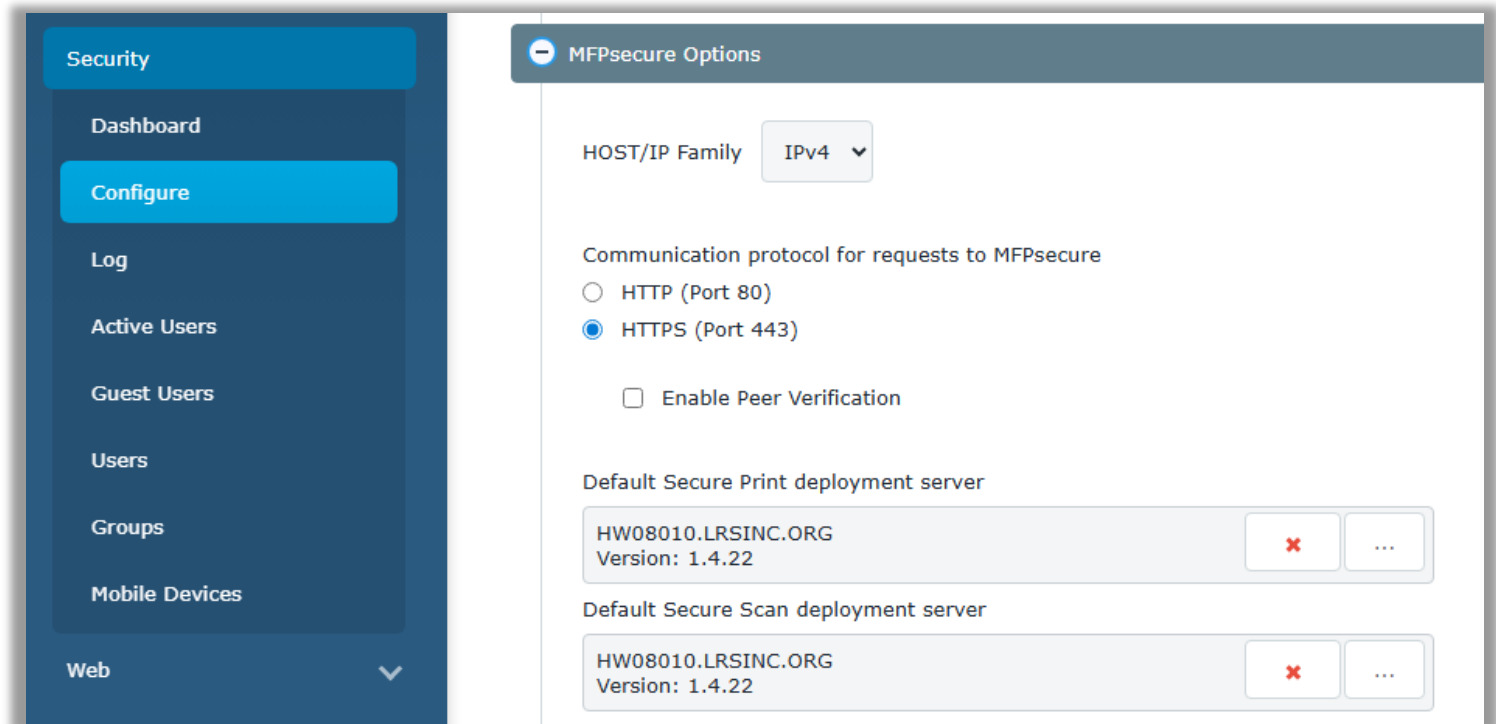
MFPsecure/Scan

- Added /UI/AppIntegration webpage to allow end-users to enable or disable LRS/GatewayApp Integrations via the web browser



MFPsecure/Scan

- Allow default Secure Print and Secure Scan deployment servers to be specified



Security

- Dashboard
- Configure**
- Log
- Active Users
- Guest Users
- Users
- Groups
- Mobile Devices

Web

MFPsecure Options

HOST/IP Family: IPv4

Communication protocol for requests to MFPsecure

- ☐ HTTP (Port 80)
- ☒ HTTPS (Port 443)

☐ Enable Peer Verification

Default Secure Print deployment server

HW08010.LRSINC.ORG
Version: 1.4.22

Default Secure Scan deployment server

HW08010.LRSINC.ORG
Version: 1.4.22

MFPsecure/Scan

- Added new image processing feature for background color removal
 - Also in Blank Page Removal and Empty Page Separation

Background Color Removal

Background Color Removal

The Background Color Removal feature enhances document clarity by converting background colors to white. It adjusts sensitivity for color variation, brightness, and uniformity to ensure nearly white areas remain unchanged. The system skips non-color pages, handles negative images by inverting colors, and verifies background removal by checking page margins. This results in cleaner, more readable documents, ideal for scanning and digital archiving.

☒ Enable Background Color Removal

Color Swap Threshold

90

Brightness Threshold

230

Max Uniformity Difference

15

Page Margin Size

10

Skip Non Color Pages

☒

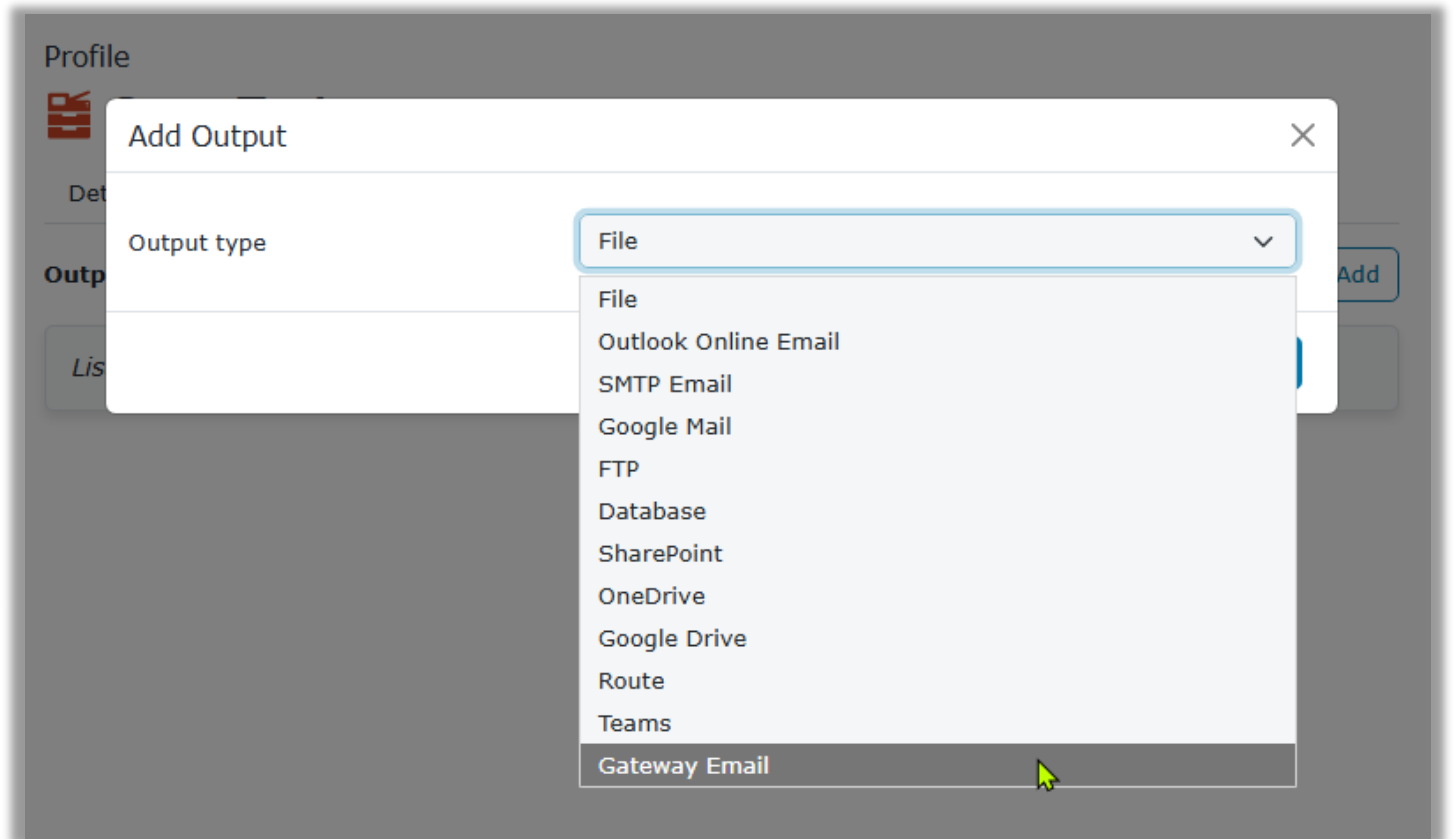
Invert Negative

☒

Reset to default

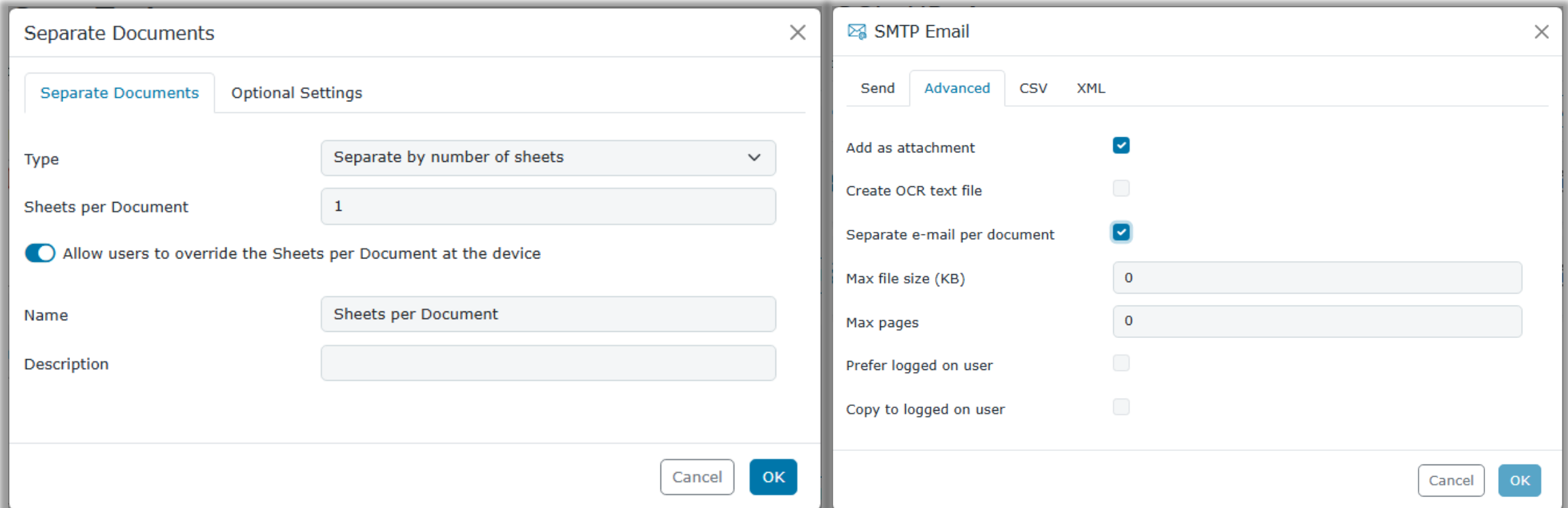
MFPsecure/Scan

- Added new Gateway-based email output



MFPsecure/Scan

- Added separate document option to allow users to specify number of sheets
- Added support to split email output by file size



The image displays two side-by-side configuration windows from the MFPsecure/Scan application.

Left Window: Separate Documents

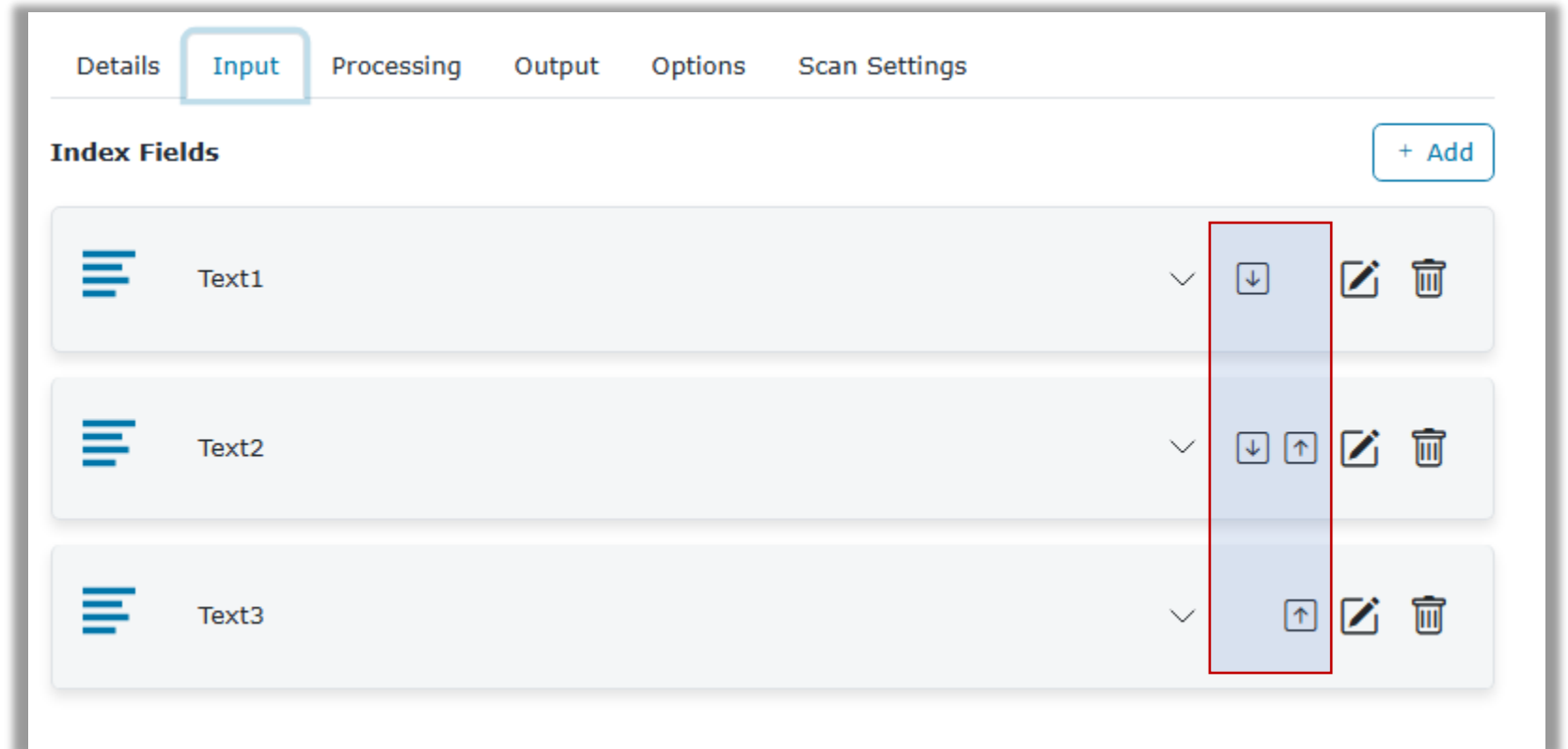
- Separate Documents** (selected tab) | Optional Settings
- Type:** Separate by number of sheets (dropdown menu)
- Sheets per Document:** 1 (text input)
- ☒ Allow users to override the Sheets per Document at the device
- Name:** Sheets per Document (text input)
- Description:** (empty text input)
- Buttons: Cancel, OK

Right Window: SMTP Email

- SMTP Email** (selected tab) | Send | Advanced | CSV | XML
- Add as attachment:** ☒
- Create OCR text file:** ☐
- Separate e-mail per document:** ☒
- Max file size (KB):** 0 (text input)
- Max pages:** 0 (text input)
- Prefer logged on user:** ☐
- Copy to logged on user:** ☐
- Buttons: Cancel, OK

MFPsecure/Scan

- MFPsecure Scan - Added support to sort input fields



MFPsecure/Scan

- Add support for global error notification settings
- Add support for profile level notifications

The screenshot shows the 'Advanced' settings page for MFPsecure/Scan, specifically the 'Notification' tab. The page has a top navigation bar with 'Profiles', 'Data sources', 'User Manager', and 'Advanced'. Below this is a sub-navigation bar with 'Support', 'General', 'Notification' (selected), 'Backup', and 'About'. A descriptive text states: 'When enabled, this setting activates notifications to alert users immediately if any errors occur during the processing of scan jobs. This feature ensures that users can promptly address and resolve issues.' The 'Enable Global Notifications' toggle is turned on. The 'Connection (Data source)' is set to 'Email-Server'. The 'Sender Name' field is empty, and the 'Sender Address' is 'secure.scan@lrs.com'. A 'Send Test Mail' button is present. The 'Recipient' field contains 'helpdesk@lrs.com'. The 'Also send to LoggedOn User' checkbox is unchecked. The 'Subject' is 'Processing errors during scan processing'. The 'Body' contains 'A processing failure ...'. At the bottom are 'Reset' and 'Save Notification Config' buttons.

Profiles Data sources User Manager **Advanced**

Support General **Notification** Backup About

When enabled, this setting activates notifications to alert users immediately if any errors occur during the processing of scan jobs. This feature ensures that users can promptly address and resolve issues.

☒ Enable Global Notifications

Connection (Data source) Email-Server

Sender Name

Sender Address secure.scan@lrs.com

Send Test Mail

Recipient helpdesk@lrs.com

Also send to LoggedOn User ☐

Subject Processing errors during scan processing

Body A processing failure ...

Reset Save Notification Config

MFPsecure/Scan

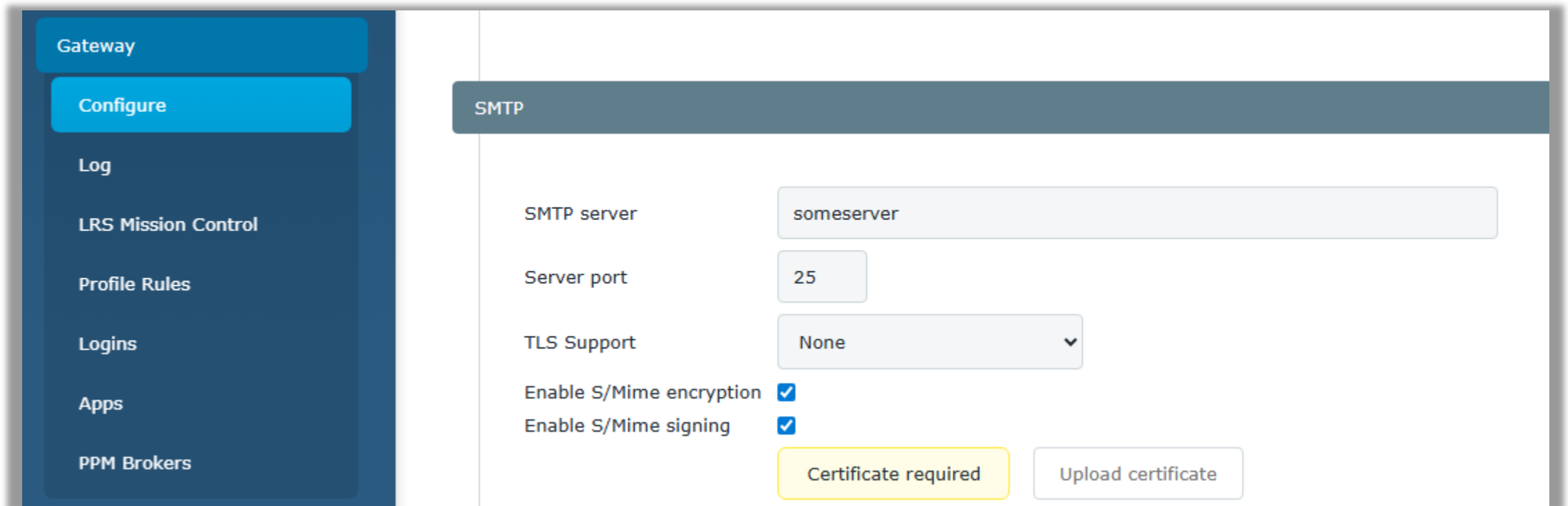
Added:

- OCR zone configuration support
- Translation option for profile labels and input fields
- Test LDAP search settings in new admin UI
- File output option to run additional applications for each document
- File output option to create OCR text file

Security Updates

Security settings updated

- TLS1.0 and 1.1 removed from UI by default (VPSX/ServerX)
- S/Mime encryption and signing for all platforms



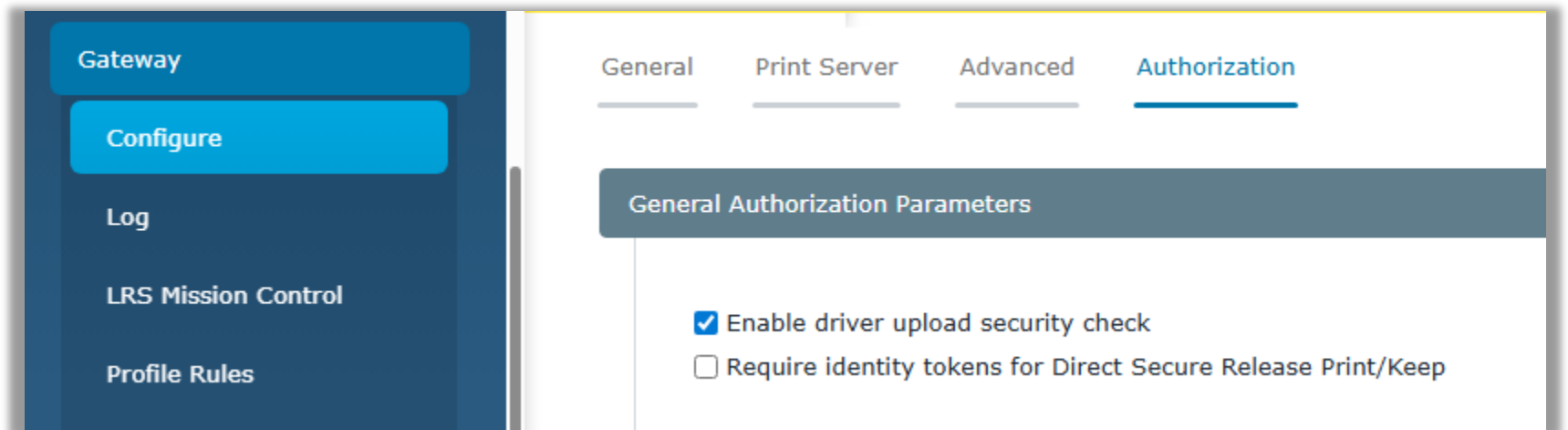
The screenshot displays the LRS Gateway configuration interface. On the left is a dark blue sidebar with a menu containing: Gateway, Configure (highlighted in light blue), Log, LRS Mission Control, Profile Rules, Logins, Apps, and PPM Brokers. The main content area has a grey header bar labeled 'SMTP'. Below this, the configuration fields are as follows:

Field	Value
SMTP server	someserver
Server port	25
TLS Support	None
Enable S/Mime encryption	☒
Enable S/Mime signing	☒

At the bottom right of the configuration area, there are two buttons: 'Certificate required' (highlighted in yellow) and 'Upload certificate'.

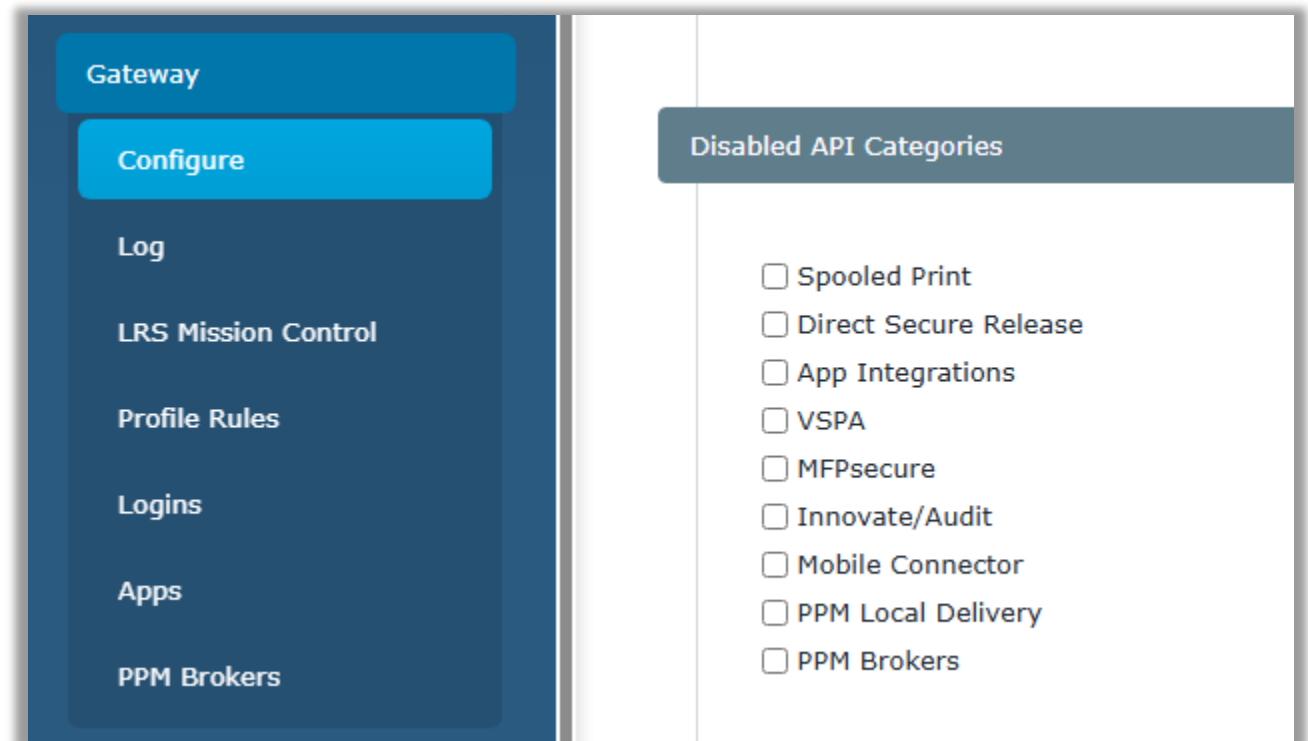
Security settings updated

- Support of Advanced Message Queuing Protocol (AQMP) rather than Message Queuing Telemetry Transport (MQTT) for EOM Notification Services (GW)
- Adds a new Gateway configuration option to perform additional authorization checks against a new `Upload Drivers` security flag for Users and Groups in ServerX



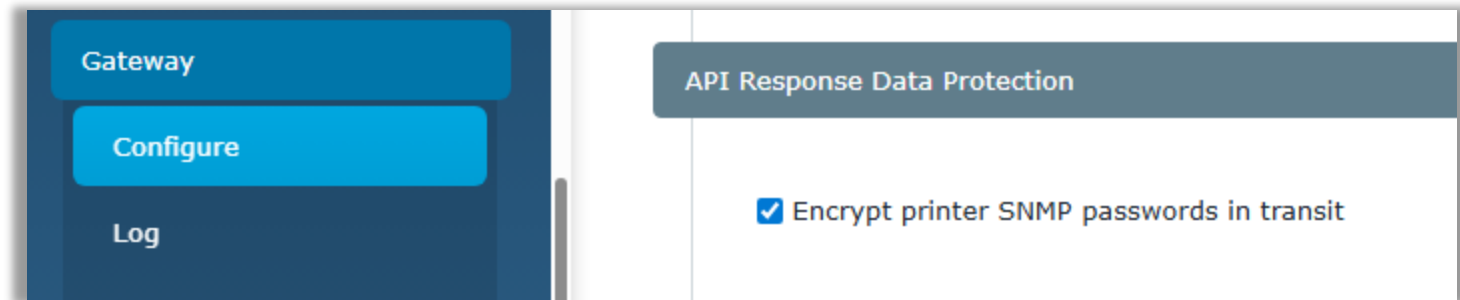
Security settings updated

- Adds configuration option to the Gateway Admin UI
Configuration page for disabling categories of Gateway APIs



Security settings updated

- Optionally performing additional encryption of sensitive SNMP credentials in response to Personal Print Manager printer install information requests

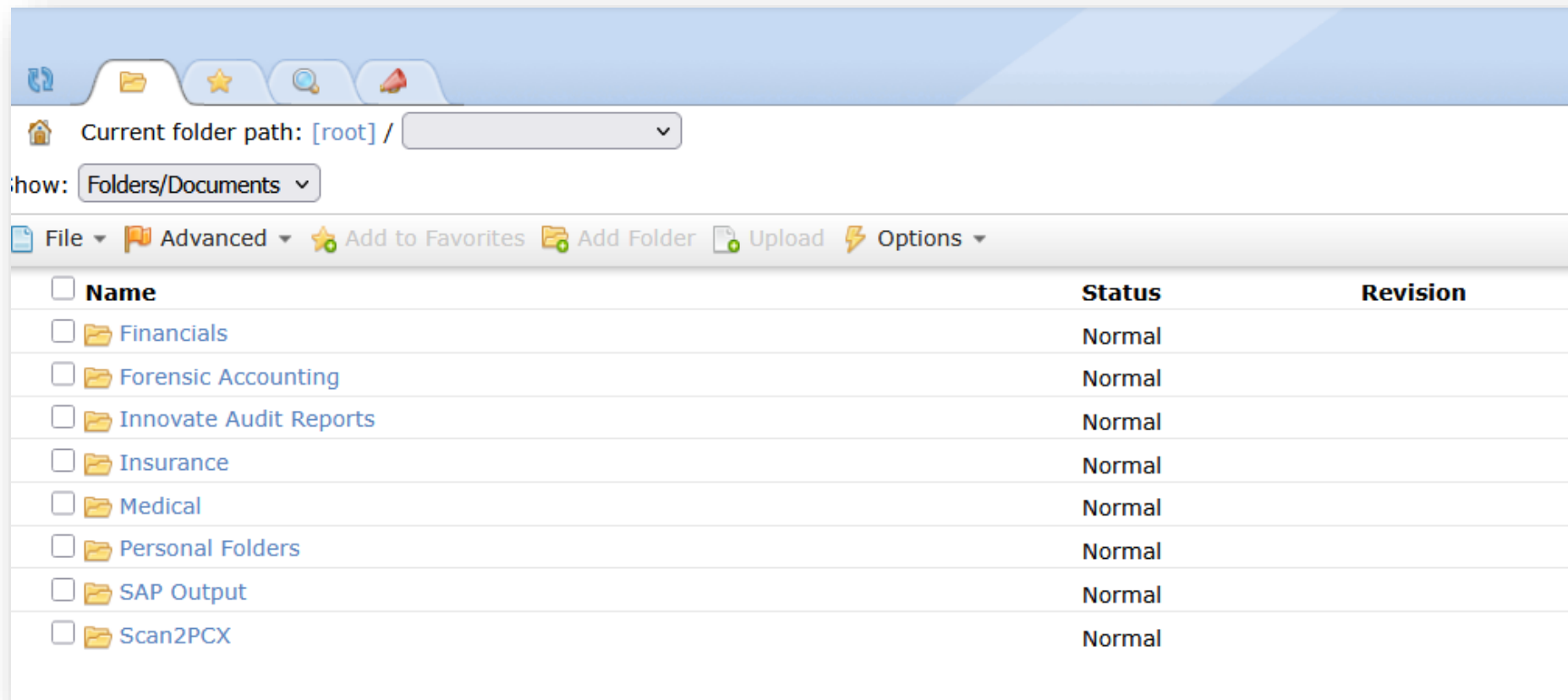


SNMP credentials can be returned to a client in "clear text" (although still within a TLS channel) in JSON responses to PPM when retrieving printer install information. These changes allow the customer to choose whether this is changed

PageCenterX

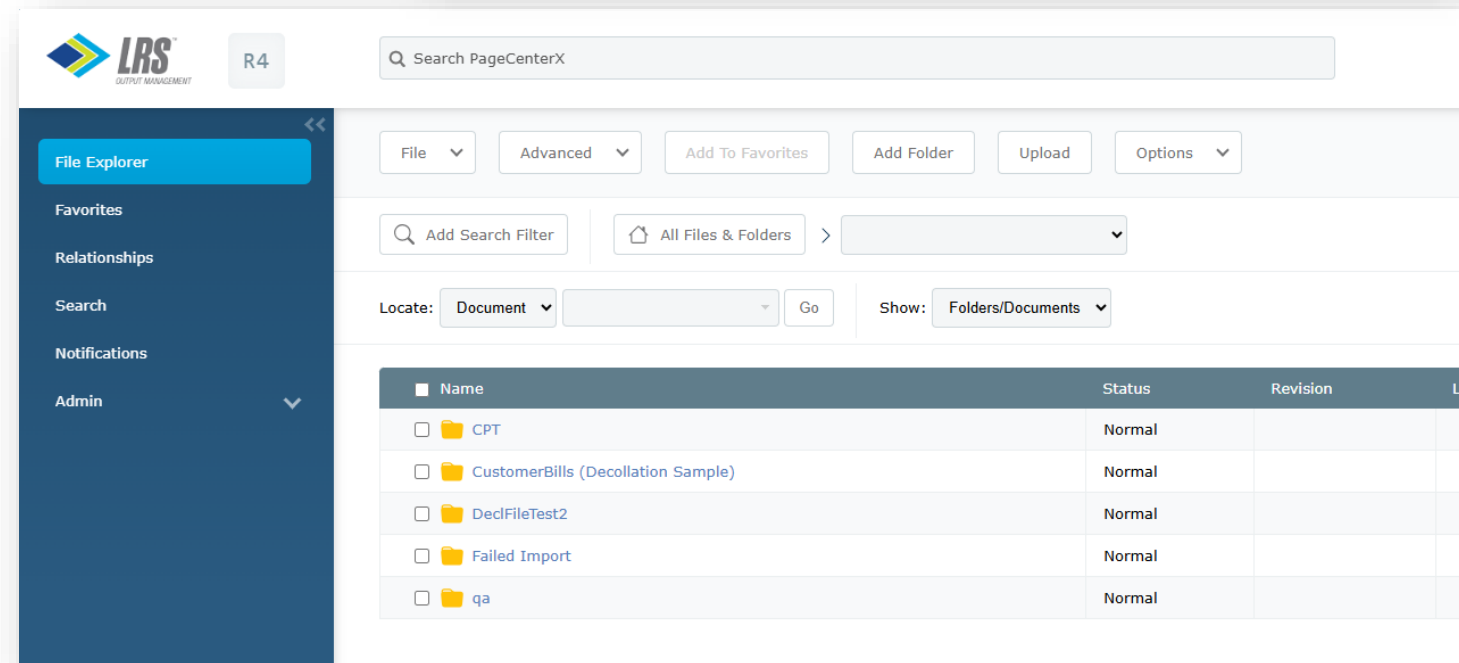
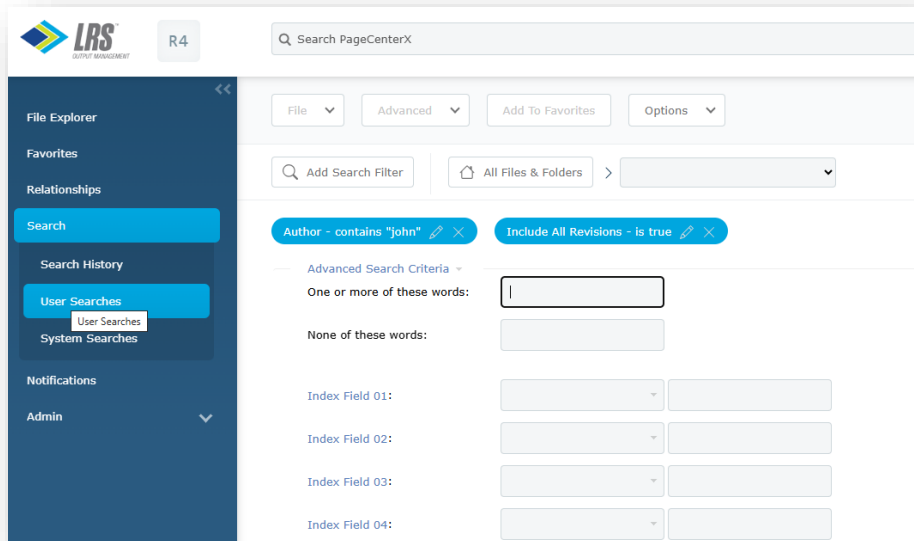
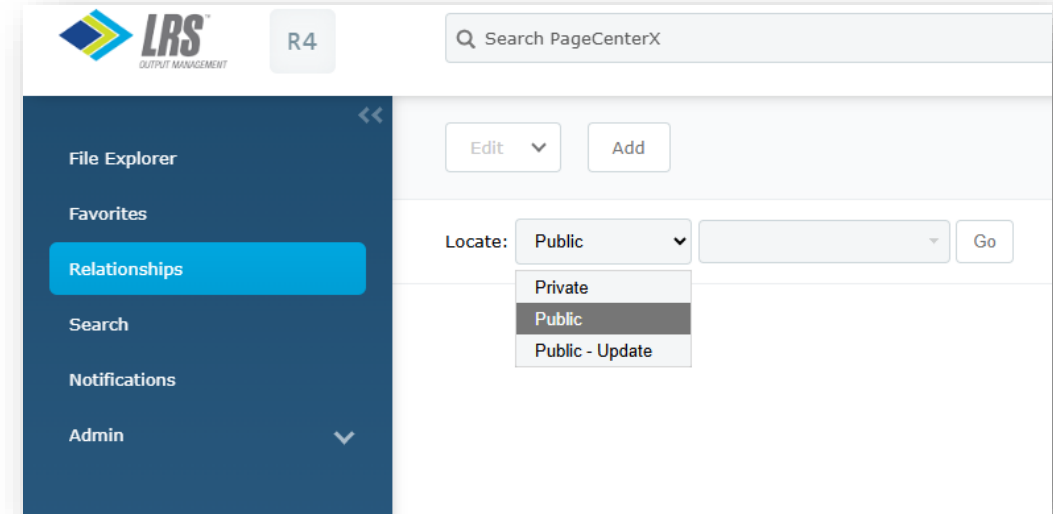
PageCenterX

- Added Drag and Drop functionality for moving documents

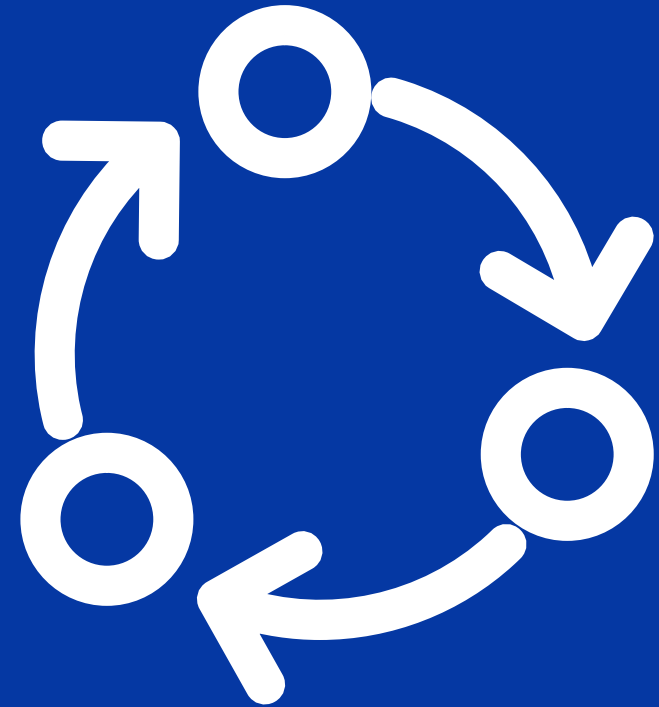


PageCenterX R4

- New UI
- Gateway authentication
 - Authenticated transactions
 - Multi factor authentication



Process updates



Process Updates

- Knowledge base
- Enhanced release notes
 - Available since Q3 2024
 - Subscription available
- LRS support site will include security bulletins

LRS Knowledge Base

Find the answers you need when you need them



KB0010602

Enhanced Release Notes - MFPsecure V1 R4.0 Fix 0020

📅 11d ago • 👁 34 Views

NOTE: Customers using the HP Agent and upgrading to MFPsecure 1.3.54 or later must upgrade the HP Agent to V1R3.054.005 immediately following the MFPsecure upgrade. Redeployment is not required.

HP devices will require FutureSmart 5.6 or higher to support TLS 1.3 with SecureScan. However, due to firmware issues on various devices TLS 1.3 may result in the 49.38.03 error.

MFPsecure Enhancements

Enhancement 1



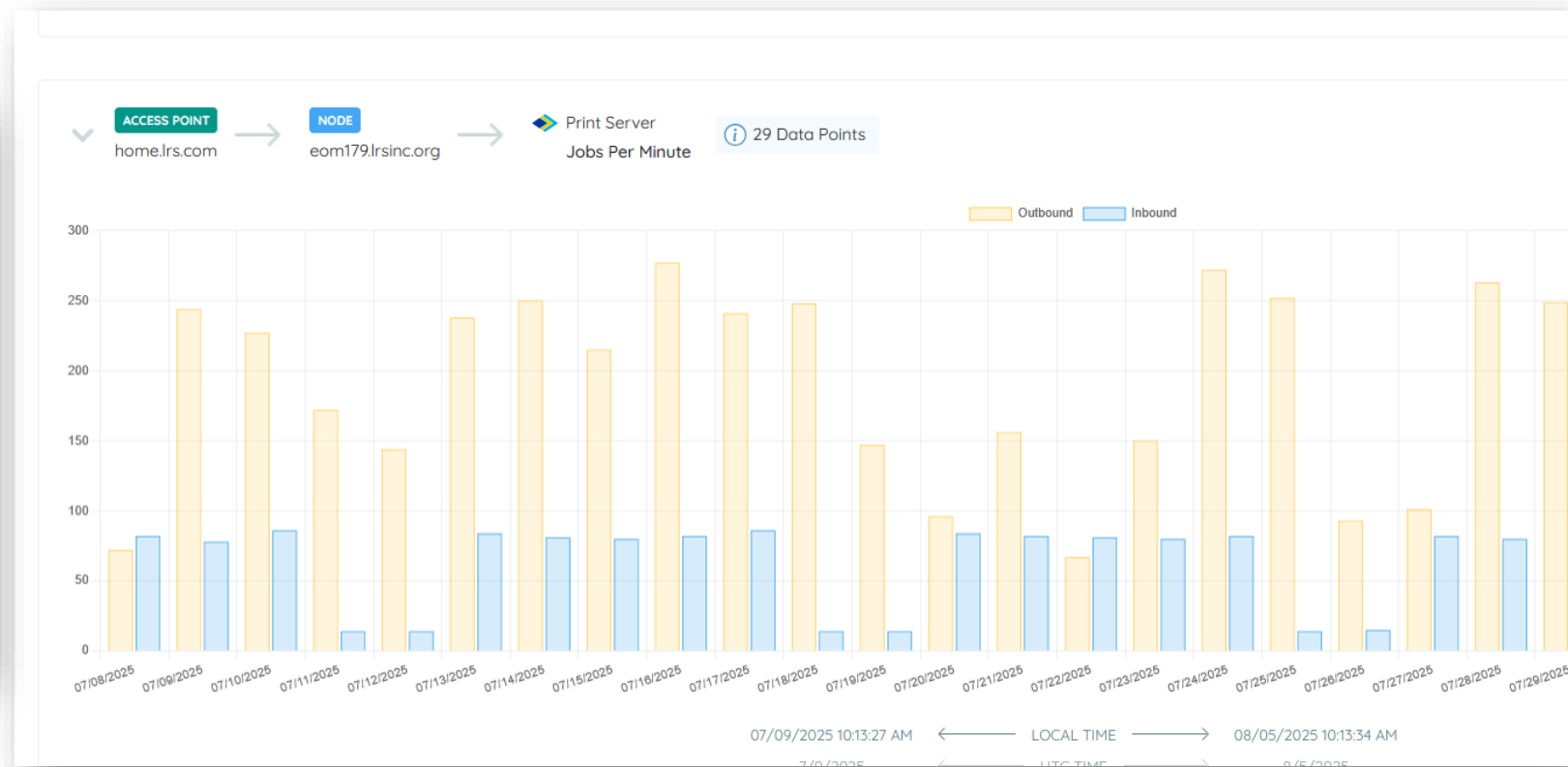
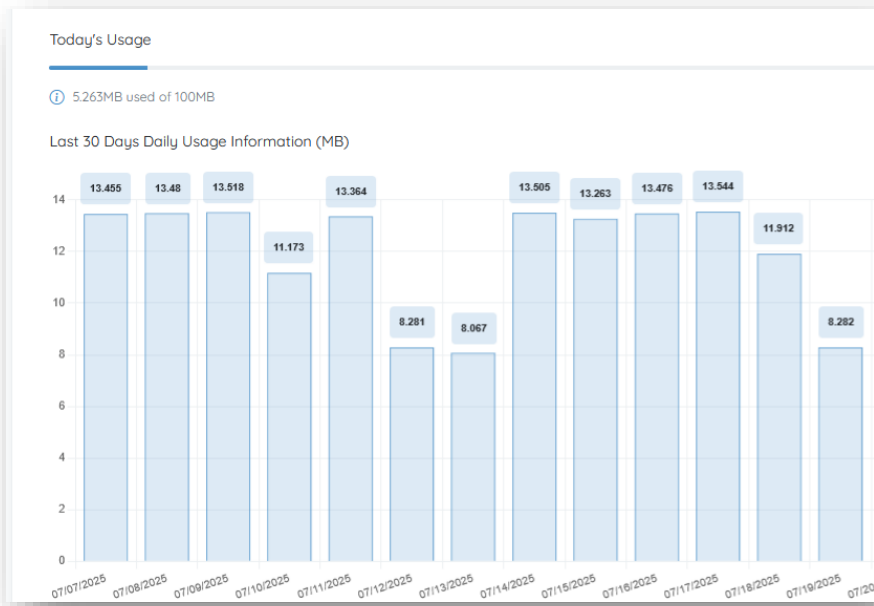
LRS Mission Control

LRS Mission Control

- A Platform. This is the basis for LRS SaaS offerings
- Runs in Microsoft Azure
 - Front Door
 - Entra ID
 - Database(s)
 - Storage
 - CPU
 - Analytics
 - Terraform
 - Etc

Customer Benefit

- LRS Mission Control platform is included in onsite licensees
- Provides Monitoring and Analytics
- Provides license distribution
- R4 is prerequisite



Some LRS Mission Control Concepts

‘Mission Control Environment’

- LRS/Gateway Environment (On Premise)
 - This is included with LRS Mission Control
 - Not chargeable by LRS
 - You may have more than one of these within prescribed limits
- LRS Mission Control Hosted Environment
 - A single instance of LRS Mission Control resources. Customers may require multiple instances for purposes of managing the Azure data storage for regions or for production and testing
 - Each is considered a separate LRS Mission Control instance and will incur an additional LRS Mission Control Hosted Environment fee

For Example,

Levi, Ray & Shoup, Inc. - Demo

EOM Environment

LRS Mission Control Hosted Environments

1 used of 1

Hosted Environment - East US

LRS Mission Control Hosted Environment

Connected

East US

LRS Mission Control Hosted Environment

Production

Existing LRS/Gateway Environments

1 used of 2

Demo Environment

Connected - All LRS/Gateway Nodes Connected (1)

East US

Production

Levi, Ray & Shoup, Inc. - Demo

[EOM Environment](#) > [Add EOM Environment](#)

Add EOM Environment

Complete the options and click Add EOM Environment when finished.

Environment Name

Required: Please enter an alphanumeric name to describe the EOM environment

Existing LRS/Gateway

Use this environment to manage an existing LRS/G VPSX UI to establish a connection to LRS Mission C

Production Environment

You have reached the maximum number o

Description

Optional: Optionally enter a description of the environment.

Resource Location

Required: The geographical region where data for the environment should be stored.

East US

East US

North Europe

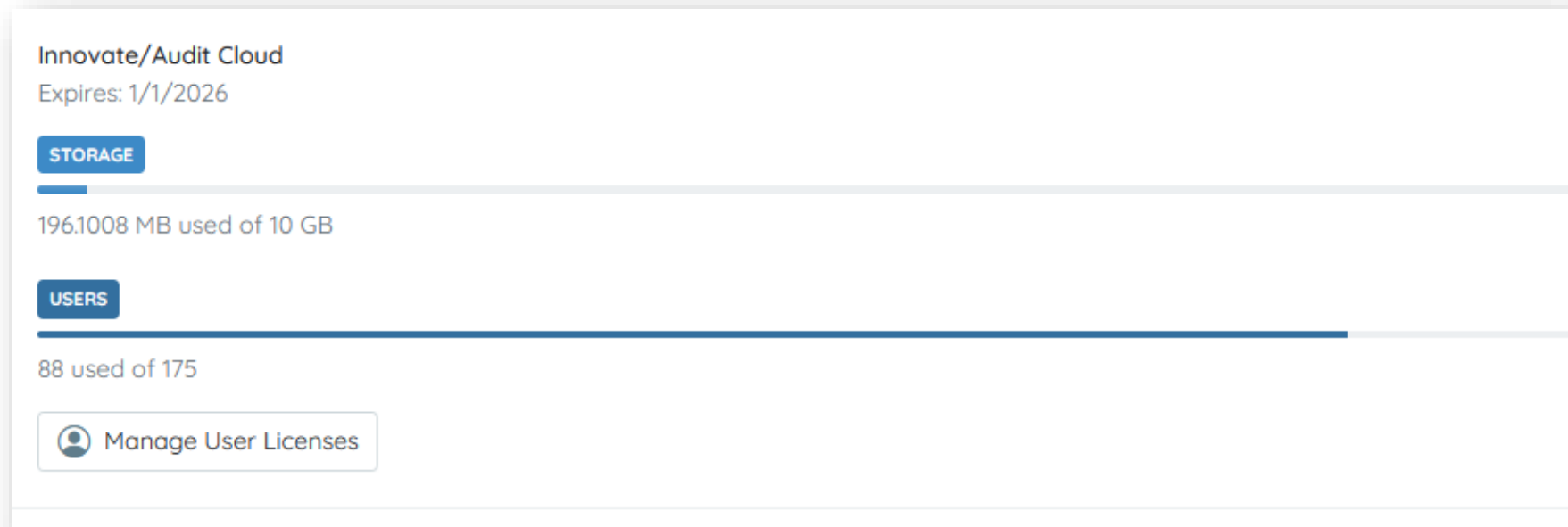
Single Hosted Environment

- This will be typical
- This provides a basis for products to run
- But –
 - Some customers may have some unforeseen need for a second environment
 - Location?
 - Storage segregation?
 - Who knows – but . . .
 - A second environment will incur a fee that the first did not.



Innovate/Audit Cloud – Available today

- Accepts data from both LRS/Gateway and Hosted environments.
- If you have LRS/Gateway environment(s) (On Premise)
 - Innovate/Audit (AuditX) must be installed.
- Hosted Environments send data to Innovate/Audit Cloud only.
- Licensed
 - By storage and
 - By user



Total Jobs

160K

Total Pages

1.56M

Total Impressions

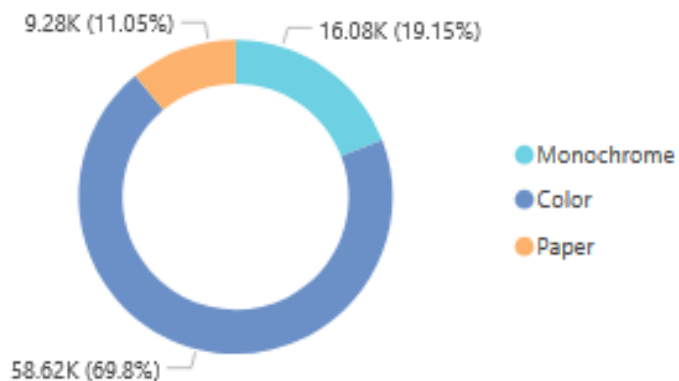
1.57M

Total Cost

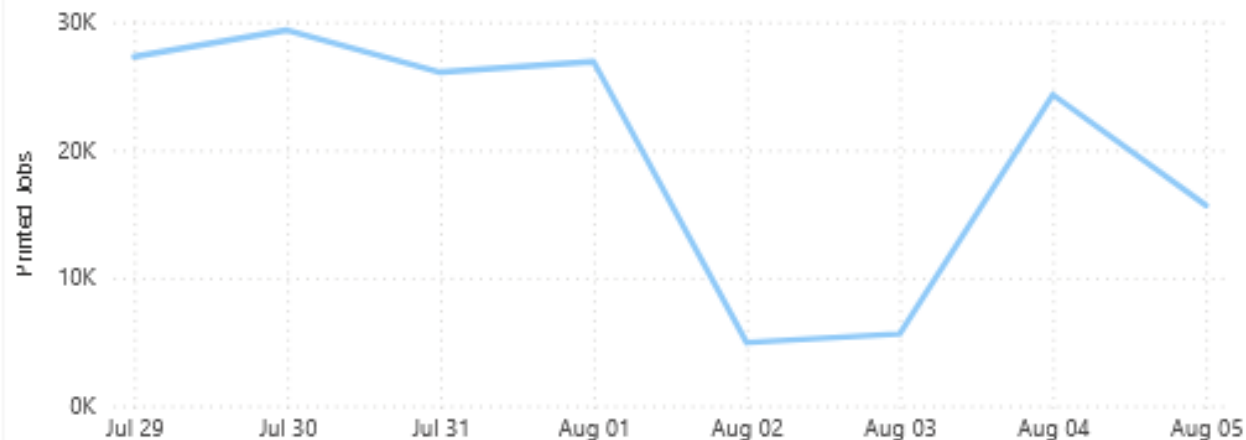
83.98K

Possible Savings

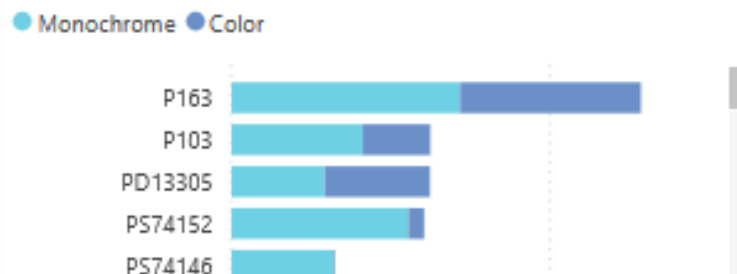
Cost Breakdown



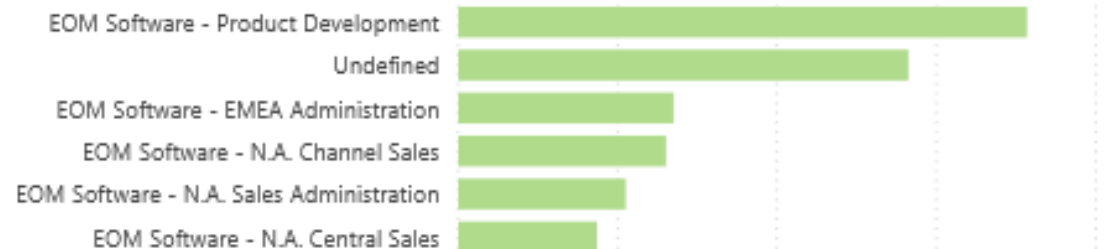
Job Count



Top Printers by Print Volume



Top Departments by Cost



Reports are environment-specific, generated in Power BI, and represent a superset of the current I/A Reporting capabilities.

Innovate/Audit Cloud

VPSX/DirectPrint Cloud – Available today

- Just like VPSX/DirectPrint, but without any onsite server
- Though the name says VPSX, this is NOT VPSX, but rather written for LRS Mission Control specifically
- The workstation agent used is the exact same – Personal Print Manager.
 - This means the same look and feel
 - Driver uploads are the same
 - Direct Print is the same
 - Location data is . . .
 - Floorplans are . . .

Overview

Print Server

Secure Print & Scan

Desktop App

Audit

Print Server

Printer List

The list of printers for this environment

Search

Printer

Add Filter

+ Add Printer

Selection Options

0

List Items

1 → 67 (67)

Name - starts with "P"

☐	Printer Location	Hostname/IP	Description	Props	Options
☐	P019 USA/Illinois/Springfield/Building 7/4th floor	10.96.120.19	HP LaserJet M402dn		
☐	P091 USA/Illinois/Springfield/Building 7/4th floor	PD017	RICOH IM C300		
☐	P103 USA/Illinois/Springfield/Building 7	PD028	Corporate Accounting		

MFPsecure/Print Cloud – Available today

- Allows users to print to a personal print queue and retrieve jobs from the device
- Jobs can be either Direct Secure Release or released from MFPsecure/Print Cloud
- If they are Direct Secure Release, then the workstation must have line of sight to the device
- If they are released from MFPsecure/Print Cloud, then it is the same as Internet Only printing
- Submission is done via Personal Print Manager, same look and feel as onsite products to the end user

MFPsecure/Print Cloud

- Licensed by user
 - Enforced by safeguarding the add of a PPQ in PPM
- These are named users
- The initial agents:
 - HP
 - Canon
 - Ricoh
 - Lexmark
- Agent deployment requires a Broker (PPM with line of sight to the printer) except for HP
- Agents work the same way as any Internet Only Agent

Overview
Print Server
Secure Print & Scan
Desktop App
Audit

Device Setup

Deploy/Configure apps via PPM Network Brokers/HP Command Center

INSTALL DEVICE APPS

DEVICE

+ Add Printer	>
Manage Canon Printers	1 >
Manage HP Printers	2 >
Manage Lexmark Printers	2 >
Manage Ricoh Printers	2 >
Device Settings	>
Network Brokers	3 >

?

 Canon Device Help >

?

 HP Device Help >

?

 Lexmark Device Help >

?

 Ricoh Device Help >

User Printing & Scanning

Print data is sent to a PersonalQ. Scans are processed via a scan profile.

DOCUMENT

PERSONALQ

+ Add PersonalQ	>
PersonalQ List	2 >
Jobs Pending Release	4 >
Retained Jobs Archive	2 >
Printed Secure Print Jobs	4 >
Secure Print Printing Errors	0 >
Uncollected Expired Secure Print Jobs	0 >
Expired Retained Secure Print Jobs	2 >
Successful PersonalQ Installs	6 >
Failed PersonalQ Installs	5 >

Secure Scan Profiles List	2 >
Scanned Jobs	0 >
Scan Errors	0 >

At The Device

A user authenticates then can access the Secure Print & Scan apps

AUTHENTICATE

DEVICE APPS

LRS MISSION CONTROL

Authentication Settings	>
Secure Print App Settings	>
Secure Scan App Settings	>
Secure Scan Profile Rules	1 >
User Emails	>
MFP User Session Activity	24 >

MFPsecure/Print Cloud

MFPsecure/Scan Cloud

Available now: :

- Scan to My Email
- Scan to My OneDrive with folder navigation
- HP, Lexmark, Ricoh, Canon agents
- Licensed by users

MFPsecure/Print and Scan Cloud

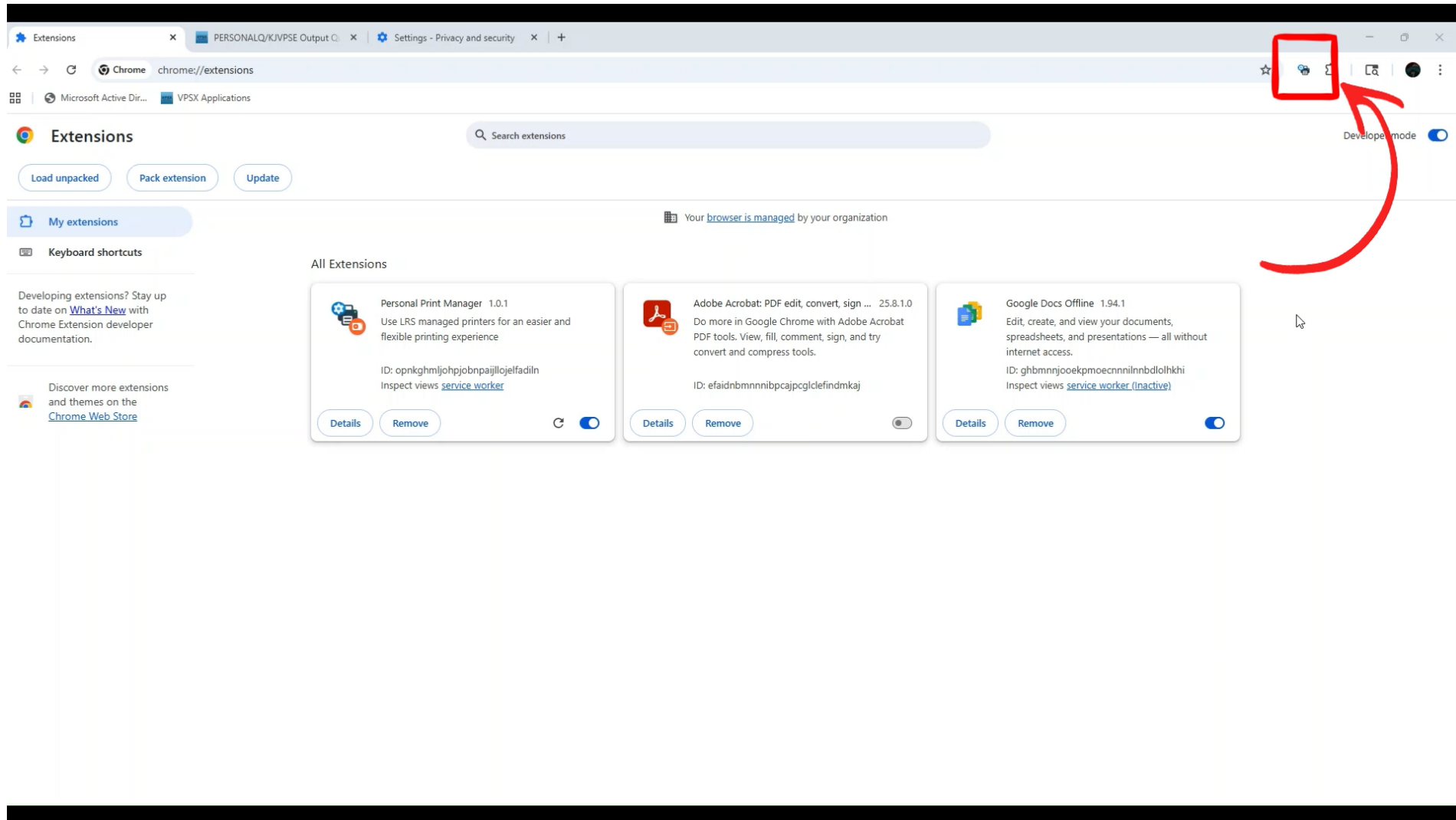
Timeline estimates

- End of December – Scan - HP, Lexmark, Ricoh?
 - Scan to PPM Address book (email, OneDrive)
 - Scan to local folder as user (methods being discussed)
 - Scan to Teams
 - Scan to SharePoint
 - OneDrive folder navigation
 - PDF combining
- End of February
 - Mobile App for MFPsecure/Print Cloud and MFP/Scan Cloud

MFPsecure/Print & Scan Cloud Timeline Estimates

- End of March –HP, Lexmark, Ricoh
 - SecureScan Cloud Advanced Features
 - Document processing and custom profiles
 - Scan to local folder extended
 - LRS Transforms
 - Scan specific transforms (TIFF, JPEG, etc.)
 - OCR (base and PRO?)
 - Barcode recognition
 - Bates stamping
 - Artifact cleanup (despeckle, etc.)
 - AI?
- End of April
 - Canon Agent with SecureScan Cloud Additional Features
- May
 - Additional Agents where possible

PPM for Chrome



PPM for Chrome

- Lightweight PPM that can run on any Chromium web browser (Chrome, Edge, Brave, etc.)
- Extension will be added to Chrome web store
- Can be deployed and configured from Google Admin Console
 - Google admins can force the extension to be installed on their users' devices/browsers
- Partnership with Google in place
- Required multiple update to LRS/Gateway
 - Release date currently unknown, targeting Q1 2026

SCIM

- System for Cross-domain Identity Management (SCIM 2.0)
- Resolves issue when using OIDC with VSPA for XenApp
 - If user is not yet registered in LRS/Gateway, request will fail (unknown user)
- Allows User and Group info to be pushed from OIDC provider to LRS/Gateway
- OIDC provider will be the client, LRS/Gateway will be the server that hosts the SCIM endpoints
 - OIDC provider must be able to call LRS/Gateway APIs
 - The LRS/Gateway must be public Internet facing, or
 - A public Internet facing proxy / middleware must be used to allow through all requests that are specific to SCIM
- Release target: Mid March feature release



Questions?

Porr AG



HOME OF CONSTRUCTION

Unternehmenspräsentation
LRS November 2025

INHALT

- 1 PORR auf einen Blick
- 2 Bedarf Output Management
- 3 Entscheidung für LRS-POC
- 4 Produktive Umsetzung LRS





1 PORR auf einen Blick

HOME OF CONSTRUCTION

Fokus auf Bauen

Wir sind und bleiben ein Bauunternehmen und bauen möglichst viel selbst - seit über 155 Jahren.



Technologieführend

Wir setzen neue Maßstäbe in der Baubranche mit State-of-the-Art Lösungen.



Alles aus einer Hand

Von der Idee zur Planung, Bau & Ausführung bis hin zum Betrieb als General- bzw. Totalunternehmerin.



Erfolgreich seit 1869

Visionärin und Pionierin aus Tradition, seit mehr als 150 Jahren.



Unsere Strategie

Intelligentes Wachstum mit Green and Lean.



Wir leben Verantwortung

Environmental. Social. Governance. Wir sind das nachhaltigste Bauunternehmen in unseren Heimmärkten.



PORR

STARKE ZAHLEN 2024

PROFITABILITÄT & WACHSTUM



EUR > 6,7 Mrd.
Solide Leistung



EUR > 8,5 Mrd.
Top Auftragsbestand



EUR 158,4 Mio.
Betriebsergebnis



~ 21.000
Mitarbeitende
aus über 90 Ländern

Stand 31.12.2024

UNSER LEISTUNGSPORTFOLIO

DER RICHTIGE PARTNER FÜR IHR BAUVORHABEN

Hochbau



Infrastruktur



Spezialkompetenzen



Tiefbau



Umwelttechnik



Design & Engineering



UNSER LEISTUNGSPORTFOLIO MIT EINZIGARTIG BREITEM ANGEBOT

Hochbau

Revitalisierung	Gesundheitseinrichtungen
Systembau	Bildungseinrichtungen
Einkaufszentren	Wohnbau
Bürogebäude	Hotels
Stadienbau	

Tiefbau & Infrastruktur

Kraftwerksbau	Wasserbau & Hafenanlagen
Brückenbau	Spezialtiefbau
Straßenbau	Felstechnik
Bahnbau	Ingenieurbau
Tunnelbau	Leitungsbau
Verkehrstechnik	

Spezialkompetenzen

Total- / Generalunternehmer
Industriebau/EPC
Hochhausbau
Fassadenbau
Flughafenbau
Datencenter
Hochgebirgsbau
Asphalt- und Betonproduktion
Gussasphalt
Abdichtung
Stahlbau
Feste Fahrbahn
Betondeckenbau
Facility Management
Property Management
Healthcare - Design & Build
Public Private Partnership (PPP)

Umwelttechnik

Abbruch	Asbest- und Schadstoff-
Deponiebetrieb	Sanierung
Altlastensanierung	Bau- und Abbruchabfälle
Abfallmanagement	Abfallbehandlung
Erdbau	Kreislauffähiges Bauen
Kiesproduktion	

Design & Engineering

Architektur	Building Information
TGA Planung	Modeling (BIM)
Tragwerksplanung	Generalplanung
Bauvorbereitung	Gebäudezertifizierung
Bauüberwachung	Brandschutz

KLARER FOKUS AUF EUROPA

SIEBEN HEIMMÄRKTE DER PORR

97 % Heimmärkte

45,8 %



5,8 %



23,2 %



1,9 %



14,3 %



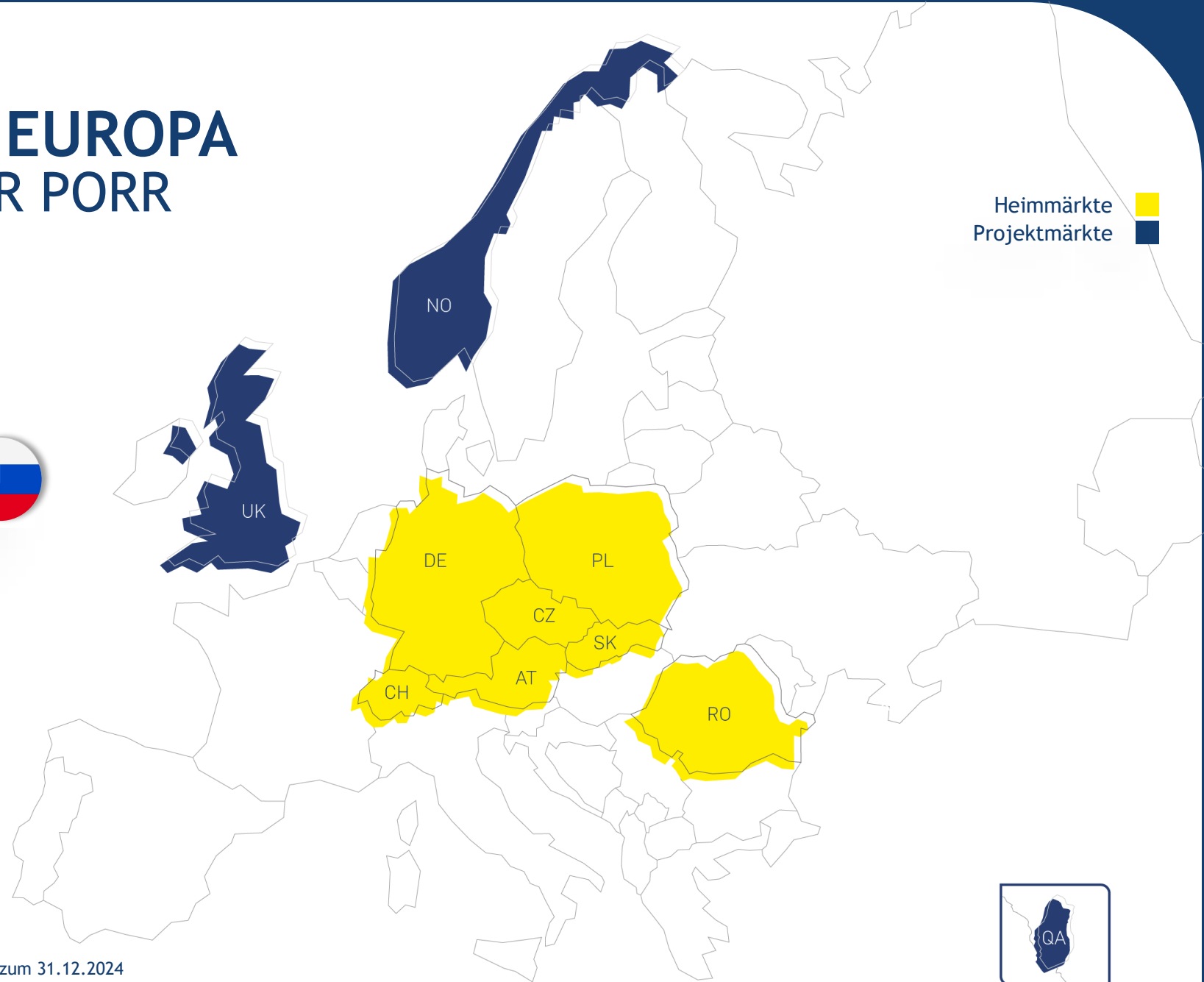
7,4 %



3 %

Projektmärkte

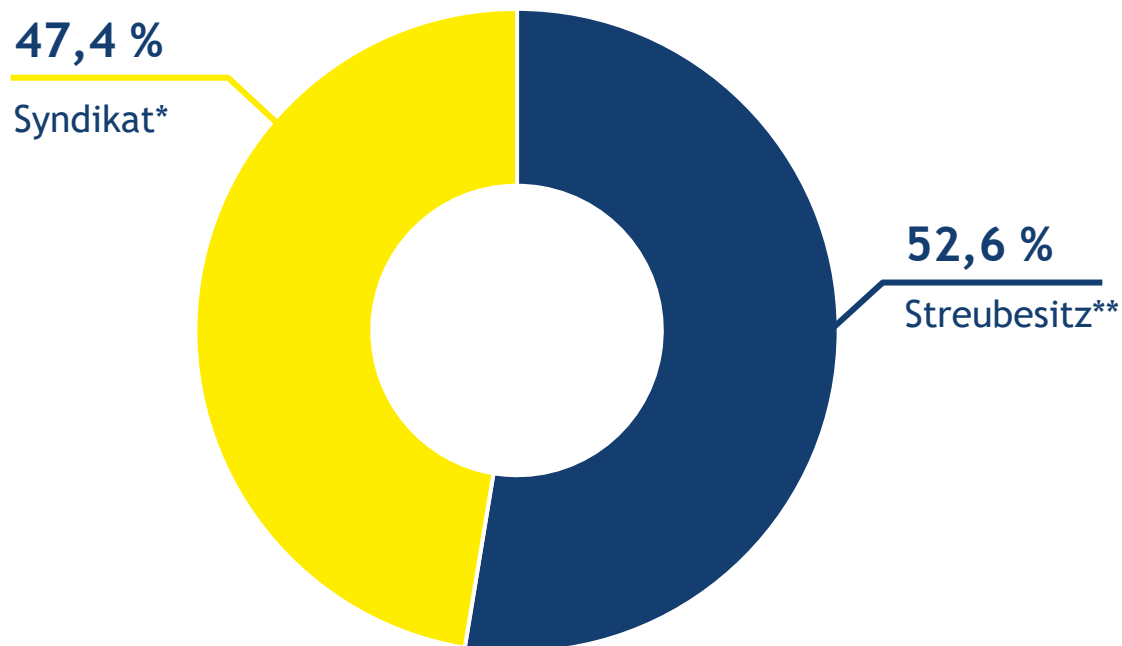
Heimmärkte
Projektmärkte



Die Prozentangaben entsprechen dem Anteil an der Produktionsleistung zum 31.12.2024

EIGENTÜMERGEFÜHRT MIT EINER STABILEN AKTIONÄRSSTRUKTUR

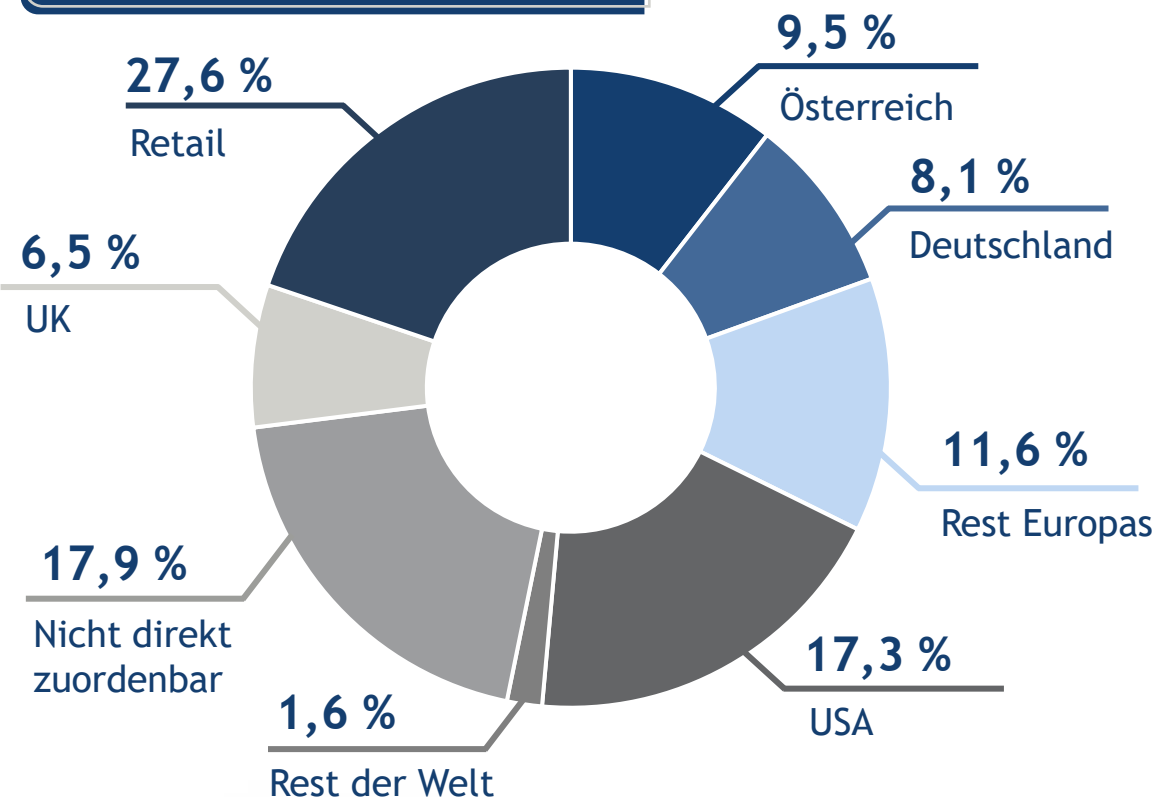
Aktionärsstruktur



*Syndikat (Strauss-Gruppe, IGO Industries-Gruppe)

**Streubesitz (davon 4,3 % Heitkamp Construction AG und 5,5 % PORR Management und eigene Aktien PORR AG)

Verteilung des Streubesitzes



DARAUF BAUEN WIR UNSERE FÜNF PRINZIPIEN



Verlässlichkeit

Zusagen statt Ansagen.
Verantwortung beginnt bei mir.
Regeln sind kein Wunschkonzert.



Pioniergeist

Immer einen Schritt voraus.
Im Herzen Unternehmer.
Fehler: Chance zu lernen.



Anerkennung

Vielfalt - unbedingt.
Ich bin nicht der Nabel der Welt.
Fairness ist bei uns Ehrensache.



Leidenschaft

Gemeinsam für die beste Lösung.
Kompromisslos, wenn's ums Bauen geht.
Die besten Köpfe bei der PORR.



Schulterschluss

Der Blick über den Tellerrand ist kein Blick in den Abgrund.
Einzelkämpfer unerwünscht.
Informationen & Wissen dürfen geteilt werden.



2 Bedarf Output Management

STAND 2023

OUTPUT MANAGEMENT

- 13 uniFlow Server
- Scan2Mail
- über 60 Print Server
- über 1000 Drucker ohne Übersicht
- kein Treibermanagement
- Treiber wurde als lokaler Admin willkürlich installiert

- Probleme bei externen Druckern auf Arge-Baustellen zum Zugriff
- Keine Standards bei Druckern und deren Zugriff
- Keine Securityvorgangen

VORGABEN SECURITY UND WÜNSCHE

PHOENIX / BSI

- Standardisierter Umgang mit Drucksystemen
- Handhabung für mögliche Fernzugriffe
- Keine Zulassung von unverschlüsselter Kommunikation
- Pflicht zum gesicherten Drucken an Standorten (FollowMe Printing)
- Einheitliches Treibermanagement
- Softwaremanagement (Firmware und spezieller Druckersoftware inkl. Auflistung)
- Ausschaltung von Protokollen und insbesondere mit deren automatischem Druck
- Anonymisierung der Ansicht des Druckverlaufs für normale User
- Automatische Updates (Konzept für Regelmäßigkeit und nach Sicherheitsbedarf)
- Keine offenen Adressbücher für Scanvorgänge

VORGABEN LÖSUNGSWEGE

PHOENIX / BSI

- Verschiedene Möglichkeiten und Anbieter wurden geprüft

engere Auswahl:

- uniFlow von Canon
- Microsoft
- LRS

Als Lösung wurde aus wirtschaftlichen Gründen und insbesondere wegen der Herstellerneutralität zu anderen Druckerherstellern sich für die LRS-Lösung und einen damit verbunden POC entschieden

An aerial photograph of a landscape at sunset. The sky is filled with clouds, transitioning from a deep blue on the left to a bright orange and yellow on the right. Below the horizon, a body of water is visible on the left, and a road winds through a green field towards a small town in the distance. A large, stylized, wavy graphic element in shades of green and white is positioned on the right side of the image, partially obscuring the landscape.

3 Entscheidung für LRS-POC

POC START

AB AUGUST 2023

6 Standorte

30 Drucker

200 User

- Wien
- Frankfurt
- Graz
- Langkampfen
- Seevetal
- Prag

Ziel bis Ende 2023

ERGEBNIS LRS-POC

VOR- UND NACHTEILE

Vorteile

- Unabhängigkeit für die Ausarbeitung der Rahmenverträge für Druckerlieferanten
- Erfüllung von Securityanforderungen durch Phoenix/BSI
- Beseitigung von Schatten IT im Bereich der Drucker
- Einsparung von jährlich 90.000 Euro durch den Wegfall der bisherigen Print- und uniFlowserver (>80 Stück)
- Weniger Betreuungsaufwand durch Wegfall der Server und durch die Standardisierung für Treiber und dem Nutzen von Druckern. Während dem POC gab es bei über 200 Anwendern keine 10 Tickets
- Mehr Automatisierung bei der Nutzung von Druckern, zusätzliche Möglichkeiten durch prof. Workflows
- Wegfall der H-Laufwerke für persönliche Scanaufträge (Scan2Folder) durch den Einsatz von Scan2OneDrive
- Performanceerhöhung bei Druckaufträgen von internetschwachen Standorten durch
- Einsparung durch Festlegung von Standards, wie beidseitiger Druck und weniger Farbausdruck
- Weitere Features, wie Verwaltung der eigenen Printjobs, Vertreterregelung und persönlicher PIN zur Nutzung über den eigenen Client

ERGEBNIS LRS-POC

VOR- UND NACHTEILE

Nachteile

- Bei ca. 5 Anwendern gab es vereinzelt bei der Zustellung der Scans eine Deklaration als lokaler SPAM, sie wurden aber zugestellt
- Lesegeräte der ersten Generation müssen in Geräten der LK2 gewechselt werden
ca. 75 Stück/110,-/ 2,20 mtl.
- Geräte der LK1 müssen ohnehin nachgerüstet werden, alternativ die Nutzung des persönlichen Codes
- Einmalig erhöhte Kosten für die Einführung vom LRS
- Neue Standards, die das bisherige Verhalten verändern, wie beidseitiger Druck und weniger Farbausdruck

A photograph of a worker in a brown protective suit and yellow hard hat kneeling in a factory, working on a large, complex metal mold. The mold is made of many interlocking blocks and is tilted at an angle. In the background, another worker in an orange suit is visible near a blue machine. The scene is dimly lit with industrial equipment and cables visible.

4 Produktive Umsetzung LRS

ENTSCHEIDUNG NACH POC

BEGINN APRIL 2024 MIT DEM PROJEKTSTART

- Dauer Konzerngenehmigungen inkl. Vertragsverhandlung
- Interne Entscheidung den POC-Server zum Produktivserver zu machen
- Information in die Länder und an die Mitarbeiter
- RollOut-Plan
- Start Sommer 2024 mit dem RollOut
- Parallel Ausbau des POC-Servers mit zusätzlichen Servern
 - Load Balancing
 - Redundanz
- Konzernentscheidung aus Securitygründen eine neue Domäne mit sehr hohen Sicherheitsanforderungen einzuführen
- Neuer Rahmenvertrag im Dezember 2024 mit Ricoh abgeschlossen
- Probleme im RollOut in den Ländern mit alter Hardware und nicht aktuellen Softwareständen in den Multifunktionsdruckern
- Januar 2025 Entscheidung für parallelen Aufbau der neuen Server Struktur in der neuen Domäne

STAND HEUTE

LRS IM BUSINESS

- RollOut wurde im Oktober 2025 Konzernweit abgeschlossen
- Canon wurde in AT in 6 Monaten komplett zu Ricoh migriert
- Zentrale Nutzung vom Personal Print Manager
- Nutzung von VPSX Mobile Print App
- Themen bei den Usern
- Erfahrungen Zeitmanagement
- Erfahrungen in der internen Zusammenarbeit in der IT
- Jahreswechsel 2025/2026 Wechsel von den alten Servern auf die neuen Server in der neuen Domäne
 - Übernahme aller Drucker
 - Übernahme alle Daten der User wie Karten/Chips und Codes
- Januar 2026 Projektende

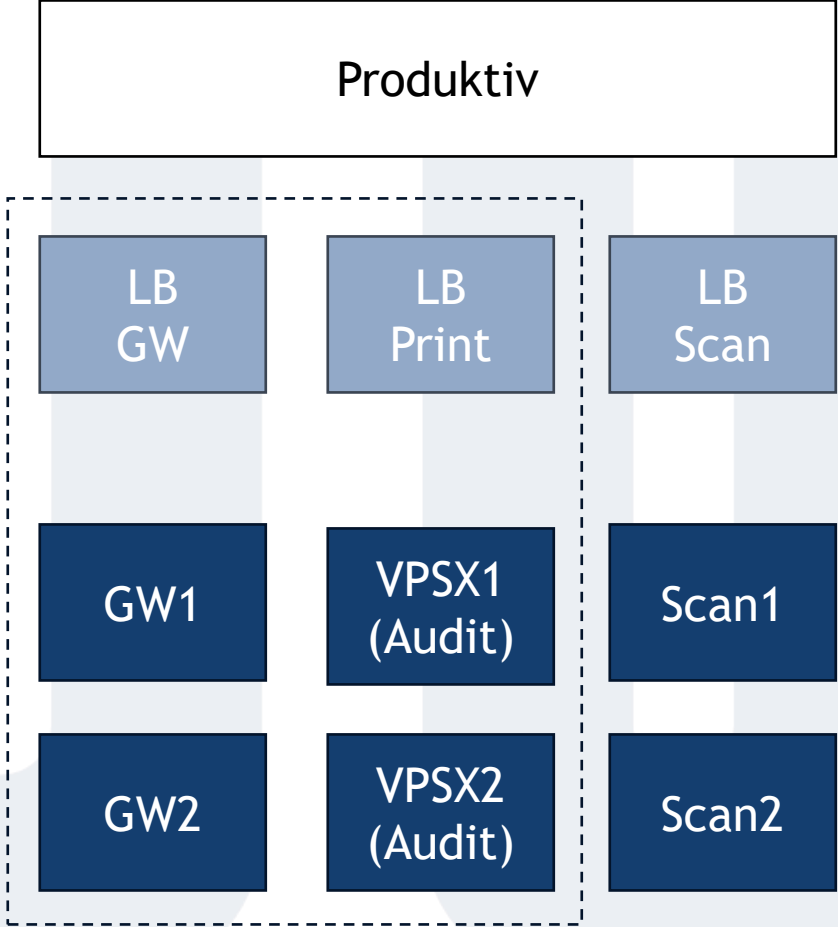
LRS IM BUSINESS

IST NOVEMBER 2025

- 8 PersonalQs für verschiedene Druckertypen und Lösungen
- 668 Direct Printer
- 355 Secure Printer
- 18 Drucker für Mobile Print
- Verschiedenste Standard Workflows für Mail OneDrive und Folder
- Einige individuelle Workflows für Sonderwünsche

SERVERAUFBAU NEUE DOMÄNE

LRS

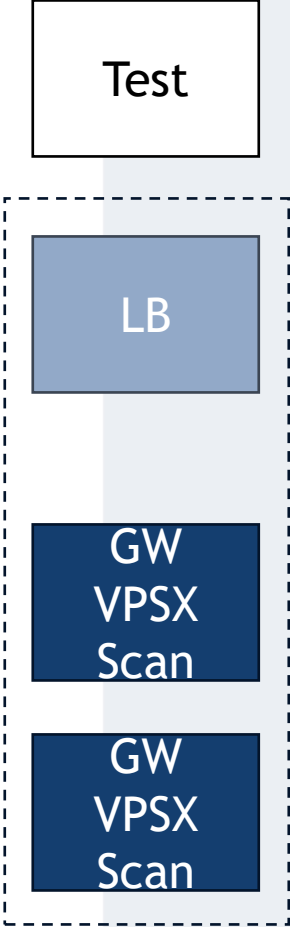


Server Ausstattung

Gateway:
4 CPU Cores
12 GB RAM

Print:
4 CPU Cores
16 GB RAM

Scan:
6 CPU Cores
32 GB RAM



RESÜMEE

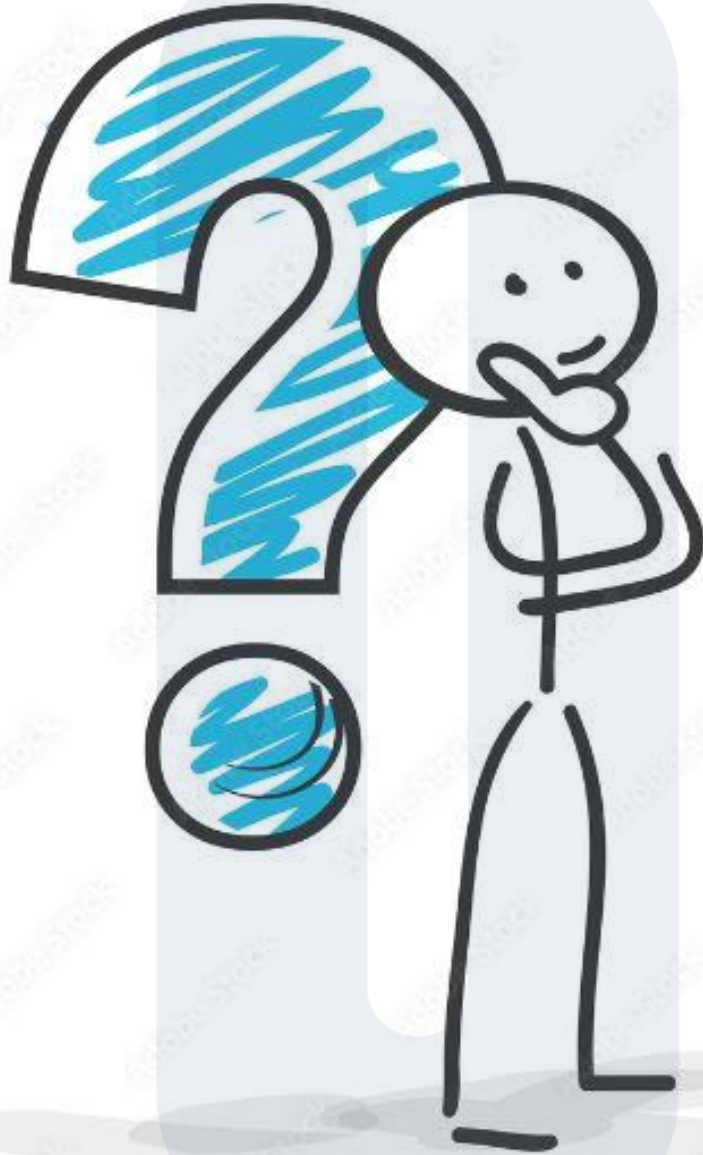
ERFAHRUNG

- Planung
- Zeit
- Serveraufbau
- fachliche Unterstützung
- Test, Test und nochmals Test
- Kommunikation
- KnowHow

**BAUEN IST EIN
PEOPLE BUSINESS**



FRAGEN KONTAKT



Kontakt:

Tom Lüthjens

Service Manager Output Management

PORR GmbH & Co. KGaA

Hittfelder Kirchweg 24-28

D-21220 Seevetal

tom.luethjens@porr.de

PORR AG . Absberggasse 47 . 1100 Wien . Österreich
T +43 50 626-0 . office@porr-group.com

PORR Bau GmbH . Absberggasse 47 . 1100 Wien . Österreich
T +43 50 626-0 . office@porr.at

PORR GmbH & Co. KGaA . Walter-Gropius-Straße 23 . 80807 München . Deutschland
T +49 89 71001-0 . info@porr.de

PORR SUISSE AG . Seedorferstrasse 56 . 6460 Altdorf . Schweiz
T +41 41 875 01 01 . info@porr.ch

PORR S.A. . Ul. Hołubcowa 123 . 02-854 Warschau . Polen
T +48 22 266 99 00 . centrala@porr.pl

PORR a.s. . Dubečská 3238/36 . 100 00 Prag 10 . Tschechien
T +420 267 226-111 . porras@porr.cz

PORR s.r.o. . Green Point Offices . Mlynské Nivy 49 . 821 09 Bratislava . Slowakei
T +421 2 58 107 001 . office@porr.sk

PORR Construct S.R.L. . Metrooffice Building . Dimitrie Pompeiu 5-7 . 020335 Bukarest .
Sektor 2 . Rumänien
T +40 21 312 65-00 . construct@porr.ro

Mittagessen

12:30 - 14:00

AGENDA

- Mainframe
 - Trends and directions
 - Re-engineering mainframe output
- SAP
 - Replacing SAP Document Composition Tools
- Stories from the Field
 - Redaction
 - Copy print restriction
 - Bundling and Pull Printing
 - Scan process as part of Print process



Mainframe

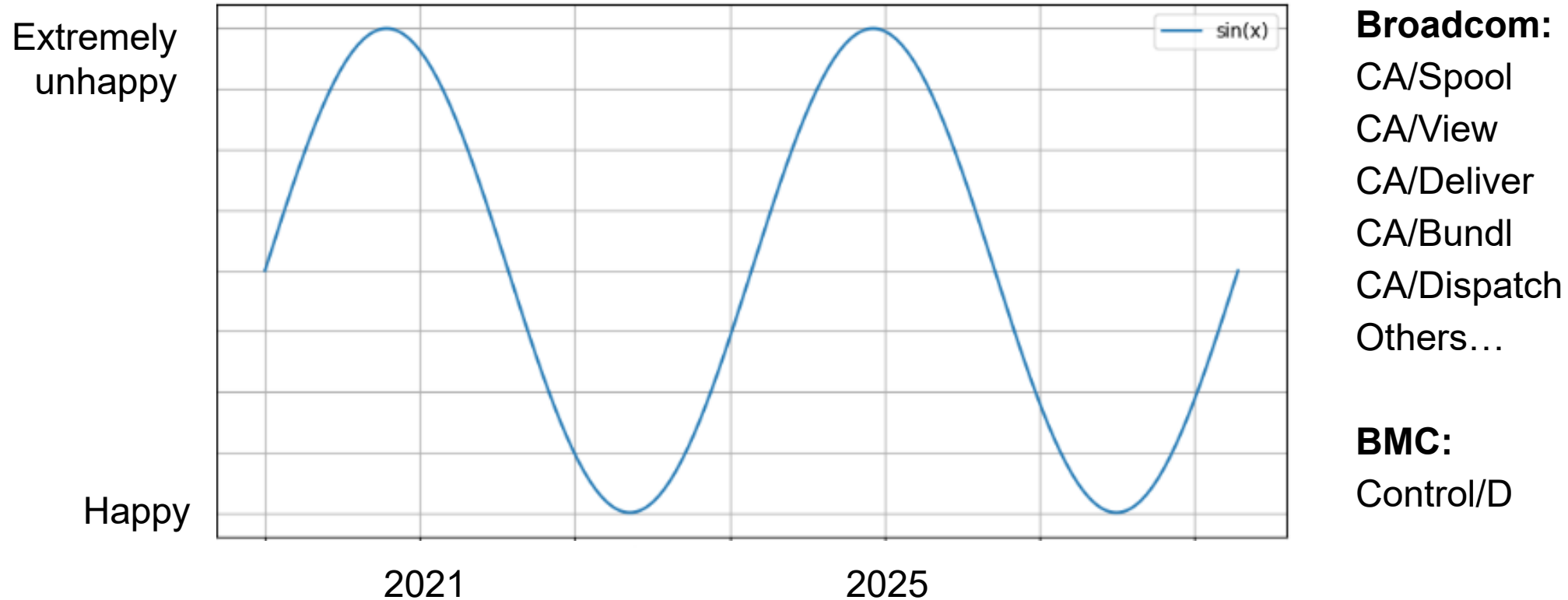
The Mainframe...

- Today, Mainframes are still running 70% of global business transactions, quietly powering the digital world behind the scenes.
- LRS are not here to sell “legacy technology” - we’re here to help our clients modernize, scale, and unlock untapped value as a competitive advantage.

Where LRS can help...

- Attrition of mainframe-skilled staff
- Initiatives to move away from mainframe applications
- Initiatives to modernize pieces of the mainframe landscape
- Incompatibility with modern tools
- Need for Modern APIs, real-time access
- Mitigation of dependency on legacy skills
- Reduce high operational (storage, MIPS) and licensing costs

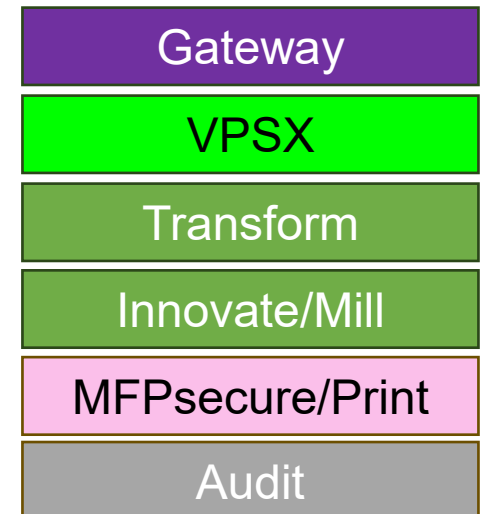
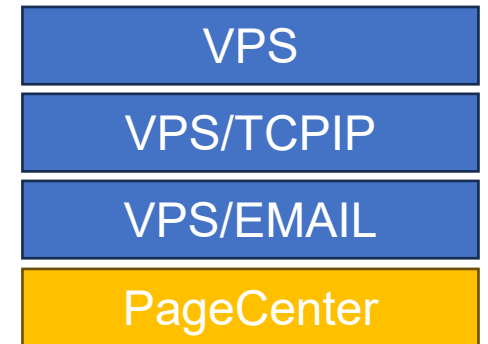
What we are seeing...



CA (Broadcom) and BMC licensing policy!

LRS solutions...

- Deliver output from the mainframe...
 - direct to printers
 - to eMail
 - to Archive
- ... and via the LRS open systems platform to enable
 - print to remote/internet-only locations
 - pull-printing for mainframe documents
 - document Transformation and/or re-engineering
 - audit and analysis
 - future proof delivery of mainframe output



How LRS can help...

- As an alternative mainframe solution
 - proven technology, endless experience, ...
 - core product, continued development and support
- Moving to MicroFocus, Anubex, Fujitsu, etc.
 - LRS has interfaces to many of these products
 - many "modernisation projects" fail to consider printing/archiving soon enough – LRS have already thought of it and know what to do
- Moving to open-systems Report Archiving/Viewing
 - LRS Conversion and Migration Services team has done many of these
 - This brings VPSX/PCX into play

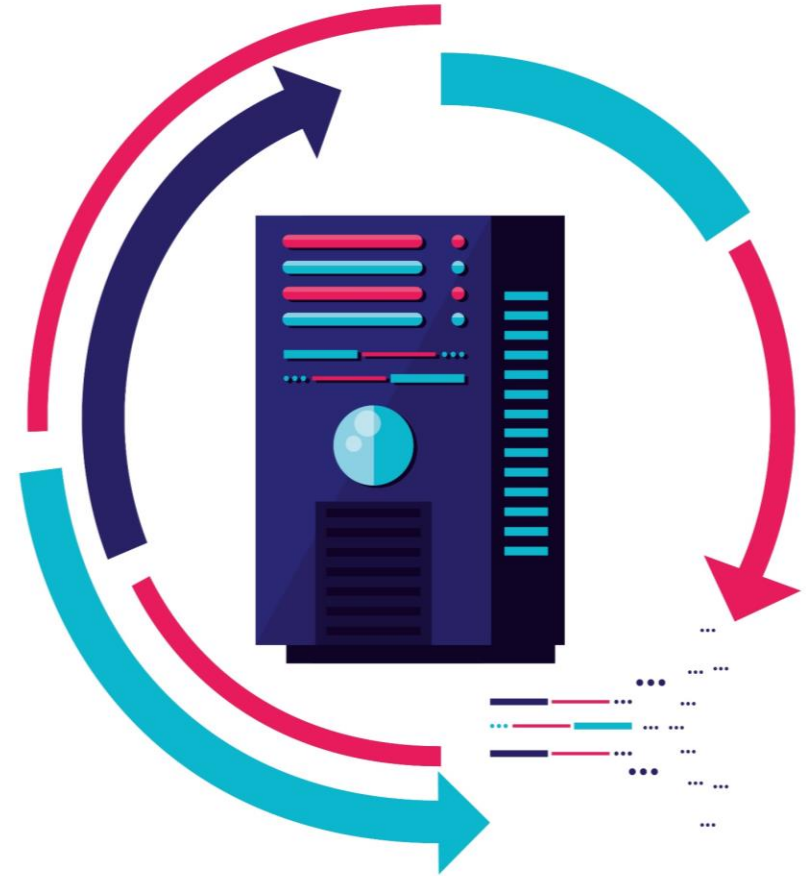
What LRS have done...

Totals by "From" Archive Product	Completed	Vendor/comments	Platform
Beta93	0	Beta Systems	z/OS
CA- Bundl	2	Computer Assoc. (now Broadcom)	z/OS
CA-Dispatch	5	Computer Assoc. (now Broadcom)	z/OS
View	7	Computer Assoc. (now Broadcom) - fka SAR	z/OS
View/Deliver	11	Computer Assoc. (now Broadcom) - fka SAR/Express	z/OS
CMOD for z/OS	1	IBM - Content Manager OnDemand	z/OS
CMOD for Multiplatforms	1	IBM - Content Manager OnDemand for Multiplatforms	Open
Columbus DW	1	Macro4 (a division of UNICOM)	Open
Content Server z/OS	4	Systemware (fka XPTR)	z/OS
Control-D	8	BMC	z/OS
LaserArc	2		Open
Marchive	1	M/Archive - Kuhn & Weyh - Software GMBH	Open
Mobius	15	ASG (Rocket Software) (fka InfoPac, ViewDirect)	z/OS
Mobius for Nets	4	ASG (Rocket Software) (fka ViewDirect for Networks)	Open
PageCenter	9	LRS	z/OS
PageCenter Plus	3	LRS	Open
Report2Web	1	Redwood	Open
ReportSafe	0	Acscend	Open
RMDS	4	IBM (withdrawn from marketing/support)	z/OS
RMS	1	Mantissa	z/OS
Rocket EOS	3	RSD (now Rocket Software) (fka RSD EOS, EOS 360)	z/OS
Rocket Folders	1	RSD (now Rocket Software) (fka RSD Folders)	Open
TRMS	3	SEA	z/OS
Vista Plus	3	OpenText Vista Plus (fka Quest Vista Plus)	Open
Other	10	One-off projects: In-house or non-mainstream	
TOTAL	100		

How LRS can help...

Enhancing / re-engineering mainframe output

- change document layout, logo, letter text, ...
- deliver in different format to a new destination



Document re-engineering example

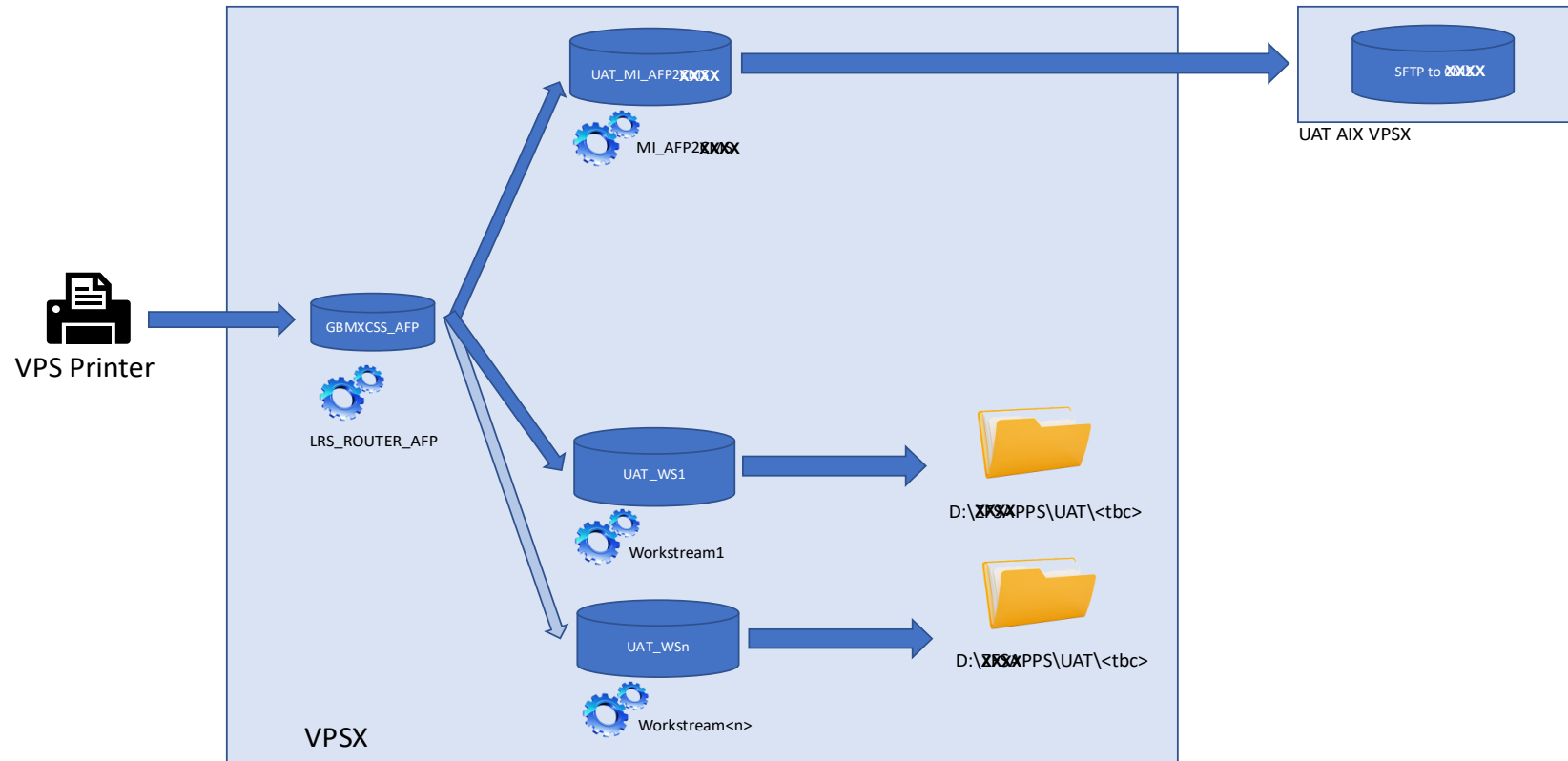
Customer insurance policy documents are generated on mainframe as AFPDS print files

Documents must be identified and routed into 1 of 8 workstreams

Documents are 'modernised' to new style and layout

New document then delivered as PDF depending on type to:

- file storage
- out-sourced production print fulfilment service via SFTP



Document re-engineering example

Innovate/Mill

- reads APFDS content
- identifies 'variable' fields from placeholders and reads to memory
- removes all text and images from page
- reads in new page 'overlay' and places on page
- inserts 'variable' fields into new positions
- outputs new document as PDF/a

0101000004300000

Private and confidential

Policyholder
Our reference
Date
19. 9.25

**IMPORTANT: Confirmation of your Direct Debit Instructions
(including future payment schedule)**

Dear Sir/Madam

Thank you for insuring with us. Please find detailed below the financial details supplied by you, and the schedule of payments. Please check the details shown below.

Bank Account Name: [REDACTED] Bank Sort Code: [REDACTED]
Future Payment Day: [REDACTED] Bank Account Number: [REDACTED]
Premium Due: [REDACTED] Interest Rate: [REDACTED]
Interest Amount: [REDACTED]
Total Payable: [REDACTED]
Amount Paid: [REDACTED]
Balance to be collected: [REDACTED] (rounded down where applicable)
Date of next collection: [REDACTED] Amount of next Debit: [REDACTED]
followed by 11 Monthly Instalments of: [REDACTED]

If any of the details are incorrect, please call your [REDACTED] as soon as possible. If the details are correct, you need do nothing, and your Direct Debits will be generated to your Account within 3 working days of the dates specified. You have the right to cancel your Direct Debit instruction at any time.

The Direct Debit will appear on your Bank Statement under the name of [REDACTED], and the Reference Number held by the Bank is your Policy Number, under our Service User Number [REDACTED].

If your Policy is covered by the Consumer Credit Act 1974, we are obliged to issue you a Consumer Credit Act Agreement, which is enclosed. This is your copy of the agreement - please sign it and keep in a safe place. A copy of the Direct Debit Guarantee is detailed below.

Yours faithfully

[REDACTED]

The Direct Debit Guarantee

"This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits from your account. It guarantees that if there is any error in the amount, date or frequency of your Direct Debit payment, or if there are any changes to the amount, date or frequency of your Direct Debit payment, or if you are not satisfied with the service, you will be repaid the full amount of any payment taken in error, or if you are not satisfied with the service, you will be repaid the full amount of any payment taken in error, or if you are not satisfied with the service, you will be repaid the full amount of any payment taken in error."

0101000004300000

19th September 2025

Private and confidential

Your Instructions

Policyholder
Policy number [REDACTED]

Hello,

Thank you for insuring with us.

Below you will find confirmation of your payment details and payment schedule.

Please check the details carefully and call us as soon as possible if there are any errors.

Bank account name	[REDACTED]
Bank sort code	[REDACTED]
Bank account number	[REDACTED]
Future payment day	[REDACTED]
Premium due (including IPT)	[REDACTED]
Interest amount	[REDACTED]
Interest rate	[REDACTED]
Total payable	[REDACTED]
Amount paid to date	[REDACTED]
Balance to be collected	[REDACTED] (rounded down where applicable)
Date of next payment	[REDACTED]
Next payment amount	[REDACTED]
Followed by	[REDACTED] monthly instalments of [REDACTED]

Contact details

Call us on [REDACTED]

We may record or monitor calls to improve our service.

Email us at [REDACTED]

Visit us at [REDACTED]

Write to us at [REDACTED]

SUMMARY

- Mainframe is still very important to you...
...and to LRS!
- LRS mainframe products actively developed and supported
 - VPS V2R1.2.0068 (18/08/2025)
- LRS seeing trends to
 - replace existing m/frame products with "like-for-like"
 - use LRS open systems products to
 - enhance document output
 - enable mainframe output with same features of 'workplace'

Document Composition for SAP

... presented for use with SAP, but can be used in many other scenarios!

Why are we talking about this?

SAP are changing the game with RISE:

- SAP **Presentment** means Document Composition (like StreamServe which is now part of Open Text) but they were ALL **click charged**
- SAP Forms by Adobe (replaces Adobe Document Server, which was Free for printing) running on BTP - now **charges by block**, and results in massive charges for companies who print a lot



**Adobe Document Services out of support in 2027 -
extended maintenance available until 2030**

- Change required: SAP Forms by Adobe (BTP Service)
- Will SAP offer an OnPremise option ?
- It is pay per use (also preview) click charge



**SAP for Adobe Document Services,
SmartForms/SAPScript will also be out of support.**

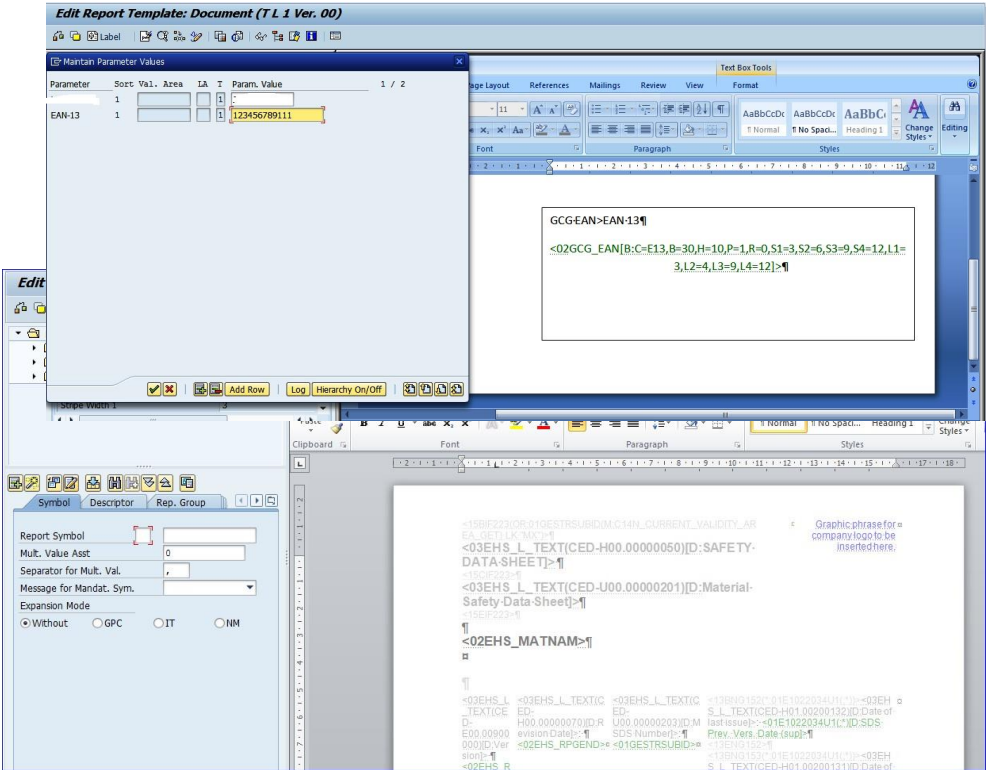
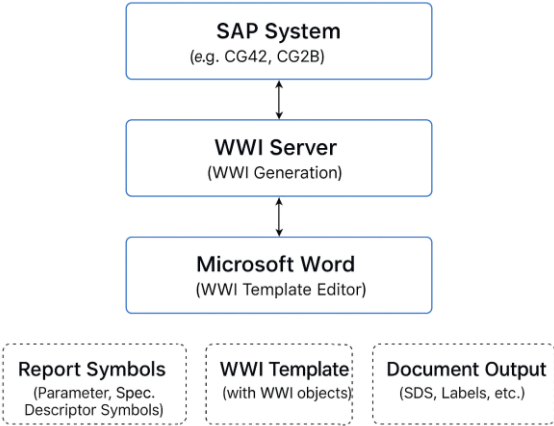
- Business documents will be supported and maintained ONLY in the new BTP based service.



Windows Word Integration (WWI) is often a part of label printing as a tool to create templates

SAP is sunsetting WWI and actively promoting **third party [cloud-based] solutions.**

(See SAP Note: 2557755 - EH&S WWI and EH&S Expert End of Maintenance, **how does that impact your CMO for label printing.**)



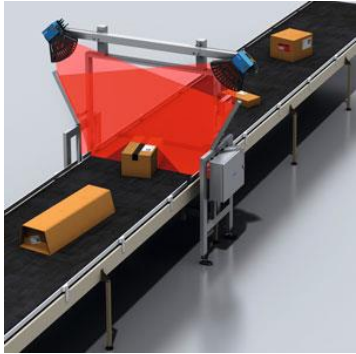
- SAP are working with Loftware to create a new Cloud based Global Label Management solution (GLM).
- This will replace the current SAP Windows Word Integration GLM solution.



... because labels and forms are STILL critical in many business processes, where a printing problem very quickly leads to a business problem.



Assured delivery



Perfect Integration with Production Line software, all available papers for a given package are requested from VPSX at the scan point, consolidated into a single print job and printed.



SAPUSR01



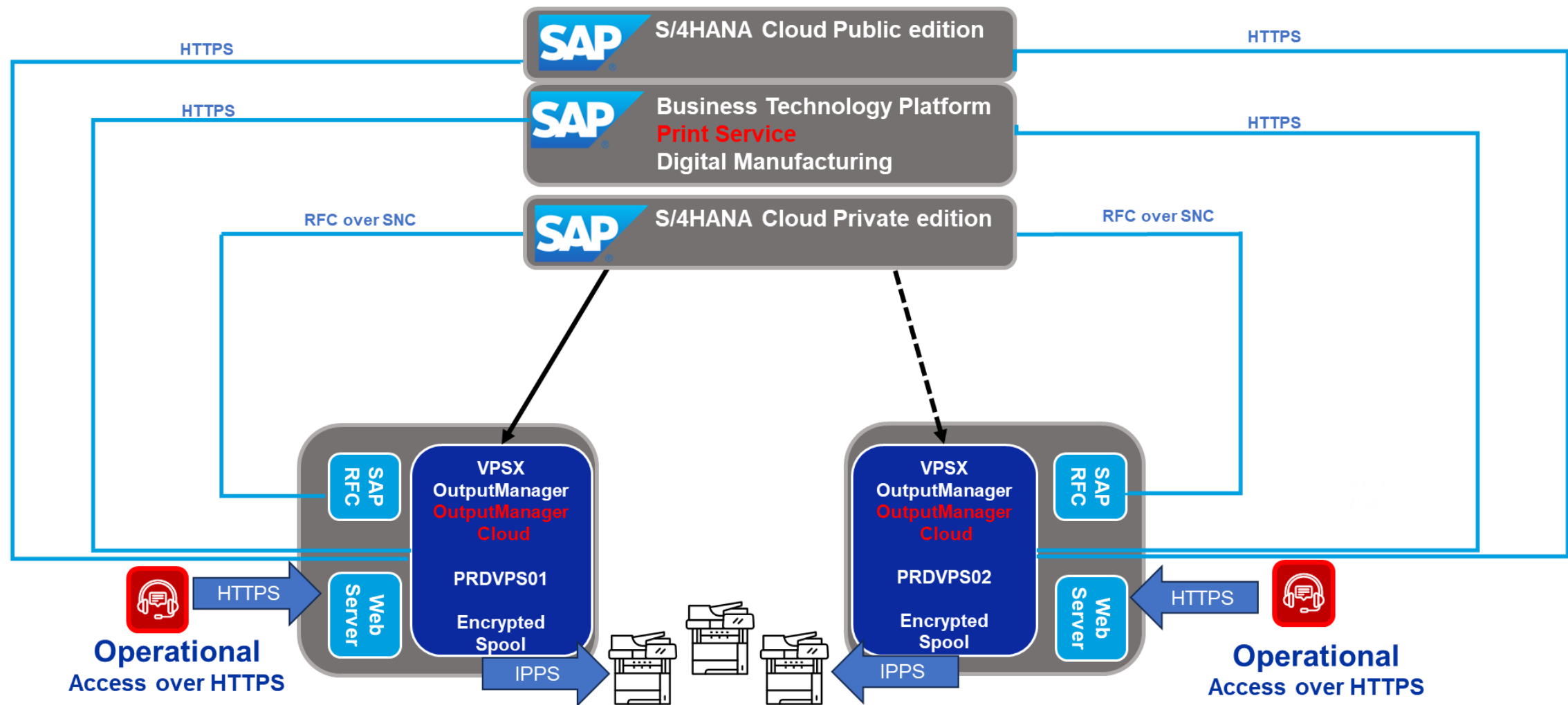
Perfect Integration with Commissioning, Pull by Voice etc. Back End Print is collected at ANY available device by the RIGHT person. With PJI even an interrupted print can be resumed with label exact restart at the next available device.

Is there another way? Yes!

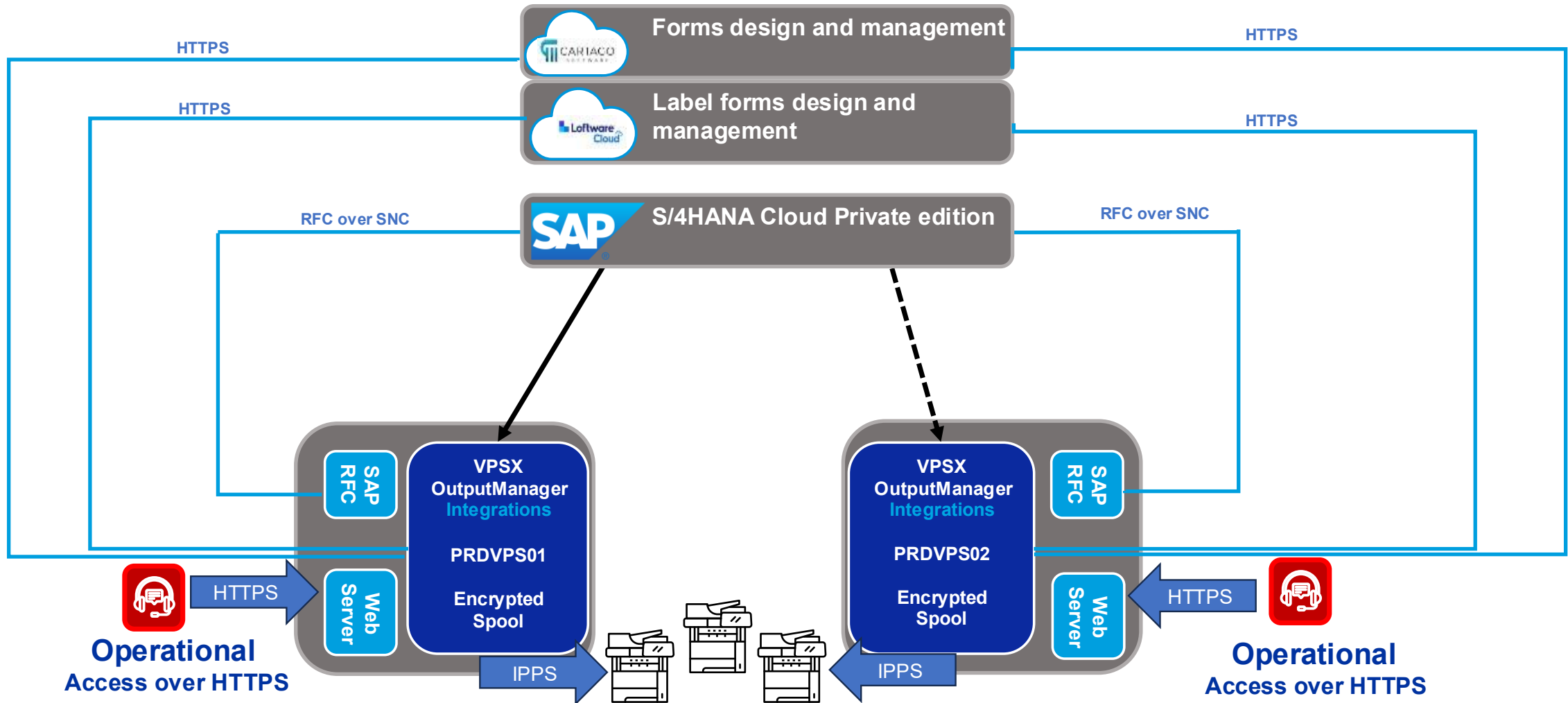


Presentment (Composition) Systems

SAP S/4HANA Private and Public Cloud, SAP Print Service



Integrate Presentment systems





(NiceLabel)

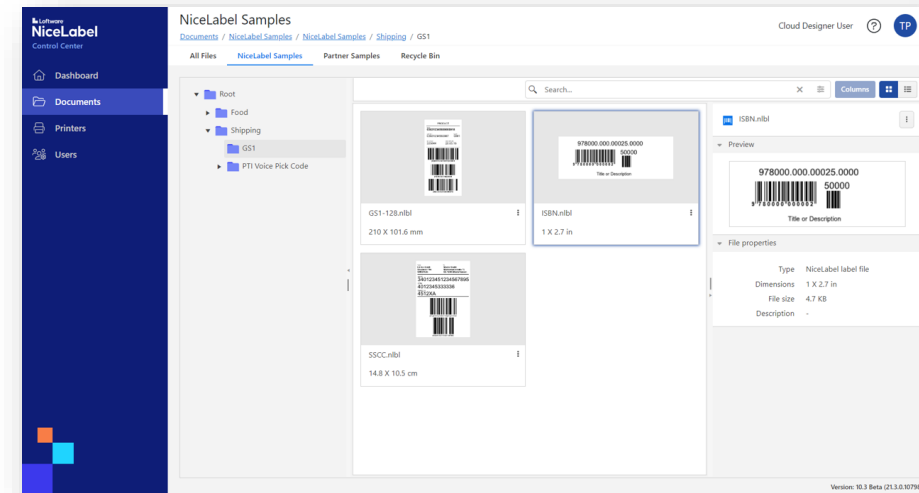
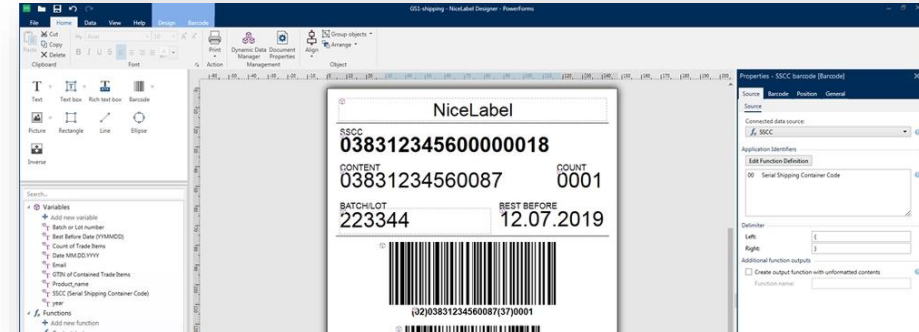


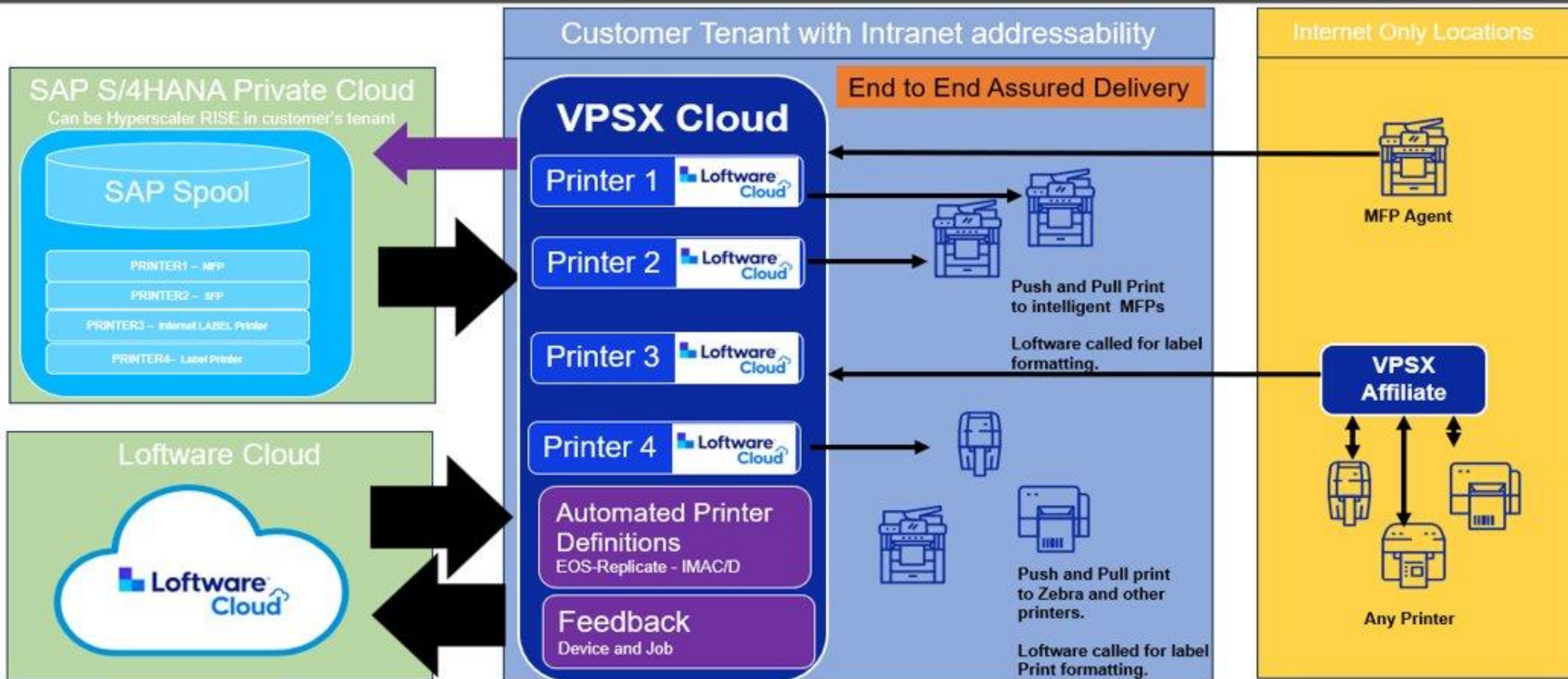
Software Cloud is a cloud-based labeling and artwork management platform that integrates seamlessly with SAP S/4HANA Cloud and SAP Business Technology Platform (BTP).

It enables centralized control of label design, storage, and printing across global operations.

Software is, like LRS, the Software of choice for many Enterprise customers

Now LRS and Software Cloud can be integrated into an end-to-end, assured delivery workflow.





SaaS with LRS, Zebra and Loftware

SAP sends XML to a processing queue in VPSX

XML contains:

- data
- format
- printer name

```
<labels
  _FORMAT="LC-Logistics"
  _PRINTERNAME=" ZPL600"
  _QUANTITY="5">
  <label>
    <variable name="ProductName">Tinuvin 770 DF</variable>
    <variable name="Material">50227141</variable>
    <variable name="BatchNumber">123456789Q</variable>
    <variable name="NetWeight">20</variable>
    <variable name="UOM_Weight">KG</variable>
  </label>
</labels>
```

VPSX sends XML to Loftware Cloud via REST API (HTTPS)

[https://\[REDACTED\]nicelabel.com/Trigger/v1/CloudTrigger/](https://[REDACTED]nicelabel.com/Trigger/v1/CloudTrigger/)

<LOFTWARE_FILTER > LOFTWARE_FILTER SPOOLID 00007882 70C1938C-B033-4A91-8DF2-28EE7E1A725B FILTER1 PROCESSING STARTED

Request will be -inputfile C:\LRSROOT\vpsxroot\spool\LOFTWARE_FILTER\00007882.dat -
outputFile C:\LRSROOT\vpsxroot\tmp\filter\LOFTWARE_FILTER00007882.tmp -pdfaMode
pdfa_3a -formatType pdf -templateID -inJobName -inOwner e1351 -inTitle -inSpool 7882 -
inPrinter LOFTWARE_FILTER -retain_Loftware true

HTTP RC 200

Return Code set to 0 - Job has been successfully processed - XSL()

Output pdf File will be written 9190 byte(s)

End to End time 7260(ms). Overhead 7260(ms) (HTTPS-Network-Round-

Trip 7199(ms), IO to disk 4(ms), this Program 57(ms))

Bytes sent 331, received 12338, so average network throughput is calculated at 2(kilobits/second)

FILTER ATTRIBUTE UPDATES COMMITTED

Saved Output @ ipp://someserver.domain.org:631/LOFTWARE-ARCHIVE/27499

VPSX receives composed document back via same HTTPS connection

Leading Label Solution for SAP

- supports a HUGE variety of Label Printers including thermal printers, label printers, card printers, RFID printers, and specialty Inkjet printers.
- available as a cloud service (SaaS), applicable/certified for S/4HANA and SAP Print Service (DM,BTP)
- well-made web-based designer
- 'conformant label' assistance for Hazmat etc. to required standards

Leading Output Management Solution for SAP

- supporting and certified for all SAP
- end-to-end workflow control and monitor
- assured delivery and feedback to SAP
- layers of functionality:
 - pull-print
 - print to internet-only locations
 - print to Affiliate/non-corporate printers
 - Transform
 - Audit

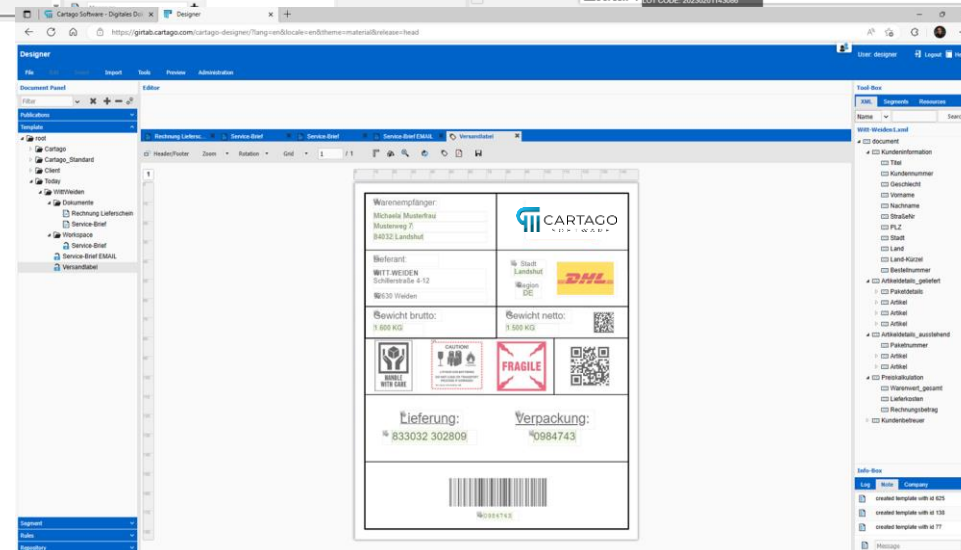
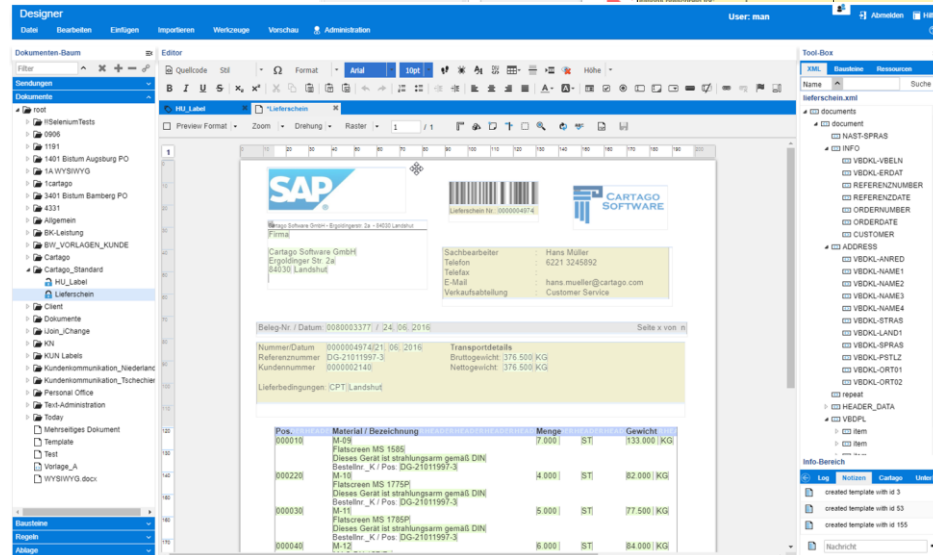
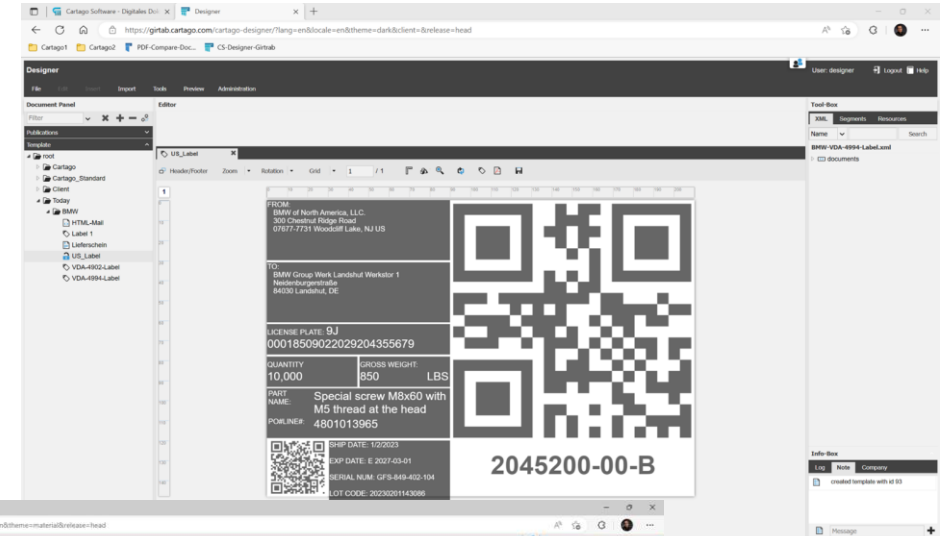
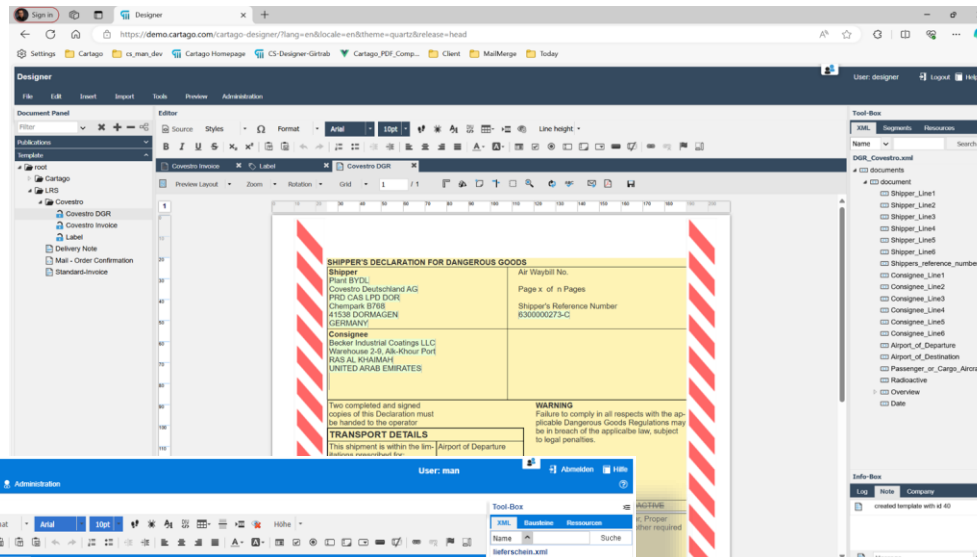


Cartago is ...

- Very modern, state of the art software
- Web Based editor
- Runs in the cloud, on site, or hybrid
- Container based
- Highly flexible API... RDI, SAPGOF, XML
- Synchronous Multi-Channel Output

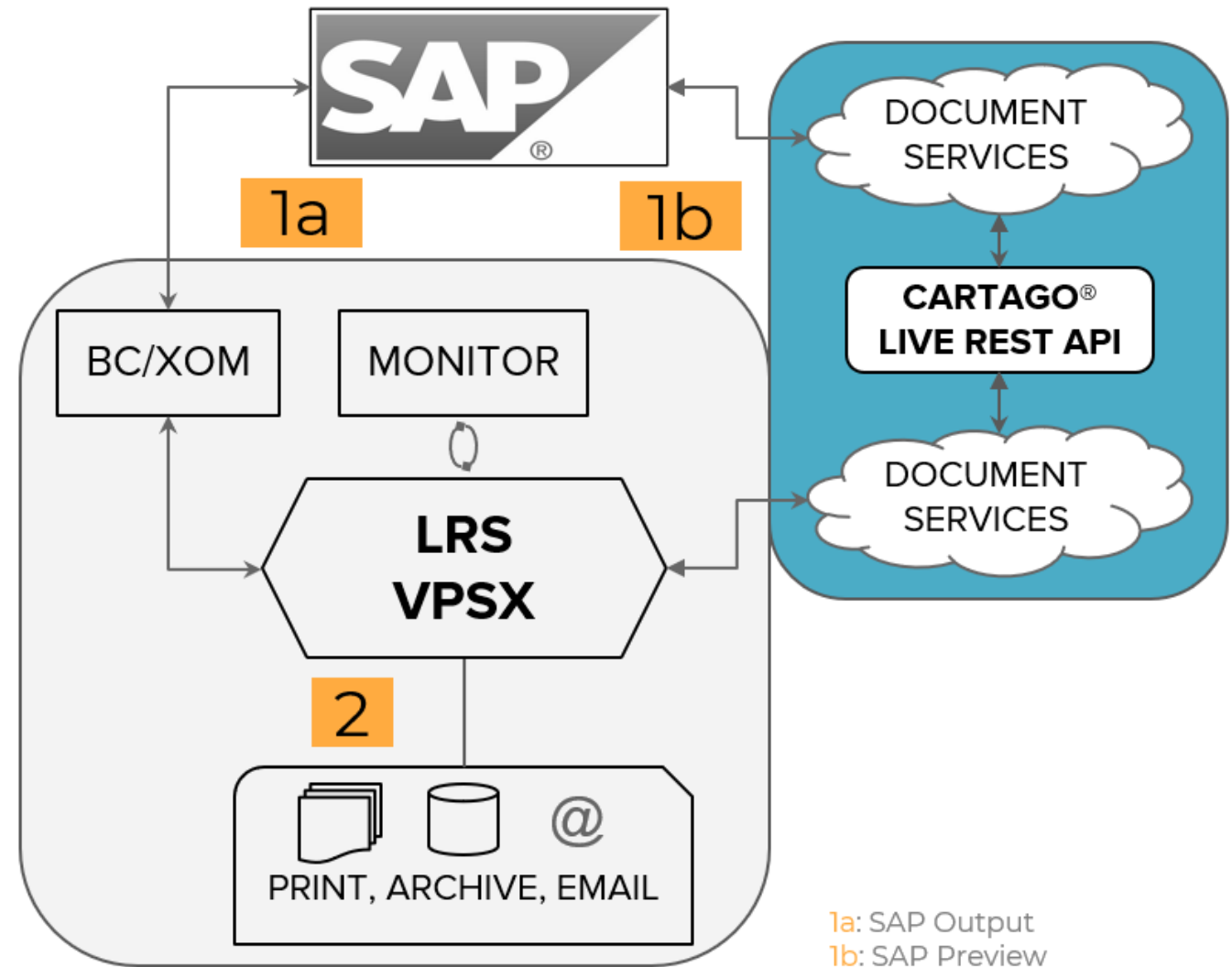


Cartago®Live Designer



SAP Connectivity

- SAP
- LRS / VPSX
 - Enterprise Output Management
 - Central Monitoring and Control
- Cartago
 - **Document Generation Services**
 - SAP Preview Services



1a: SAP Output
1b: SAP Preview
2: Document Delivery

Leading Document Composition solution

- comprehensive forms-design
- available as a cloud service

Leading Output Management Solution for SAP

- supporting and certified for all SAP
- end-to-end workflow control and monitor
- assured delivery and feedback to SAP
- layers of functionality:
 - pull-print
 - print to internet-only locations
 - print to Affiliate/non-corporate printers
 - Transform
 - Audit

SUMMARY

LRS has proven integration with Document
Presentation Solutions for SAP as alternative solutions
and architecture

... and for any other document composition requirement

Business processes can benefit from end-to-end
control and monitoring with assured delivery



Kaffee & Networking

15:00 - 15:15



LRS CUSTOMER STORIES



Stories from the Field

Document Information Redaction

TOP SECRET



Healthcare Redaction

Medical Documents which require scanning may contain information which should be redacted in an archive copy

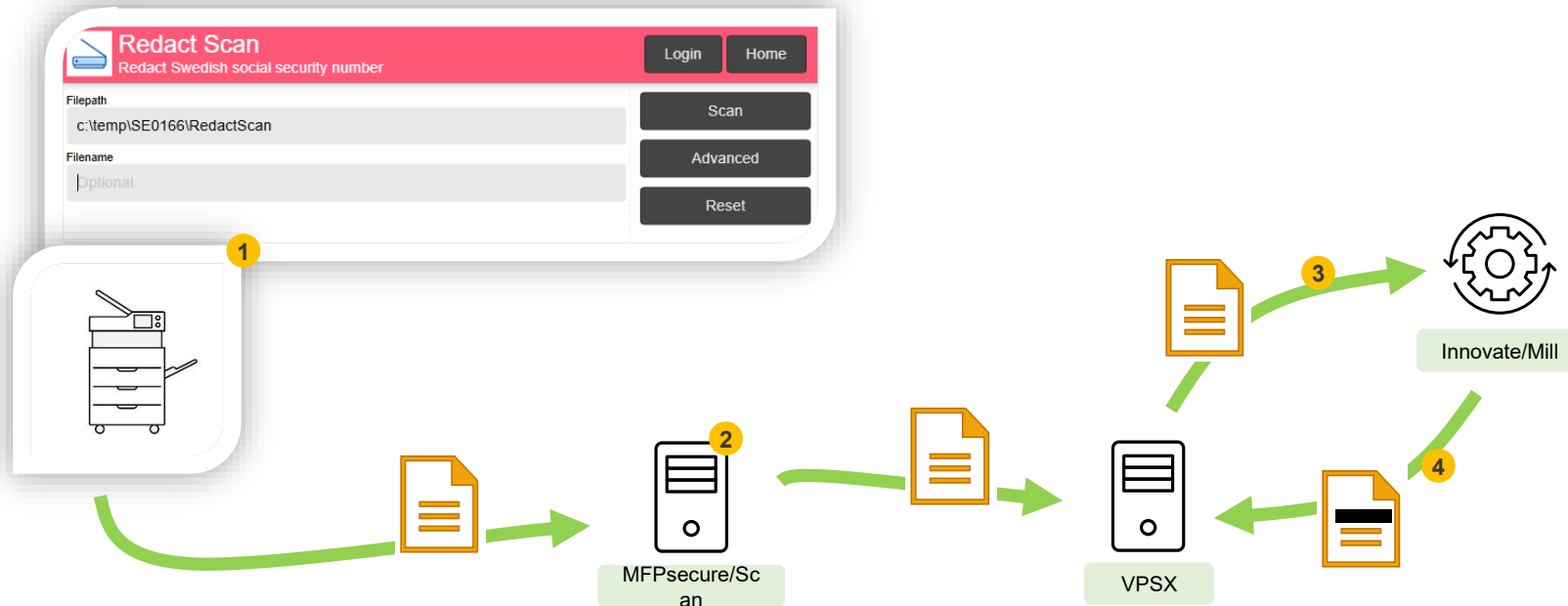
- no view of text in image
- no text-search result

19 650420-3792

Närhälsan Berglöt vårdcentral 10000018701		JOURNALBLAD Utskrift: FBY HELGR13 N5455 Sida 1 av 1
VC vägen 1 52161 Stenstorp tel: 010-47 32 275 fax: 010-123 45 67	19 650420-3792 Jönköping Testperson 1 Testgatan 8c Lgh 1101 560 Jönköping T 0515-48018	KOPIA
VARNING! Se i slutet av utskriften.		
* 2015-09-07 10:09 Lena Knutsson, Ssk Test 1 (signerad)		
ANTECKNING		
Kontakttyp	Mottagningsbesök planerat	
Kontaktersak	Hosta	
ANAMNES		
Socialt		
Sysselsättning - Patientbakgrund	Yrkesverksam heltid	
Vapenlicens - Patientbakgrund	Nej	
Körkort - Patientbakgrund	Ja	
Hälsö- och sjukdomshistoria	Hälsö och sjukdomshistorieuppgifter skrivs här	
Aktuellt	Aktuella uppgifter om patienten.	
Alkoholvanor	Tar ett glas varje helg	
Registrering av KVÄ	XV016 Läkemedelsgenomgång, fördjupad (i)	
----- VARNING -----		
-BLODSMITTA- 2016-07-01 Ja		
-ÖVERKÄNSLIGHET- 2016-07-01 Tvättmedel		
----- slut utskrift -----		
Journalkopia uttagen 2025-02-25 kl 13:54		Uttagen av HELGR1

Workflow solution

Solution involves multiple LRS products in a workflow to deliver required result



1 Scan document and deliver to Secure Scan

2 Output "Application" to transfer to VPSX via IPPS (COM API)

3 Examine all TEXT objects from PDF search strings
Compare TEXT strings to redaction target(s)
For matches,

- capture x,y position
- place black marks at x,y for string length * estimated character width
- remove text object from PDF

4 Back to VPSX for its final destination:

- Folder
- Onward VPSX queue
- Printer (redacted copy)

MFPsecure/Scan

Scan image with OCR to PDF

PDF will contain:

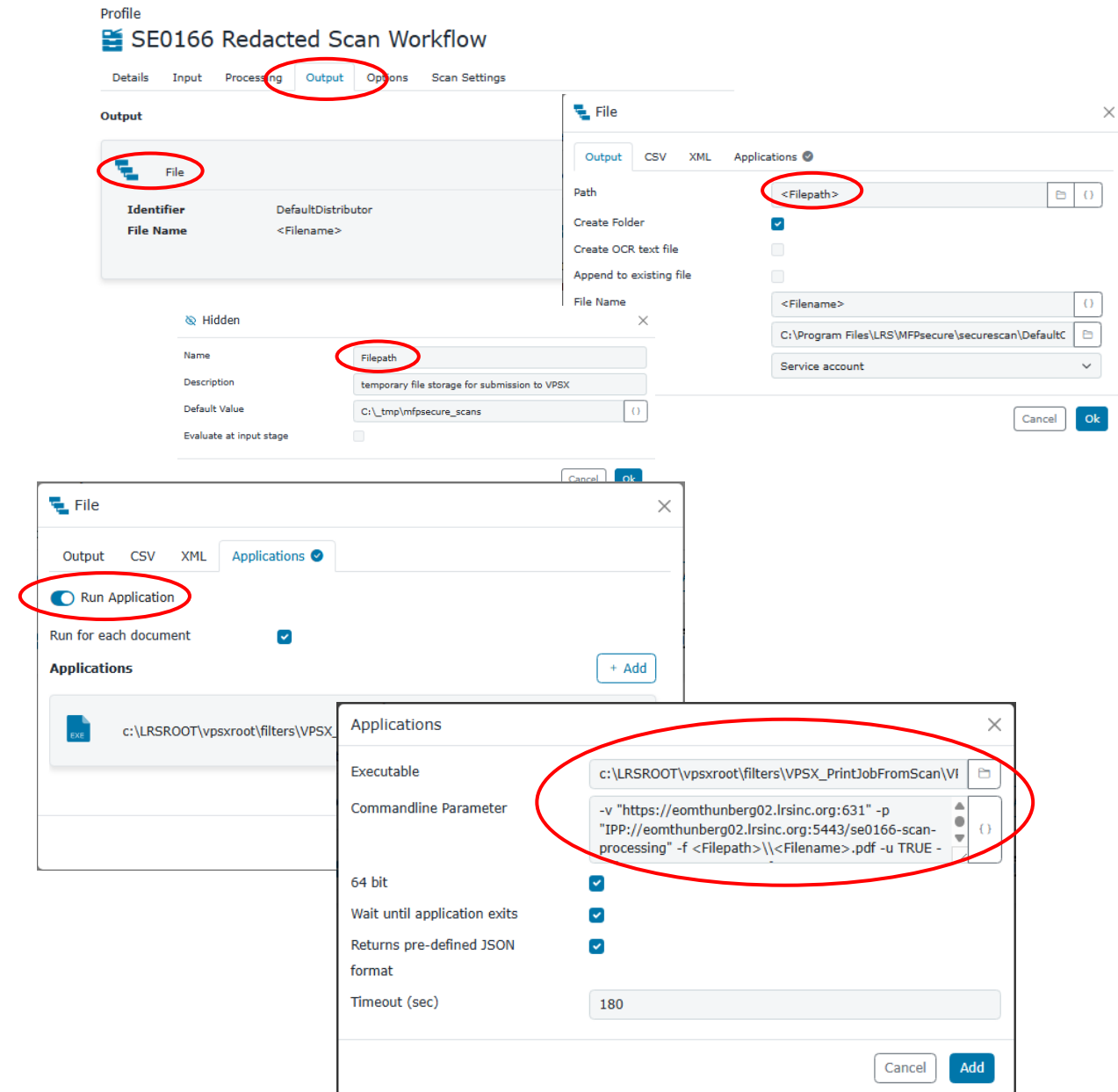
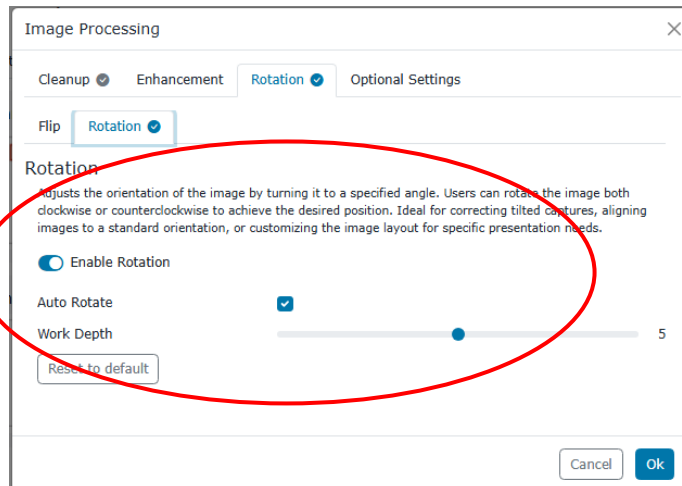
- original scan image
- searchable 'hidden' text strings

JOURNALBLAD
Journalkopia uttagen Uttagen av
Utskr.id: FBY HELGR13 N5455
2025-02-25 kl 13:54 HELGR1
Närhälsan Bergfot vårdcentral
VC vägen 1
52161 Stenstorp
tel: 010-47 32 275 fax:010-123 45 67
VARNING!
Se i slutet av utskriften.
19 650420-3792
Jönköping Testperson1
Testgatan 8c Lgh 1101
Tel: 0515-48018
567 56 Jönköping
Sida 1 av 1
KOPIA
10000016T01
* 2015-09-07 10:09 Lena Knutsson, Ssk VC Test 1 (signerad)
ANTECKNING
Kontakttyp Mottagningsbesök planerat
Kontaktorsak Hosta
ANAMNES
Socialt
Sysselsättning - Yrkesverksam heltid
Patientbakgrund
Vapenlicens - Nej
Patientbakgrund
Körkort - Ja
Patientbakgrund
Hälso- och Hälso och sjukdomshistorieuppgifter skrivs här
sjukdomshistoria
Aktuellt Aktuella uppgifter om patienten.
Alkoholvanor Tar ett glas varje helg
Registrering av KVÄ XV016 Läkemedelsgenomgång, fördjupad (i)
VARNING
-BLODSMITTA-
2016-07-01 Ja
-ÖVERKÄNSLIGHET-
2016-07-01 Tvättmedel
slut utskrift

Närhälsan Bergfot vårdcentral VC vägen 1 52161 Stenstorp tel: 010-47 32 275 fax:010-123 45 67 VARNING! Se i slutet av utskriften.	10000016T01	JOURNALBLAD Utskr.id: FBY HELGR13 N5455 Sida 1 av 1 19 650420-3792 Jönköping Testperson1 Testgatan 8c Lgh 1101 567 56 Jönköping Tel: 0515-48018	KOPIA
* 2015-09-07 10:09 Lena Knutsson, Ssk VC Test 1 (signerad)			
ANTECKNING			
Kontakttyp	Mottagningsbesök planerat		
Kontaktorsak	Hosta		
ANAMNES			
Socialt			
Sysselsättning -	Yrkesverksam heltid		
Patientbakgrund			
Vapenlicens -	Nej		
Patientbakgrund			
Körkort -	Ja		
Patientbakgrund			
Hälso- och sjukdomshistoria	Hälso och sjukdomshistorieuppgifter skrivs här		
Aktuellt	Aktuella uppgifter om patienten.		
Alkoholvanor	Tar ett glas varje helg		
Registrering av KVÄ	XV016 Läkemedelsgenomgång, fördjupad (i)		
VARNING			
-BLODSMITTA- 2016-07-01 Ja			
-ÖVERKÄNSLIGHET- 2016-07-01 Tvättmedel			
slut utskrift			
Journalkopia uttagen 2025-02-25 kl 13:54		Uttagen av HELGR1	

Transfer to VPSX

- Output is File to temporary folder
- Run Application on the File
- **VPSX_PrintJobFromScan.exe**
 - v "https://<vpsx_server>:631"
 - p "ipp://<vpsx_server>:5443/<queue>"
 - f <Filepath>\\<Filename>.pdf



The VPSX processing queue

- Remote queue destination (optional)
- Filter with arguments
- Licenses:
 - Innovate/Mill
 - Transform PDF to PDF

The screenshot displays the VPSX configuration interface, divided into several sections:

- Basic Parameters:** Contains fields for Printer Name (*), VPSX ID (*), and CommType (*). Below these are tabs for Basics, Licenses, SNMP, Filters, and Advanced. The Basics tab is active, showing Remote Port (5500), Remote Queue (PPQ1), HOST/IP Address (localhost), and Device (with a Discover button).
- Filter Parameters:** A section for configuring filters. It shows a table with columns for Filter Name, Data Type, Command, and Arguments. The first filter, 'Filter 1', has a Data Type of 'PDF', a Command of 'C:\LRS\Convert1\nlrsrvdr.exe', and a long Arguments string.
- Licenses:** A section for selecting licenses. It includes checkboxes for VPSX Enterprise, VPSX/Workplace, VPSX/DirectPrint, Innovate/Mill (checked), Transform/AFP to AFP, Transform/AFP to IFF, Transform/PDF to PCL6, Transform/PDF to PDF (checked), and Transform/PDF to PRT.

Innovate/Mill

For each PAGE

- Capture all objects from the page
- For each TEXT object
 - Match each text string against target REGEX(s)
 - If matched,
 - get text (X,Y) co-ordinates
 - get font size (H)
 - get text character count and font spacing (W)
 - create a black Rect object (H x W)
 - place Rect at (X,Y) to redact visible text
 - remove text object from page to prevent text search

```
Page[1] item[37] position(14.05,63.25) text string:'2015-09-07'  
Page[1] item[37] string '2015-09-07' matched with regex[1] '\s*([0-9]{4}-[0-9]{2}-[0-9]{2})\s*$' match items[37]  
item [37] details: x(14.05) y(63.25) fo(OrdinaryBackupFont) sz(10.632pt) w(0) spc(1)  
removed searchable text item[37] string '2015-09-07'  
redactionBox: text font metrics: n(OrdinaryBackupFont) s(10.632pt) sp(1) sw(0) av_cw(2)  
redactionBox: adding redaction box x,y(14.05,63.25) w(20) h(3.2) offy(60.05)  
redacted image area item [37] string '2015-09-07'
```

Närhälsan Bergfot vårdcentral 10000016701

VC vägen 1
52161 Stenstorp
tel: 010-47 32 275 fax: 010-123 45 67

WARNING!
Se i slutet av utskriften.

JOURNALBLAD Utskrift: FBY HELGR13 N5455 Sida 1 av 1

KOPIA

Jönköping Testperson1
Testgatan 8c Lgh 1101
567 56 Jönköping
Tel: 0515-48018

* [REDACTED] 10:09 Lena Knutsson, Ssk VC Test 1 (signerad)

ANTECIPERING

Kontakt /p Mottagningsbesök planerat

verksam heltid

Patent bakgrund
Vägen till s - Nej
Patent bakgrund
Kort kort - Ja
Patent bakgrund
Hälsa- och sjukdomshistoria Hälsa och sjukdomshistorieuppgifter skrivs här
Aktuellt Aktuella uppgifter om patienten.
Alkoholvanor Tar ett glas varje helg

Registrering av K r Å XV016 Läkemedelsgenomgång, fördjupad (i)

----- VARNING -----

BLODDPROVA
[REDACTED] Ja

ÖVRIGT LÄSSELIGT
[REDACTED] Tvättmedel

----- slut utskrift -----

Uttagen av HELGR1

[REDACTED] kl 13:54

Innovate/Mill

Never that easy!!

- Printed text may be split into separate Text objects
 - eg Social Security Number "19 650420-3792" is split "19" and "650420-3792"
- Combine Text objects with same Y co-ord (ie same line) and Regex again
 - Image may have been de-skewed and Y co-ordinate not EXACTLY the same
 - Allow tolerance for Y co-ord

```
Page[1] item[17] position(102.53,20.74) text string:'19'  
... no match, merging with next item if on same line range(19.74 - 21.74)  
Page[1] item[17] type[18]  
... next item[18] position(108.71, 20.57) text string:'650420-3792'  
... same line (19.74<=20.57<=21.74) merged into '19 650420-3792'  
Page[1] item[17] string '19' matched with regex[0] '^\\s*([0-9]{2})\\s*([0-9]{6}-[0-9]{4})\\s*$' match items[17,18]  
item [17] details: x(102.53) y(20.74) fn(GdPictureBackupFont) sz(9.792pt) w(0) spc(1)  
... removed searchable text item[17] string '19'  
redactionBox: text font metrics: n(GdPictureBackupFont) s(9.792pt) sp(1) sw(0) av_cw(1.5)  
redactionBox: adding redaction box: x,y(102.53,20.74) w(3) h(2.4000000000000004) offy(18.339999999999996)  
... redacted image area item [17] string '19'  
... removed searchable text item[18] string '650420-3792'  
redactionBox: text font metrics: n(GdPictureBackupFont) s(10.536pt) sp(1) sw(0) av_cw(2)  
redactionBox: adding redaction box: x,y(108.71,20.57) w(22) h(3.2) offy(17.37)  
... redacted image area item [18] string '650420-3792'
```

- If combined match, then remove and redact both Text objects

Närhälsan Bergfot vårdcentral 10000016T01

VC vägen 1
52161 Stenstorp
tel: 010-47 32 275 fax:010-123 4567

VARNING!
Se i slutet av utskriften.

JOURNALBLAD Utskr.ad: FBY HELGR13 N5455 Sida 1 av 1

KOPIA

Jönköping Testperson1
Testgatan 8c Lgh 1101
567 56 Jönköping
Tel: 0515-48018

10:09 Lena Knutsson, Ssk VC Test 1 (signerad)

ANTECKNING

Kontakttyp Mottagningsbesök planerat

Kontaktorsak Hosta

ANAMNES

Socialt

Sysselsättning - Yrkesverksam heltid

Patientbakgrund

Vapenlicens - Nej

Patientbakgrund

shistorieuppgifter skrivs här

om patienten.

lg

sgenomgång, fördjupad (i)

----- VARNING -----

HET-
edel

- slut utskrift -----

Journalkopior uttagen
kl 13:54

Uttagen av
HELGR1

VPSX Delivery

- Delivery by VPSX to final destination:
 - Redacted Archive PDF
 - Redacted COPY printed back to printer where it was scanned
 - Redacted COPY stored in PPQ for later release

The screenshot displays the LRS VPSX interface. On the left, a sidebar titled 'Printers' lists 'PersonalQs', 'PPQ1', 'Output Queue (1)', 'Retained Queue (0)', and 'Configure'. The main area shows a job queue table with columns: Spool ID, Class, Copies, Creation Time, Data Type, Filename, and Host. A single job is listed with Spool ID 00000207, Class, 1 copy, Creation Time 2025/06/05 12:56:38, Data Type PDF, Filename 2025-06-05-12-56_Secure_Scan.pdf, and Host eomthunberg02.lrsinc. Above the table, there are controls for Bulk Actions, Queue Command, Table Columns, Job upload, and Refresh. At the top right, a summary table shows the job's Name, Date modified (2025-06-05 14:56), and Type (Adobe Acrobat D...).

Spool ID	Class	Copies	Creation Time	Data Type	Filename	Host
00000207		1	2025/06/05 12:56:38	PDF	2025-06-05-12-56_Secure_Scan.pdf	eomthunberg02.lrsinc

Name	Date modified	Type
2025-06-05-12-56_Secure_Scan.pdf	2025-06-05 14:56	Adobe Acrobat D...

Solution is...

- Generic 
 - Works with all MFPsecure/Scan devices
 - Works with VPSX or HPA
 - Works with mobile VPSX Print App / Scan
 - Works for print output as well - AFPDS, PCL, PS, PDF, ...
 - Simple to change
 - add the REGEX to match the required redacted text
 - update scaling factors to suit font size for redaction Rect (if necessary)
 - update Y variance for deskew (if necessary)
- Multi-purpose 
 - Archive redacted print and/or scan
 - Print a redacted paper copy

```
// --- REGULAR EXPRESSIONS -----  
// - regular expressions to match text for redaction  
// - this needs to return a capture group so include ( ) in your regex to  
regex_redaction_text_list = new Array(  
  
    // text  
    "(Project Ignite)",  
  
    // SE social security number  
    "\\s*([0-9]{2}\\s*[0-9]{6}-[0-9]{4})\\s*",  
  
    // dates YYYY-MM-DD  
    "\\s*([0-9]{4}-[0-9]{2}-[0-9]{2})\\s*",  
  
    // email addresses  
    "\\s*([a-zA-Z0-9._%+-]+@[a-zA-Z0-9.-]+\\.[a-zA-Z]{2,})\\s*",  
  
    // LRS email addresses  
    "\\s*([a-zA-Z0-9._%+-]+@LRS+\\.[a-zA-Z]{2,})\\s*",  
  
    // some regex  
    "regex-for-some-redactable-text"  
);  
  
// --- REDACTION BOX SIZING FACTORS  
// - we don't know character font width/height so have scaling factors to  
// - estimate redaction box width as = number of chars * font_size * char_  
// - estimate redaction box height as = font_size * char_height_factor  
  
char_width_factor = 0.5;  
char_height_factor = 0.8;  
  
// --- MERGING SPLIT TEXT ELEMENTS ON THE SAME LINE  
  
// --- LINE VARIANCE  
// - if the scan is not 100% desked/horizontal, we may get a variation of  
// - when comparing items to determine Y-coord for same line, add a +/- ma  
  
line_ycoord_variance = 0.5;  
  
// --- MAX MERGE ITEMS  
// - the maximum number of items to merge in same line  
  
max_merge_items = 1;
```

**Print from
Secure
document
repository**

**Copy-marked
reprint**

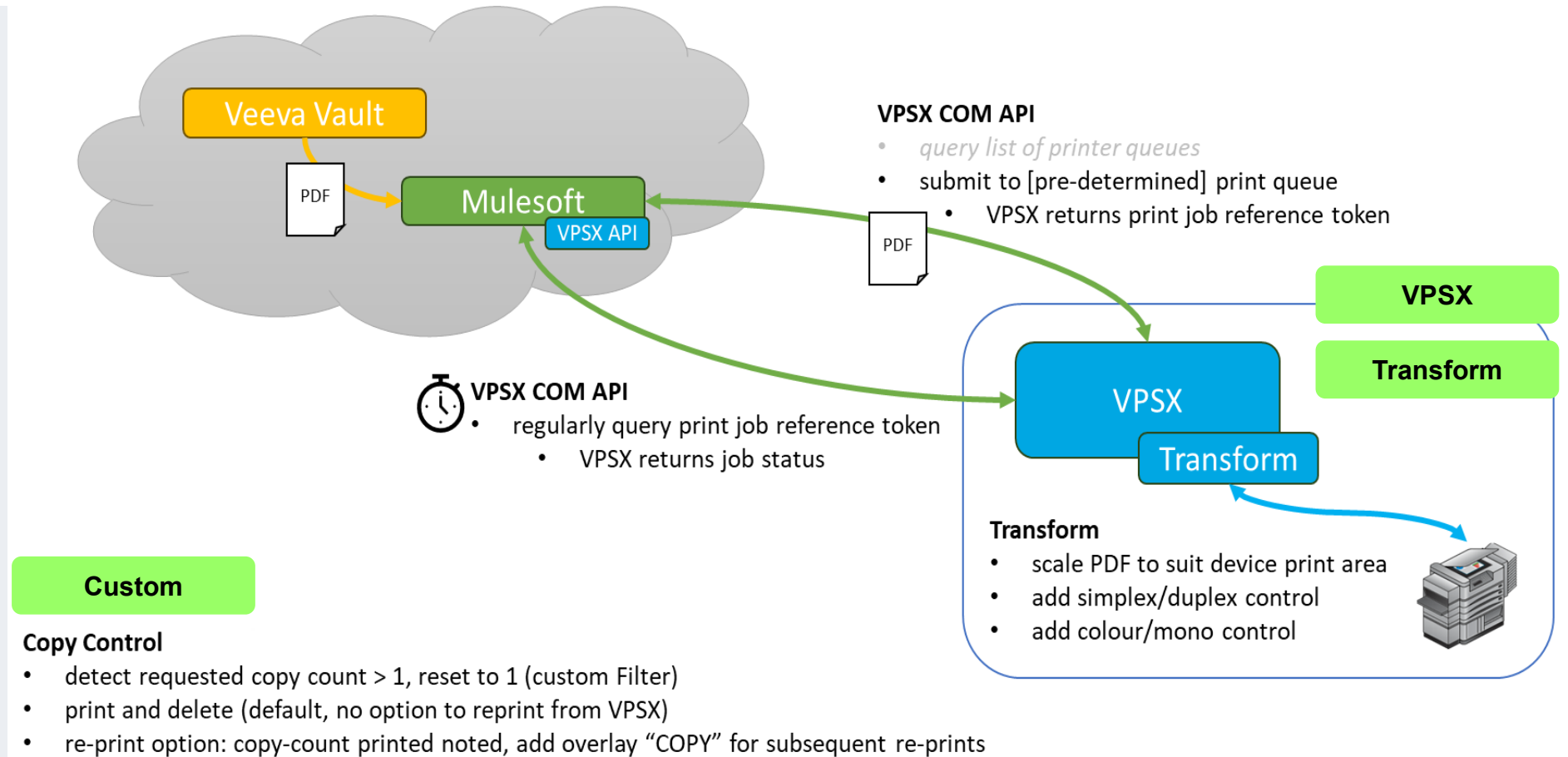


Copy Control

Global Pharmaceutical

Document storage printing:

- Mulesoft
 - Extract a document from the Veeva document vault
 - Call VPSX API to submit document to VPSX for print
 - Query job status via job reference token
- **VPSX:**
 - receive job and provide job reference token
 - **Transform** to
 - scale PDF to fit paper
 - add print controls
 - limits print to 1 original copy
 - adds "COPY" watermark on any re-print



Data loss protection

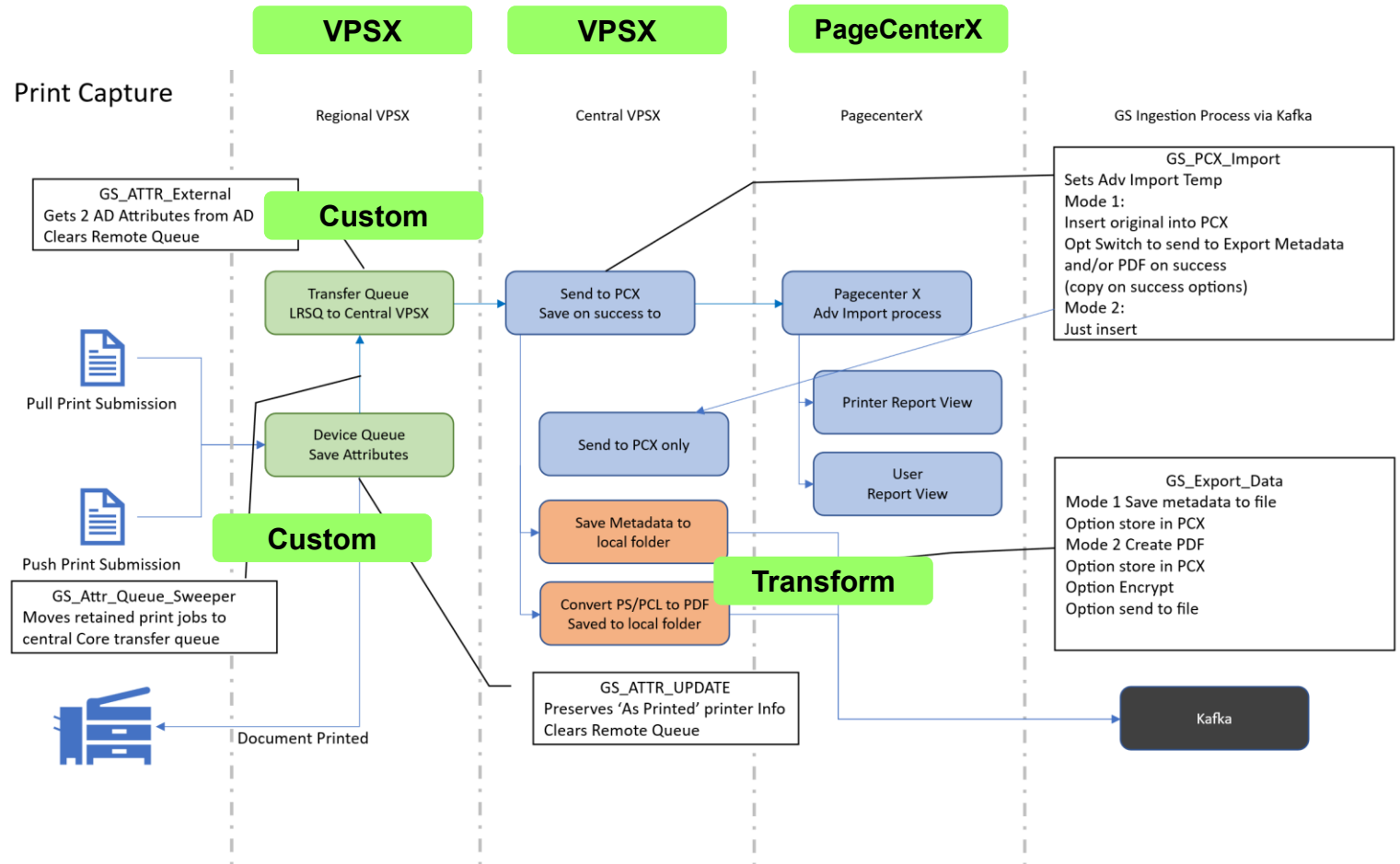


Data loss protection

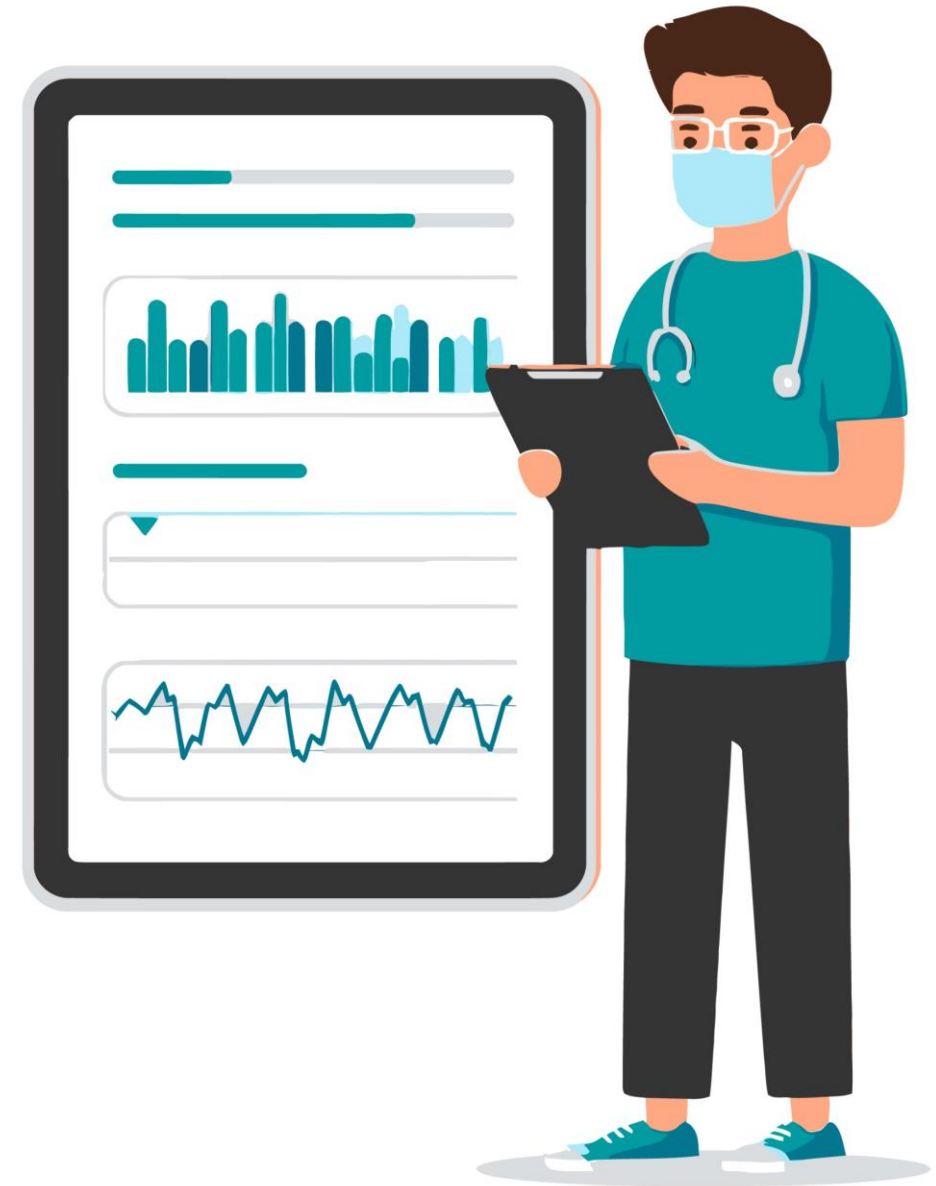
Global Bank

Data Loss Protection program:

- Take a copy of every print job to regional and then central VPSX
- On successful print:
 - Transform to encrypted PDF with unique key per file
 - create original user/printer/date/time meta-data file
 - store to PageCenterX
 - compliance view
 - eg print analysis for leaving employees
 - content display
 - report trends
 - copy to Kafka Data Lake storage
 - content analysis
 - AI training

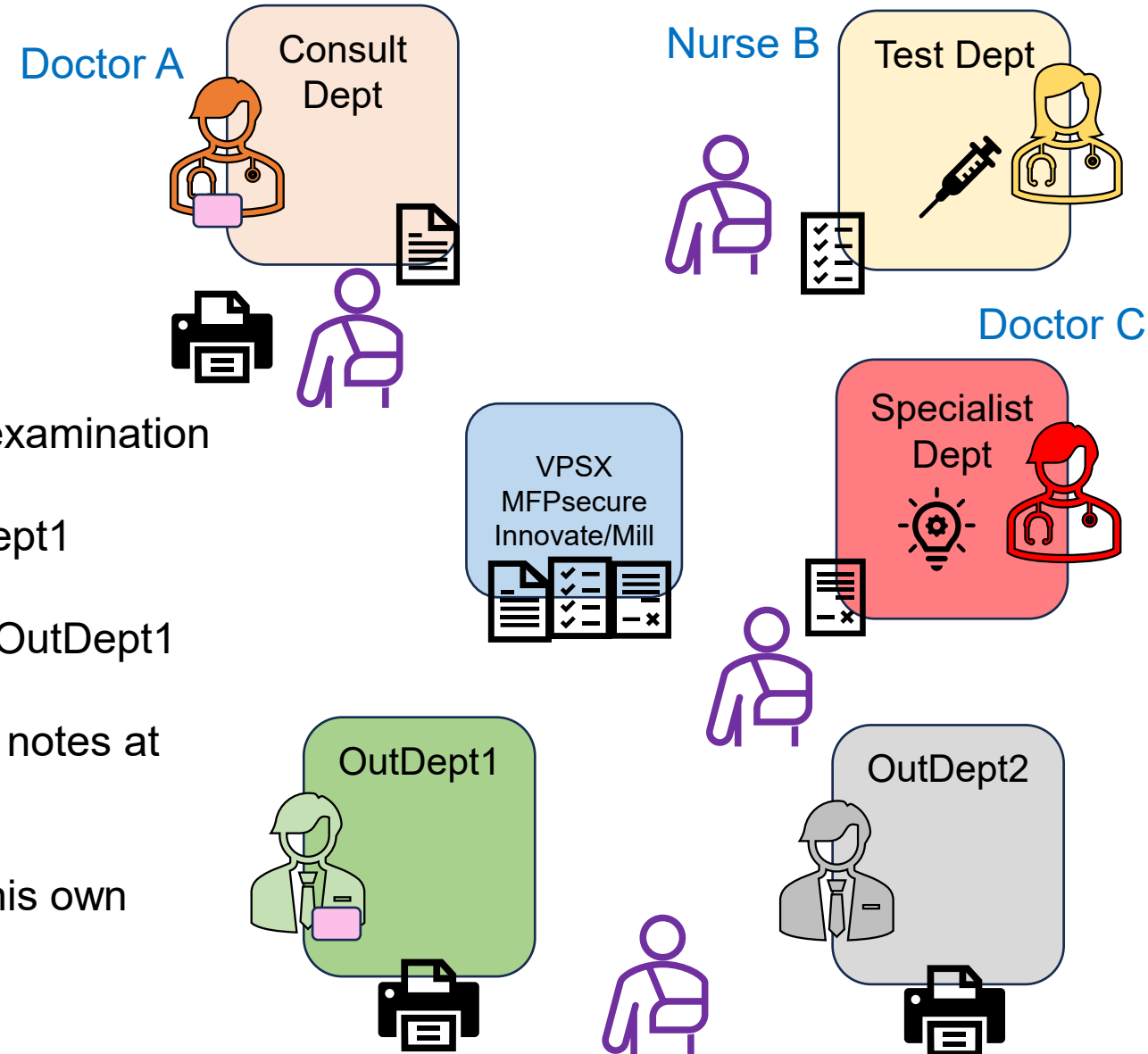


Healthcare Patient Visit



Healthcare Patient Visit

- Patient X visits a hospital for a checkup at OutDept1
- Patient X sees Dr A for a consultation
 - Dr A writes up the notes and prints to OutDept1
 - sends Patient X to Nurse B for test
 - sends Patient X to Dr C in Dept2 for specialist examination
- Nurse B takes test, notes results and prints to OutDept1
- Dr C examines Patient X, writes notes and prints to OutDept1
- Patient X goes to Reception to collect complete visit notes at OutDept1
- Dr A now also wants to print a copy of his notes for his own records



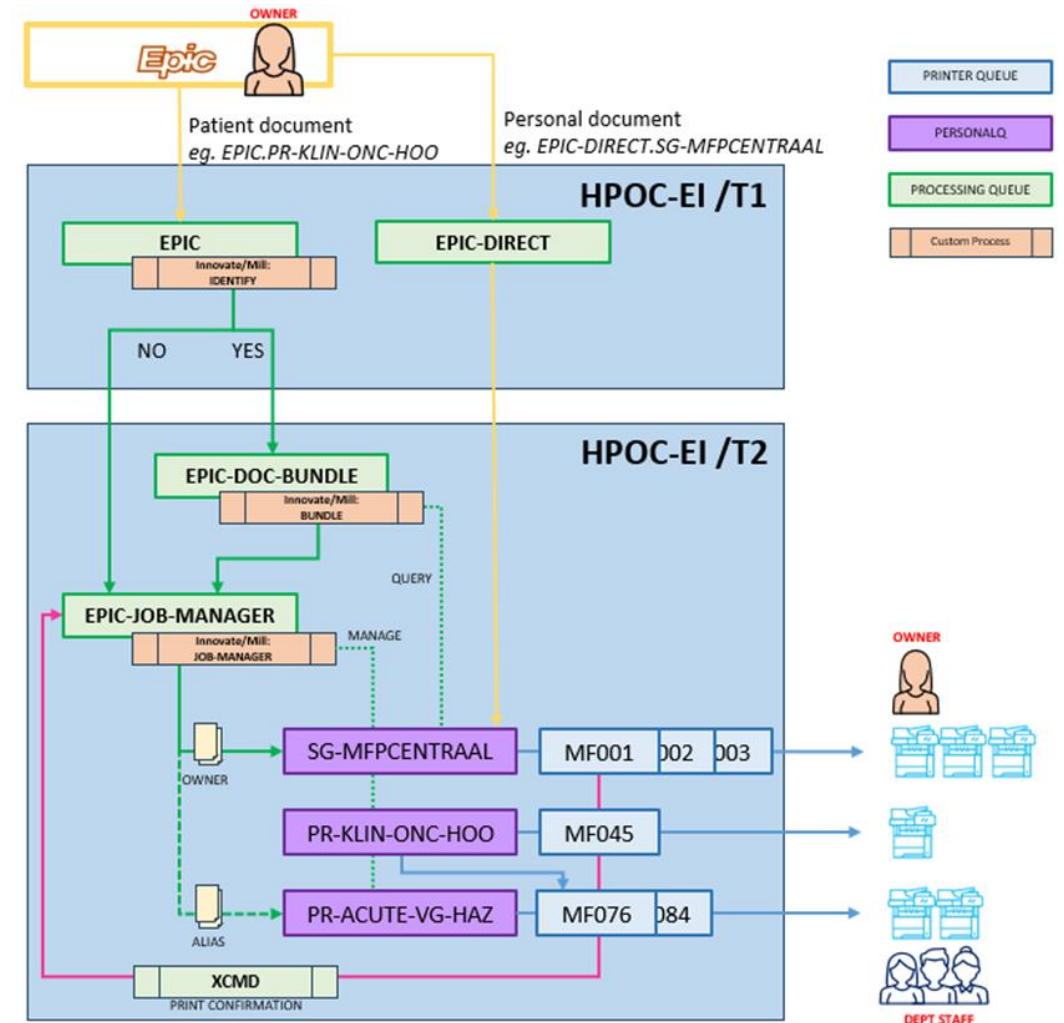
Healthcare Patient Visit

Document Processing

There are four steps of processing for the submitted EPIC documents:

- Identify the document
- Bundle the document with any other documents for the same patient
- Manage routing of the bundle to appropriate PersonalQs for release ONLY:
 - by the physician who submitted the document, at **any** printer
 - by **any** healthcare worker in the location/department chosen by the physician
- Manage printing events to ensure either the physician OR the healthcare worker print the bundle so it cannot be printed in multiple places

These processing steps are performed by passing the document through various HP Output Central printer queues configured with Filters - the Filters call HP Innovate/Mill or LRS Custom Scripts to perform the appropriate processing on the document.



The LRS/HP solution ensured:

- All documents for a patient are delivered together
 - documents are printed only where needed by staff authorised to do so
 - reduced manual effort and opportunity for mistakes
 - enhanced and simplified the end-user experience for both medical staff and patient
- System is available 24/7 in a critical environment
- Staff credentials and access are managed
- Accurate real-time job status feedback to EPIC



Questions?



Thank You