ENTERPRISE OUTPUT MANAGEMENT
BETTER CONTROL OF BUSINESS DOCUMENTS LEADS TO BETTER PROCESS MANAGEMENT

Documents often link critical business processes in your SAP® software environment. They can also bring your processes to a halt when not managed correctly. With solutions from Levi, Ray & Shoup Inc. (LRS), you can manage documents in your environment in a way that enables flawless business process execution. Find out how.

Enterprise output refers to all the documents – physical or electronic – generated by your business systems and delivered to those who need them. If you run your SAP software in a complex IT environment, this is important to know.

The fact is, few organizations stop to consider the ongoing expense associated with document creation, delivery, storage, usage, and disposal. The result: inefficient, unmanaged output processes that carry a huge financial burden.

For your SAP software environment, this is less about printers than about the business processes they support. Because documents often control the flow of automated business processes, guaranteed document delivery is a critical – though often overlooked – factor in the success of your organization.

By developing a comprehensive document strategy, however, you can overcome these challenges – helping your organization save money, improve business efficiency, and harness information for competitive advantage. LRS can help.

More Efficient Output Management
LRS® solutions establish a single point of control for managing output across all relevant business processes in your environment – helping ensure delivery of documents to printers, e-mail recipients, electronic archives, and other destinations.

In addition to providing assured document delivery, LRS solutions remove CPU-intensive print processes from application servers. This improves the efficiency of SAP solution–based environments, dramatically improving system performance.

Flawless Business Processes
LRS solutions integrate output management with your SAP software landscape to help prevent business process breakdowns (see the figure). For example, a "printing successful" notification for a new order could trigger a shipping fulfillment process started by a job scheduling application or process automation tool. Throughout the process, LRS solutions monitor progress. If errors are detected, rules-based error recovery and event-triggered automation processes step in to help rectify the situation.

Let's say a shipping fulfillment process involves a box moving down a conveyer. At the end of the conveyer are two printers – one producing invoices to be enclosed in the box and the other producing labels to be applied to the outside. If the printing of either of these documents fails, LRS solutions send out a notification. This, in turn, can trigger process correction steps, rerouting the job to an alternate printer or notifying relevant parties to step in and manually address the issue.

Additionally, LRS solutions supply print-related statistics that can be used to identify hidden costs and compliance issues, helping you to save money and minimize risk throughout your organization.

From the Best in the Business
With more than 30 years of experience and over 5,500 installations worldwide, LRS maintains a singular focus on providing the world's most reliable and feature-rich enterprise output management solutions. What does this mean to you? It means that you can trust LRS to help run your business processes more efficiently, with fewer disruptions, and at lower cost. In the end, LRS helps you do what you do better.

For more information contact the following people:
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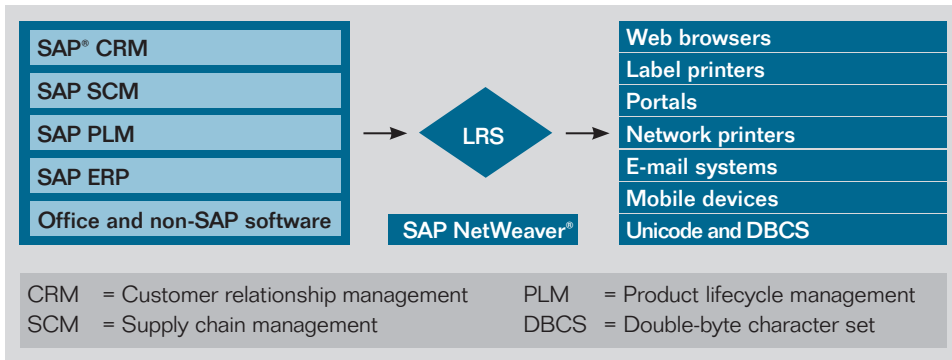Contact your SAP client partner or account manager today.

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CRM = Customer relationship management
SCM = Supply chain management
PLM = Product lifecycle management
DBCS = Double-byte character set

Figure: LRS Solution Integrated into Your SAP Landscape for Flawless Business Process Management

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