Secure Healthcare Printing Solutions

LRS and TROY Solutions in the Enterprise Environment

Safeguarding Prescription Information

In the modern healthcare environment, accurate and timely information is an important tool for clinicians and patients alike. Much of this information comes in the form of pharmacy reports, prescription forms, and other documents that are subject to privacy and security regulations.

The problem: when prescriptions and other sensitive healthcare documents are printed on plain paper, they are vulnerable to copying and other forms of tampering. Starting in 2007, CMS regulations have required these documents to include physical or electronic countermeasures to prevent such fraud. Special tamper-proof paper meets these requirements but is expensive to implement and requires additional physical security measures to protect the special paper stock.

TROY Group (TROY) has developed the TROY Secure Print Enterprise (TSPE) solution to meet this need. When used in conjunction with multi-platform output management solutions from Levi, Ray & Shoup, Inc. (LRS), these benefits are extended throughout many Electronic Medical Record (EMR) environments, regardless of size or computing platform.

Savings and Security with TROY & LRS

In order to reduce costs and improve document security, you need a scalable output management solution that extends tamper-proof printing throughout your environment. LRS and TROY solutions help you:

- Get it Together. The LRS® output server establishes a single point of control to help you monitor and manage output from EMR systems running on Windows, UNIX, and other platforms. Collaboration with TROY extends these capabilities to prescription printing.

- Protect Sensitive Data. Working with TROY TSPE software, the LRS solution inserts pantographs, timestamps, and other security measures onto each page tagged as sensitive, in order to prevent document tampering.

- Count What Counts. LRS output auditing facilities help you track which documents are being printed where, when, and by whom. This increases document security and helps you identify areas for savings.

- Reduce Unnecessary Printing. MFPsecure functionality from LRS prevents sensitive documents from being printed until successful user authentication at the device — saving money and safeguarding PHI.
The LRS enterprise output server forms a central point of control that collects output from any EMR system for delivery to any destination. Information about each print job (color, duplex, copy count, recipient, etc.) is captured for auditing and analysis. When used in conjunction with TROY TSPE software, tamper-proof printing is available throughout the network without the need for special hardware or paper stock.

**The Big Picture**

For nearly a decade, LRS and TROY have been working together to help our customers improve the security of their prescription printing environments. Contact LRS for information about:

- Secure document delivery
- Managing output from multiple EMR systems
- Rightsizing your printer inventory
- Reducing print volumes
- Effective fleet management solutions
- Measuring your true cost of printing

To learn more about document security, accounting, and managed print services solutions from LRS, contact your marketing representative or visit us at [www.LRSOutputManagement.com](http://www.LRSOutputManagement.com).