

## United Bank — Georgia, USA

Drive | Image and Canon ScanFront 220 network scanners help United Bank to reduced the cost of processing customer documents

### The Customer

Originally chartered as The Bank of Zebulon - Zebulon, Georgia in 1905, United Bank has prospered and grown into a full-service financial institution. Today, the bank offers a range of services from traditional banking to Internet securities trading. United Bank has 21 offices in the area south of Metro Atlanta from Griffin in the north to Barnesville and Thomaston in the south.

### The Challenge

With 21 offices across Georgia, United Bank used couriers to transport a wide range of documents from its customers to different locations for processing. This was very time consuming, leading to unnecessary delays in responding to its valued customers. It was also an expensive way for United Bank to process documents.

In order to streamline their document handling, United Bank purchased 32 Canon ScanFront 220 network scanners to eliminate the cost of sending paper documents by courier. However, they soon realized that digitizing paper documents wasn't enough, as the challenge of manually sorting and processing inbound electronic documents was just as problematic.

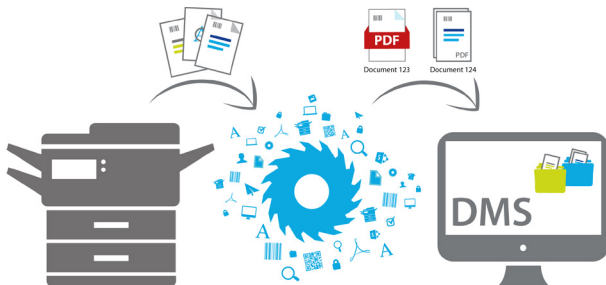
### The Solution

Having assessed other products on the market, United Bank chose Drive | Image. With this solution, United Bank was able to create multiple

### At a Glance

- United Bank was challenging with transporting documents by courier services as well as the manually sorting and processing inbound electronic documents.
- Drive | Image software integrated with the new purchased Canon ScanFront 220 network scanners to provide a simple yet efficient document workflow.





Multiple loan applications can now be processed simultaneously using the blank page separation feature of Driveve | Image, and its powerful OCR capabilities mean that all documents scanned are fully text searchable.

workflow profiles for different document types and processes, including loan applications, contracts, and deposit slips. By offering an embedded integration to the Canon ScanFront 220, Driveve | Image allows staff at any office to choose different workflow processes at the press of a button on the ScanFront display panel. Multiple loan applications can now be processed simultaneously using the blank page separation feature of Driveve | Image, and its powerful OCR capabilities mean that all documents scanned are fully text searchable.

### The Result

Using Driveve | Image, United Bank has reduced the cost of processing customer documents. By streamlining its document handling processes and eliminating unnecessary manual processing, Driveve has also helped United Bank be more responsive to its customers.

Visit [www.LRSOutputManagement.com](http://www.LRSOutputManagement.com) to learn more.