

## Stein Assekuranz GmbH

Driveve | DM software helps insurance broker deliver ready access to any business document

### The Customer

Stein Assekuranz GmbH, founded in 1960, are insurance brokers who advise mid-sized German and international manufacturing, trade, wholesale and logistics companies in all aspects of insurance. Like other insurance brokers, they arbitrate insurance agreements between two parties, usually between the insurance company and the insured.

At Stein Assekuranz GmbH, every customer is treated individually according to his or her needs. The broker is not tied to one insurance company, and they have flexibility to determine an adequate insurance coverage for each customer. The owner-managed company is experienced in understanding the needs and developing the best insurance coverage for their customers.

### The Partner

Founded in 1994, Team HINCKELDEY GmbH is a German dealer for copy and print systems. Team HINCKELDEY sells a mixture of hardware and software solutions, technical support, a comprehensive selection of paper and printer accessories as well as overhead and LCD projectors. They are renowned for their ability to find, organize, optimize and secure resources in the office environment.

### The Challenge

Stein Assekuranz GmbH was looking for a secure software solution to digitally archive documents. The solution needed to be easy to implement and provide a consistent document filing structure. Once implemented, the central document filing system should be readily accessible and usable by all their employees.

### At a Glance

- An insurance broker needed a way to easily scan, archive, and retrieve business documents in a secure manner that was compliant with GDPR mandates.
- The customer implemented the Driveve | DM solution and configured the software to ensure consistent filing structures for more efficient document access.
- With a user-friendly interface and solid functionality, Driveve software delivered substantial time and cost savings over the entire life cycle of each insurance contract.





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## The Solution

After considering several document management solutions, Stein Assekuranz GmbH decided to purchase the Driveve | DM product. They were able to quickly demonstrate the ability to define filing structures for consistent archiving. They also tested the “ease of use” of Driveve | DM as well as the administration of documents once uploaded. The security of the document was also important to the customer, and they tried and tested the various access and security mechanisms of Driveve | DM to ensure their processes would be GDPR compliant when using the solution.

## The Result

When asked about their Driveve | DM acquisition, Stein Assekuranz GmbH explained that Driveve | DM is easy to use, requires little training as it is self-explanatory and has a user-friendly interface. Each employee now has the ability to access relevant documents easily, quickly, and securely. The document management optimization using Driveve | DM has delivered substantial time savings benefits when measured over the entire life-cycle of the insurance contract. The Stein Assekuranz GmbH team also noted that Driveve | DM has improved customer relations as documents can be found and shared in a timely manner.

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