Hankook Reifen Deutschland GmbH

Drivve | Image and Drivve | DM solutions aid tire manufacturer's drive for success

The Industry

Hankook Tire is one of the top five global manufacturers of innovative high-performance premium radial tires for passenger cars, SUVs, light trucks, RVs, trucks and buses as well as automotive motorsports.

The Customer

From five R&D centers and seven production facilities around the world, Hankook develops and produces tire products to meet the specific needs of various regional markets. The company's European headquarters and technical center in Neu-Isenburg Germany handles product development for local markets and works closely with leading automobile manufacturers to create superb OEM tires for these premium marques. The more than 3000 Hankook employees produce nearly 19 million tires per year from the company's state-of-the-art manufacturing site in Hungary and deliver them throughout Europe via a highly integrated distribution network. Business in the European and CIS regions make up approximately 30% of Hankook's global sales.
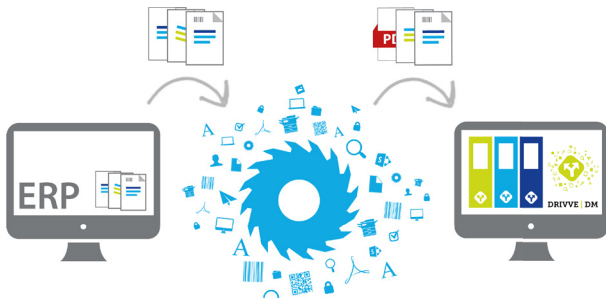
The Challenge

This customer was looking for a document management solution with support for GDPR compliant long-term archiving of documents. The solution would need to be able to take outgoing invoices and contracts from the existing SAP system and archive them in the document management solution. All from a scalable platform with a simple, intuitive user interface and the ability to distribute system administration tasks as needed.

At a Glance

- Major international tire manufacturer needed GDPR-compliant archiving system to store and access documents generated by their SAP business applications.

- Drivve | Image software and add-on modules brought intelligent image capture, optical character recognition (OCR), and barcode recognition capabilities to the customer environment.

- Drivve | DM software lets users easily index, store, search/find and distribute documents.

- The solutions improved business processes and document security.

Invoices, contracts, and other documents generated by Hankook's SAP applications are captured using Drivve | Image software, then sent to the Drivve | DM solution for archiving.

The Solution

To meet the customer's needs, we provided our proven Drivve | Image document scanning solution along with our Drivve | DM document management software. The first of these seamlessly optimizes all scanning processes and handles the intelligent capture, processing, and distribution of documents. Invoices, contracts, and other documents generated by Hankook's SAP applications are captured using Drivve | Image software, then sent to the Drivve | DM solution for archiving. Along the way, optical flaws in the documents are cleaned up using the Scanner Power Tool module and converted into a searchable PDF format by the OCR module. Barcode recognition capabilities enable the solution to know where one document ends and another begins, ensuring page-level fidelity to the original content.

After processing, the document is automatically forwarded to the document management solution. Drivve | DM lets users easily index, archive, search, find and distribute documents. Administrators are able to grant each individual user or department access to selected documents/files via the comprehensive Drivve | DM rights management functions to ensure data privacy.

The Result

The customer was able to optimize their digital work processes while enabling GDPR-compliant long-term document archiving capabilities. Drive | DM rights management protects sensitive content from unauthorized access. The company plans to further optimize their filing structure and extend the use of Drive | DM software throughout their organization.